Acknowledgement

First and foremost, my utmost gratitude to Dr. Sirur Jaiprakash whose sincerity and encouragement, I will never forget. “The misery that comes one’s way as a test at the Guru’s place,  Kabir says that he is ready to sacrifice a million happiness in exchange thereof.”

The parents and the Guru are our well-wishers, hence we should not only respect them but also salute and worship them seeing Divinity in them. The sense of respect is enough to ensure obedience, but to enrich it with the sweetness of love the sense of reverence in the pre-requisite. This sense of reverence does ensure that act of obedience doesn’t become a means of further bondage, but a natural and nectarine piece of work equaling the act of worship, thank you so much Dear God.

I would like to express my deep gratitude to Prof. S. K. Meena my Ph. D. Coordinator of JJT University Jhunjhunu, Rajasthan, for his patient guidance, enthusiastic encouragement and useful guide of my research work.

I humbly express my thanks to Prof. Apte Madhav Ravindra, Head of Department of Import and Export of Inland Container Depot (ICD), Talegaon Pune, for his concern at every step of my research and providing me the necessary facilities. He has been always a source of encouragement.
Special thanks to Mr. Nadaf Sikandar Ramzan Manager Business Development and Mr. Kolte Sachin Mahadeo IT Programmer of Dynamic Logistics Pvt. Ltd. Digghi Pune, for their sustained encouragement and support throughout the research work.

I express my deep sense of gratitude to Prof. Mangate Laxmikant Dadaroa Assistant Professor in Mechanical Engineering Department, VIT Pune, for providing the opportunity to carry out the research work.

I express my sincere thanks to the officials of various department of Central Warehousing Corporation (Pune) specially Regional Manager of CWC Pune and all staff of different department of Peninsular Trucking Private Limited Pune specially Mr. Laxman (EDP Manager) who have supported me in the form of providing valuable information and data regarding the CWC Pune.

I would also thank my Institution and my faculty members of different department without them this research would have been a distant reality. I also extend my heartfelt thanks to all well wishers, my colleagues and staff in the MCA/MBA Departments for the use of facilities in the Computer.

Where would I be without my parent? My parents deserve special mention for their inseparable support and prayers. My Father, Shri. Mishra Mohini Prasad in the first place is the person who put the foundation of my learning character, showing me the joy of intellectual pursuit ever since I was a child. My Mother, Smt. Mishra Meena Mohini is the one who sincerely raised me with her caring and gentle love. Mr. Mishra Deepak Kumar and Mr. Mishra Ramesh Kumar thanks for being supportive and caring siblings. I am also grateful to Mr. Mishra Ashutosh Kumar and Mr. Pandey Rakesh Kumar and all Sisters for their support and love.

I would like to thank my wife Mrs. Mishra Anita Ravish for her love and encouragement. And, thank you for your support when I have needed it the most, for this reason a man will leave his father and mother and be united to his wife and the two will become one flesh.

Ravish Kumar Mishra