

APPENDIX



A STUDY ON MEDICAL TOURISM IN CHENNAI CITY OF TAMIL NADU

QUESTIONNAIRE

I. Personal Data

1. Name of the Nationality :
2. Country :
3. Age : 20-30/31-40/41-50/51 and above
4. Sex : Male/Female
5. Religion : Hindu/Christians/Muslims/Others
6. Educational Details : up to merit/+2/UG/PG/Diploma/Others
7. Occupation :
8. Income

II. Information pertaining to foreign medical Tourist

9. What is reasons to travel abroad for medical travel?
10. Agency facilitated for the medical tour?
11. Whether your treatment cover under any health plans?
12. How you get information about the hospitals?
13. Have you underwent treatment in Chennai earlier?

III. Significant factors pertaining to the health consciousness of the foreign medical Tourist

	Very Important	Rather Important	Rather Unimportant	Not at all important
Regular checkups, less health problems				
Good food culture				
Periodical check up				
Good habits and exercise				
Stress free work environment				

IV. Perceptions of the respondents' Level of familiarity selected foreign respondents visited Chennai for medical treatment

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Procedures involved with treatment is conducive					
Chennai as a medical destination					
Cost for the treatment low					
Doctors profile is fully known					
Hospital reputation is high					
Health insurance coverage is less					

V . Perceptions on the preference given to Chennai for overseas treatment

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Availability of International standard hospitals					
Transportation cost is low					
Treatment at a lower cost compared to other destinations					
Health care providers which are compatible					
Accommodation costs low					

VI. Perceptions on selected respondents on various components of health infrastructure

A) Opinion on Image of the Hospitals

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Hospitals are accredited by JCIO					
Hospitals Accredited by NABH					
Guarantee the treatment and abide by laws					
Multi-specialty with high-tech treatment					

B) Opinion on cost of treatment in Chennai

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Cost of bed charges is low					
Charges for consultation and surgery is low					
Cost of Laboratory investigation is low					
overall Inpatient hospitalization charges is low					

C) Opinion on safety and security of the hospitals in Chennai

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Good security systems in hospital premises					
Lower scope for terrorists attack					
Stable political climate					
Lesser crime rates in the area					

D) Opinion on maintenance of the hygiene of the hospitals in Chennai

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Lower environment hazards in the hospitals					
Low incidence of natural disasters					
No epidemic diseases spread in the region periodically					
Indoor and outdoor air pollution is low					

E) Opinion on tourism spots in Chennai

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Nice to see the largest beach in Chennai					
Chennai endowed with historical monuments					
Good pilgrimage centers are available					

F) Opinion on commuting facility to Chennai

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Individual can safely travel with anybody's accompany					
Safer mode of transportation system available in Chennai					
Appropriate proximity of transportation					
Safe travel modes like auto and taxi are easily available					

G) Opinion on entertainment and recreation facilities

	Strongly agree	Agree	Un-decided	Dis-agree	Strongly Disagree
Good shopping facilities available					
sound good quality Net café available					
Good bars are available					
Amusement and theme parks are available					

VII. Degree of Satisfaction on the Infrastructure of the Hospitals

	Not Satisfied	Satisfied	Highly Satisfied
Availability of rooms			
Cleanliness of the rooms			
Drinking water facility			
Hygienic conditions of the room			
Provisions for security			

VIII. Degree of Satisfaction on the treatment given in the hospitals

	Not Satisfied	Satisfied	Highly Satisfied
Response of the doctors			
Explanation about patients			
Formalities for registration			
Intensive care space availability			
Facility availability intensive care			
Availability of specialist			

IX. Degree of Satisfaction on the dietary system followed in the hospitals

	Not Satisfied	Satisfied	Highly Satisfied
Hygienic conditions of the canteen			
Cost of the food			
Quality of the food			
Taste of the food			
Room services			
Delivery time			

X. Degree of Satisfaction on the service of nurses in the hospitals

	Not Satisfied	Satisfied	Highly Satisfied
Approach taken in consultation			
Assistance by the nurses			
Medication given by the staff nurses			
Availability of the nurses			

...Thank you ...