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QUESTIONNAIRE – USERS

Impact of Electronic resources on University libraries and its users in Mumbai: A study

I. GENERAL INFORMATION
(Please tick the appropriate one/s)

1. Name : 

2. Designation : Professor ( ) Associate Professor ( )
   Assistant Professor ( )
   Research Scholar ( ) PG Students ( ) UG Students

3. Sex : Male / Female

4. Age ( In years ) :

5. Qualification :

II : USE OF INFORMATION COMMUNICATION TECHNOLOGY

6. Do you use computer? YES / NO

If yes go to next else go to

7. How often do you use the Computers?
   Daily   □   Twice a week □   Weekly □
   Fortnightly □   Occasionally □

8. How would you describe your ability to use the latest Information Communication Technology gadgets?
   very good ( ) good ( ) poor ( ) very poor ( )
9. **Mention the level of knowledge and skills (use the rating scale)**

5. To full extent  4. To a greater extent  3. To some extent  2. To little extent  1. None

<table>
<thead>
<tr>
<th>Subject</th>
<th>Rating Scale</th>
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<tbody>
<tr>
<td></td>
<td>5</td>
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<tr>
<td><strong>Operating Systems</strong></td>
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<td>2. Windows</td>
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<td>3. Windows NT</td>
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<td>4. UNIX</td>
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<td>5. Linux</td>
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<td>6. Novell</td>
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<td><strong>Word Processing</strong></td>
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<td>1. MS-Word</td>
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<td>2. MS-Excel</td>
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<td>3. MS-Power Point</td>
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<td>4. MS-Frontpage</td>
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<td>5. MS-Access</td>
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<td><strong>Programming Languages</strong></td>
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<td>1. C/C++</td>
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<td>2. Java scripts</td>
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<td>3. HTML,DHTML</td>
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<td>4. PERL, XML</td>
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<td>5. Testing Tools</td>
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<td><strong>Storage Systems</strong></td>
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<td>1. CD Rom/RW</td>
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<td>2. Pen Drives</td>
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<td>3. I Pods</td>
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<td>4. DAT</td>
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<td>5. NAS Storage</td>
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<td><strong>Data analysis softwares</strong></td>
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<td>1. SPSS</td>
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<td>2. STATA</td>
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<td>3. ATLAS TI</td>
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<td>4. SPECTRUM</td>
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<td>5. MLWIN</td>
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<td>6. Others (Please specify)</td>
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<td><strong>ICT Facilities</strong></td>
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<td>1. Internet</td>
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<td>2. e-mails</td>
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<td>3. Video conferencing</td>
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<td>4. Others (Please specify)</td>
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<td><strong>Online Databases</strong></td>
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<td>1. UGC Infonet E-resources</td>
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<td>2. Indiastat.com</td>
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<td>3. Jstor</td>
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<td>4. Proquest</td>
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<td>5. Scopus</td>
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<td>6. Others (Please specify)</td>
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</table>
10. Are you aware about the ICT facilities available in your library  YES / NO

If yes please indicate the extent of awareness and skills of the following which support your research and academic activities

5. To full extent  4. To a greater extent  3. To some extent  2. To little extent  1. None

<table>
<thead>
<tr>
<th>Sl.No.</th>
<th>Name of the resource</th>
<th>Yes/No</th>
<th>Rating</th>
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<tbody>
<tr>
<td>1.</td>
<td>Library websites</td>
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<td>2.</td>
<td>Abstracting &amp; Indexing databases</td>
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<td>3.</td>
<td>Full text databases</td>
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<td>4.</td>
<td>e-journals</td>
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<td>e-books</td>
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<td>online catalog</td>
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<td>Online reference works</td>
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<td>Internet browsing</td>
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<td>e-mails</td>
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<td>Websites/Homepages</td>
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<td>Portals</td>
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<td>13.</td>
<td>CD-Rom databases</td>
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</table>

11. Indicate the purpose of using e-resources (by providing the rating)

5. To full extent  4. To a greater extent  3. To some extent  2. To little extent  1. None

<table>
<thead>
<tr>
<th>Purposes</th>
<th>Library websites</th>
<th>Abstracting databases</th>
<th>Full text databases</th>
<th>e-journals</th>
<th>e-books</th>
<th>CD-Rom Databases</th>
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<td>Research/Project</td>
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<td>Lesson Plans</td>
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<td>Accessing online databases</td>
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<td>Professional development</td>
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<td>Publishing</td>
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III. IMPACT OF INFORMATION COMMUNICATION TECHNOLOGY ON EDUCATION AND RESEARCH

12. Do you have access to Internet facility  YES/No

13. How often do you use internet facility

Regular / Weekly / Fortnightly / Monthly