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50. **Mishra** (O P), Yadava (Neelam) and Bisht (Kamini). Internet Utilization Pattern of Undergraduate Students. *University News*, 43(13); March 28-03 April 2005; pp. 8-12.

4. **Robinson (Jannie W)**. Internet


Questionnaire

Appendix-I

Questionnaire

Please tick mark (✓) wherever applicable.

A. General Information

Name

Sex

Male [ ] Female [ ]

Academic Qualification

Department/ Branch

Status

PG Student [ ]
Research Scholar [ ]
Faculty member [ ]

College Name and Address

Type of Institution

Government [ ]
Government Aided [ ]
Self financing [ ]

E-mail Address

B. Use of ICT based resources and services

1. Frequency of using ICT based resources and services

   Every Day [ ]
   Once in two days [ ]
   Twice in a Week [ ]
   Once In a Week [ ]
   Occasionally [ ]

2. Awareness of ICT based resources and services

   Are you aware of ICT based resources and services

   Library website [ ]
   Databases [ ]
   e-books [ ]
   e-journals [ ]
   Online reference sources [ ]
   Online Catalogue [ ]
   Full text articles [ ]
   e-mail discussion groups [ ]
3. Awareness approach to ICT based resources and services
   How do you aware of ICT do based resources and services
   Membership [ ]
   Library website [ ]
   Information brochure [ ]
   Colleagues/ Class fellows [ ]
   Library staff [ ]
   User orientation [ ]

4. Most frequently used location of ICT based resources and services use
   From which place do you most frequently use the ICT based resources and services?
   Personal desktop [ ]
   Library [ ]
   Campus LAN [ ]
   Any other [ ]

5. Adequacy of using ICT based resources and services
   Always [ ]
   Some time [ ]
   Never [ ]

6. Experience of ICT based resources and services use
   How long have you been using the ICT based resources and services?
   Less than 1 year [ ]
   1 year [ ]
   2 years [ ]
   3 years [ ]
   More than 3 years [ ]

7. Time spent for searching/accessing ICT based resources and services
   How many hours you spend for searching / accessing ICT based resources and services?
   <0-30 hrs [ ]
   1 hrs [ ]
   2 hrs [ ]
   >2 hrs [ ]

8. Purposes for using ICT based resources and services
   For what purpose do you use the ICT based resources & services?
   For Research purpose [ ]
   For study [ ]
   For accessing online data bases [ ]
   For publishing articles & books [ ]
For downloading e-resources
Professional development
Placement
Entertainment
Chatting
Others

9. Expertise level in using computers
Complete novice
To some Extent
Expert

10. Ranking (value) of ICT based resources and services
Visit to library website
Search the database
Use of e-books
Browse e-journals
Access full text articles
Online reference sources
Search the online catalogue

11. Confidence level in using ICT based resources and services
Very poor
Poor
Somewhat good
Good
Very good

12. Possible reasons for usage of ICT based resources & services
For what reasons do you use ICT based resources and services
Fast access and delivery of information
Provision of accurate and current information
Exploring wide area of information
To share information research with distant colleagues
Saves time my own Communication

13. How the library helps to use the ICT based resources and services
In your opinion, how the library helps to use the ICT based resources and services:
Instruction to Use
Notification of new resources
Easier Access
Others
14. Views on search engine used

What would be your preference on use of Internet Search Engine?
- Google [ ]
- Excite [ ]
- Infoseek [ ]
- Lycos [ ]
- Alta vista [ ]
- MSN [ ]
- Yahoo [ ]
- Ask.com [ ]

15. Factor which influences the use of Search Engine

- Popular [ ]
- More information [ ]
- User friendly [ ]
- Search strategy is simple [ ]
- Easy to connected [ ]

16. Information needs fulfilled through ICT based resources

- Less than 10% [ ]
- 11-25% [ ]
- 26-50% [ ]
- 51-75% [ ]
- More than 75% [ ]

17. Satisfaction with ICT based resources and services

Please mention the level of satisfaction with the application of ICT

- Highly satisfied [ ]
- Satisfied [ ]
- Some what satisfied [ ]
- Dissatisfied [ ]

18. Comparison of ICT based resources and services with print sources

In your opinion, using ICT based resources and services as compared to use of print sources: (Tick (✓) all that apply)

- Most Easier [ ]
- Slight Easier [ ]
- Slight difficult [ ]
- Most difficult [ ]

19. Which browser do you use for ICT access?

- a. Internet Explorer [ ]
- b. Opera [ ]
- c. Mozilla Firefox [ ]
20. Indicate the Method used for Reading Full text ICT based Resources and services
   a. Computer Screen [ ]
   b. Print Out [ ]
   c. Down Loading [ ]
   d. Any other [ ]

21. Which format do you prefer to download articles?
   a. Pdf, [ ]
   b. Html, [ ]
   c. Word format SGML [ ]
   d. Others [ ]

22. Please indicate the usefulness of ICT based resources services
   a. Very useful [ ]
   b. Useful [ ]
   c. Average [ ]
   d. Not useful [ ]

23. Mention the rate of access time what search on E-journals
   a. Very slow [ ]
   b. Slow [ ]
   c. Some what fast [ ]
   d. Fast [ ]
   e. Very fast [ ]

24. Necessity of Training to use of ICT based resources and services
   Strongly Disagree [ ]
   Disagree [ ]
   Neutral [ ]
   Agree [ ]
   Strongly agree [ ]

25. Hindrances Faced while accessing ICT based resources and services
   Slow access speed [ ]
   Finding relevant information [ ]
   Accessing Full text [ ]
   Read from Computer [ ]
   Excess retrieved information [ ]
   Limited Access terminal [ ]
   Others [ ]

26. Any other Suggestions