ACKNOWLEDGEMENT

I express my sincere and heartiest gratitude to wards my Supervisor of research, and guide Dr. H.K. Giri LL.M. (D.Phil) Professor and Head, Department of Law and Dean Faculty of Law, Dr. Hari Singh Sour Vishwavidyalaya, Sagar who inspired me to work on this current and burning problem of Consumer Protection. He gave me his valuable suggestions and solved each and every difficulty in this research work.

Many a times, I have taken several ideas from Dr. M.B. Upadhyaya LL.M., Ph.D. (London), Ex-Professor, National Institute of Law, Bangalore. I sincerely thank him.

Similarly Dr. R.B. Bhatt, Head of the Department of Law, Mohan Lal Sukhadia Vishwavidyalaya, Udaipur (Rajasthan) who encouraged me in the beginning. I am also thankful to him.

Dr. M.A. Qureshi, Professor of Law, in Rani Durgawati Vishwavidyalaya, Jabalpur (M.P.) has always encouraged me and discussed various aspects of important topics of Consumer Protection. My heartiest thanks to him.

I cannot forget the valuable academic support extended to me by the librarian and other staff of Jawahar Lal Nehru Pustakalaya, Dr. Hari Singh Sour Vishwavidyalaya, Sagar for providing me all sorts of academic help in the form of Rare books, Magazines, and other literature, I referred in this one of the richest libraries in India. I am thankful to them.
Further I thank the staff of Indian Law Institute, New Delhi, library-staff of Devi Ahilya Bai Vishwavidyalaya, Indore (M.P.), and Central India Law Institute Jabalpur where I referred several law books.

My thanks are due to my old and new colleagues in Dr. Hari Singh Gour Vishwavidyalaya, Sagar and Govt. Colleges in M.P. who always gave their helping hand in this work.

I am thankful to Ministry of Higher Education Govt. of Madhya Pradesh for giving permission to carry out this research work and my learned Ex-Principal Dr. A.K. Shrivastava and Prof. Kranti Modi, Principal, Govt. R.D. P.G. College Mandla for extending all facilities to proceed on the work.

I cannot forget to pay my respects to my parents and beloved sisters who spared no stone unturned in scrutinising this research work.

In the last I express my deep regards to all those learned Authorities of Law in our country from whom I have been seeking guidance from time to time.

Mayur Shikha Agrawal