LIST OF ABBREVIATIONS

ABC  Attitude Behaviour Cognition
AMA  American Management Association
BC   Before Christ
CMC  Computer Mediated Communication
CMS  Conflict Management Style
EI   Emotional Intelligence
EQ   Motional Quotient
FDI  Foreign Direct Investment
GDP  Gross Domestic Product
HR   Human Resources
LPG  Liberalisation Privatization Globalisation
MNC  Multinational Corporations
MS   Microsoft
OC   Organizational Culture
OE   Organisational Effectiveness
PE   Public Enterprises
PSU  Public Sector Units
QWL  Quality Of Work Life
ROT  Relational Outcome
SD   Standard Deviation`
SOT  Substantive Outcome
SPSS Statistical Package For Social sciences/
     Statistical Product and Service Solutions