Charts, Figures and Tables

Charts

1: Percent of Responses Indicating Importance of Each Particular Risk 22

2: Average growth rate of business service exports for selected countries
during 1995 – 2005 32

3: Impact of services policy reforms in India on FDI 34

4: Services Export Diversification – India 2001 – 2009 41

5: KOF Index of Globalization 44

6: KOF Index of Globalization – India 44

7: Quality Risks 57

8: Kano’s Model of Customer Satisfaction 58

9: Common threats ranked in terms of economic impact 98

Figures

1: Sourcing strategies 35

2: Intra and inter-regional imports of intermediate services 36

3: IT governance ensures business-technology alignment 52

4: Corporate, IT and security governance relationships 54

5: Information Security Governance Conceptual Framework 55

6: Security is a quality factor 59

7: Quality subfactors for security 60
8: Strategic components of TQM 62
9: Service quality gaps model 64
10: Quality dimensions categorized 64
11: Schematic view of work done for Research Objectives 1 and 2 81
12: The Business Model for Information Security 87
13: Conceptual framework of the modified service quality gaps model with information security considerations using business model for information security 88
14: Business model for information security based on the secondary data 92
15: Business model for information security based on the field work 94
16: Business model for information security based on secondary data and field work combined 95
17: View of the Service Design Gaps and Service Delivery Gaps with respect to information security using the business model for information security along with the service quality gaps model 95
18: Research model for the conceptual framework 113
19: Representation of research model in SmartPLS 116
20: Detailed representation of research model in SmartPLS 118

Tables
1: World exports for total merchandise 30
2: World commercial services exports 31
3: Financial year-wise FDI inflows for India 33
4: IT Governance definitions 51
5: Mapping of Trust bibliography research articles to elements and dynamic interconnections of the Business Model for Information Security

6: Data Demographics

7: Convergent validity or unidimensionality for Actual

8: Convergent validity or unidimensionality for Ratio – (Actual to Ideal)

9: Loadings of the individual items for governance, quality and performance

10: Composite reliability and convergent validity for Actual

11: Composite reliability and convergent validity for Ratio – (Actual to Ideal)

12: Cross loading test for discriminate validity at an indicator level for Actual

13: Cross loading test for discriminate validity at an indicator level for Ratio – (Actual to Ideal)

14: Discriminate validity at a construct level for Actual

15: Discriminate validity at a construct level for Ratio – (Actual to Ideal)

16: Coefficient of determination for Actual

17: Coefficient of determination for Ratio – (Actual to Ideal)

18: Path relationships for Actual

19: Path relationships for Ratio – (Actual to Ideal)

20: Capacity of the model to predict for Actual

21: Capacity of the model to predict for Ratio – (Actual to Ideal)

22: Mapping information security service quality to trust perception items and trust dimensions
23: Mapping of information security governance to trust perception items and trust dimensions 143

24: Mapping survey respondents to Trust levels 145

25: Trust capability maturity framework 147
**Abbreviations**

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>AVE</td>
<td>Average Variance Extracted</td>
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<tr>
<td>BS</td>
<td>British Standards Institution</td>
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<tr>
<td>CMM</td>
<td>Capability Maturity Model</td>
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<td>EFQM</td>
<td>European Foundation for Quality Management</td>
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<tr>
<td>FDI</td>
<td>Foreign Direct Investment</td>
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<td>G20</td>
<td>Group of Twenty</td>
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<tr>
<td>GDP</td>
<td>Gross Domestic Product</td>
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<tr>
<td>ICT</td>
<td>Information and Communication Technologies</td>
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<tr>
<td>IEC</td>
<td>International Electrotechnical Commission</td>
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<tr>
<td>ISO</td>
<td>International Organization for Standardization</td>
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<tr>
<td>IT</td>
<td>Information Technology</td>
</tr>
<tr>
<td>MBNQA</td>
<td>Malcolm Baldrige National Quality Award</td>
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<tr>
<td>OECD</td>
<td>Organisation for Economic Co-operation and Development</td>
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<tr>
<td>PCA</td>
<td>Principal Component Analysis</td>
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<td>PDCA</td>
<td>Plan-Do-Check-Act</td>
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<td>PLS</td>
<td>Partial Least Square</td>
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<tr>
<td>SEM</td>
<td>Structural Equation Modelling</td>
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<tr>
<td>TQM</td>
<td>Total Quality Management</td>
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