APPENDIX – I

Questionnaire

The following profile questionnaire was designed to analyze and evaluate the community policing programs under the Jeedimetla and Madhapur police stations during 2004-2007 under the cyberabad police commissionerate and also to find out the possible factors responsible for the abandonment of these programs after 2007. Four sets of questionnaires were developed for different sections of the sample.

- **SET ONE**: For senior police officials
- **SET TWO**: For field executives (Police) and station house officers (SHOs) of Jeedimetla and Madhapur Police Stations
- **SET THREE**: For community association / committee members
- **SET FOUR**: For cross-section of residents

**Interview Questions**

**SET ONE**

Questionnaire administered to the *senior police officials* (above the rank of Inspector of Police):

1. What is your definition of CP?
2. Who introduced this concept in Andhra Pradesh?
3. Why didn’t the govt. take any legislative measure to support such a programme?
4. The Union Govt. provides nearly 50 crores annually to all states for modernizing its police force. Is there any such financial assistance being provided to support CP? If not, why?

5. CP has not been implemented yet by the Hyderabad Police commissionerate like in the case of Cyberabad police commissionerate. What could be the reasons responsible for this?

6. Why is it that the programme succeeds only in some areas and under some police stations?

7. What is the role of leadership in initiating and implementing such programmes?

8. What do we understand by police culture?

9. How far is our police culture responsible for the failure of CP?

10. Can the present police culture be changed? If yes, how? Suggest some measures.

11. Police departments have been apprehensive about interrupting their customary duties to experiment with strategies necessary for the successful implementation of CP. What do you have to say about this police reluctance to change?

12. Do you think that maintaining such informal relations with the public would dilute the powerful image of the police?

13. Do you think there has to be a separation between formal and informal social control aspects? If yes, why?

14. Where can CP be more effective? In rural areas with close knit groups and smaller populations or in urban areas with larger populations and multiple community identities. Give reasons.
15. For how long was CP programme implemented successfully in Cyberabad Police Commissionerate? Why didn’t it last longer or continue the same way?

16. Are the police stations across the state maintaining records relating to CP programmes even now? If not, why?

17. How far do you think can political interference influence CP initiatives?


19. What kind of programmes gained more success after the implementation of CP? Reasons.

20. What role did technology play in the present case in making CP a success?

21. What do you have to say about training in CP?

22. Were the community associations/committees collaborating with the police given any training in community policing? If not, why?

23. What was the level of community participation in community policing during 2004-2007? Were all the members actively involved in the programs? Give details.

24. Given the vast geographical area and population falling within the cyberabad police commissionerate jurisdiction, can the present police strength handle CP effectively?

25. Do all the CP programmes being implemented in various parts of the state fall under the purview of “Maithri” programme?

26. Was the CP programme that was introduced in the Cyberabad Police Commissionerate introduced under the Maithri programme?

27. Why have there been only individual initiatives towards CP?
28. What are some of the factors that can make CP a success in the Indian context?

29. What are some of the limitations to CP in the Indian context?

30. What were the major factors responsible for the abandonment of community policing after 2007 in the Cyberabad Police Commissionerate?

31. What are the differences between CP initiatives in other countries like the US and in India?

32. Can police reforms in India help revive the very concept of CP? How?

33. How would you define “community” in community policing?

34. Are you satisfied with the way in which CP programs were conducted during 2004-2007? Justify.

35. How can we measure success in CP? Enlist some of the indicators.

36. Are any organizational changes needed to make CP a success? If yes, what kinds of changes are needed?

37. Are there any chances to revive and revisit the concept of CP in the state? If yes, how?

SET TWO

Questionnaire administered to the police personnel below the rank of Assistant Commissioner of Police (ACP).

1. What were some of the specific problems that were identified for community policing under your PS jurisdiction?

2. What was the role of community association members in solving some of the local problems? How did they collaborate with the police in doing so?
3. What are the limitations of the local police in solving these problems?

4. How do police personnel follow up on calls for service? Are calls handled as isolated incidents?

5. How interactive are officers with members of the community? In what ways does the interaction occur—through meetings, door-to-door contacts, while on foot patrol, or in other ways?

6. Which are the various community associations / groups with which the police station is attached?

7. How often are the Maithri meetings held and under whose supervision? Give details of the meetings since 2004-2007.

8. What are the reasons responsible for the abandonment of the community policing programmes at the police station level after 2007?

9. Are the records of meetings with community members being maintained at the police station? If not, why?

10. What were the various community policing programmes that were conducted by the police station during 2004-2007?

11. How interactive are officers with other government agencies? How does this interaction occur?

12. How were CP officers identifying and resolving crime, disorder, or fear issues with which they were dealing?

13. What are the various means of communication and information technology with which the problems are tackled at the police station level?
14. Were all the police personnel associated with CP well trained to handle local community problems effectively?

15. What kind of punishment was given to the accused convicted of a crime by a community police officer (CPO)?

16. How was petty crime or misconduct by any community member handled by a CPO? What was the role of community association members in solving such cases?


18. Give some suggestions for the better implementation of community policing in the near future.

**SET THREE**

Interview with the *community association / committee members* within the limits of the selected police stations:

1. What is the name and strength of your colony?

2. What is the name and strength of your association/ group?

3. Give the details of each member in your association, with their age and occupation.

4. How was your association linked with community policing programmes and in what way?
5. How were the community policing programmes conducted with community
 participation? What were the areas of cooperation between the association
 members and the police?

6. How often were the maithri meetings held and under whose supervision?

7. What were the general topics of discussion in such meetings? How effective were
 such meetings in solving the local problems?

8. What was the role of the maithri membership card in CP programmes?

9. Name some of the programmes wherein the community members actively
 participated with the police. How effective were these programmes?

10. Has there been a change in the attitude and behavior of the police towards the
 community members and in the style of policing? Justify with examples.

11. Was the concept of community policing effective in dealing with local problems
 and in strengthening the ties between the police and the community members?

12. Is your association/committee still functional? What is the present role of the
 police in the activities of your association?

13. What, according to you, were some of the loopholes and obstacles towards an
 effective implementation of CP under the cyberabad police commissionerate?

14. Give some suggestions for the better implementation of community policing in
 the near future.
SET FOUR

Interview with cross-section of residents within the limits of the selected police stations:

1. What is the most important problem facing your colony?

2. How would you rate the performance of the community policing agencies in your community (poor / average or excellent)?

3. Thinking about public safety, in your opinion, what is the number one crime problem facing the colony today? (Property theft, drunk driving, vandalism, eve teasing, public drunkenness, burglary, traffic congestion, or domestic violence).

4. If you were chief of police in your city, what is the first thing that you would ask your police officers to do more of, or to begin doing to make your place a safer community?

5. In the past two years, have you or anyone close to you been a victim of a crime which was reported to the CP Organization?

6. Do you personally know any member of the CP association/ committee by name? Are you satisfied with the roles they have been assigned or do you think they play a very limited role? Give reasons.

7. Are you satisfied or dissatisfied with the CP organization in colony? How far did these programs help in reducing the crime rate or local problems in your area?

8. Do the community policing officials attend the youth association and mahila samithi meetings in your colony now? If yes, what role do they play and if no, what are the reasons responsible for this?

9. Are maithri meetings being held even now? If yes, then how often are the meetings held and under whose supervision? If no, give reasons.
10. What does the term “Community Policing” mean to you?

11. Do you think more police officers are needed to increase the safety of the community?

12. What according to you are the reasons responsible for the debacle of community policing programmes since 2007?

13. Give some suggestions for the better implementation of community policing in the near future.
APPENDIX – II

Colonies selected for interviews with cross-section of residents

**Under Madhapur PS**

1. Srirama Colony
2. Guttala Begumpet
3. Madhapur
4. Masthan Nagar
5. Kothaguda
6. Prashanthnagar
7. Anand Nagar
8. Sudershannagar
9. Maseed Banda
10. Police Quarters

**Under Jeedimetla PS**

1. Dwaraka Nagar
2. Manikya Nagar
3. Jagathgirigutta
4. HMT Town ship
5. Vivekanandanagar
6. Shapur Nagar
7. HAL Colony
8. Quthbullapur village
9. Bhagathsinghnagar
10. Ganesh Nagar
APPENDIX - III

(PROFORMA – 1)

MAITHRI MEMBER
IDENTITY CARD

PHOTO

Name of the Maithri Committee: ___________________________

Police Station __________________________________________

Name and Age __________________________________________

Occupation ____________________________________________

Village/ Locality _______________________________________

Address _______________________________________________

Valid up to _____________________________________________

STATION and DATE

Superintendent of Police

WITH SEAL
APPENDIX - IV

CERTIFICATE OF APPRECIATION

MAITHRI

Prashamsa Patram

We are happy to place on record the excellent Maithri work done by Sri/ Smt. __________________________ during the month of _________ of the year ________. His/ Her contribution has strengthened the relationship between the Police and the Community.

Place:

Superintendent of Police
# APPENDIX – V

## MONTHLY MAITHRI REPORT

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<th>Strength of Maithri Committees</th>
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<th>Important persons or officials who attended the meeting</th>
<th>Achievements &amp; issues solved during the month</th>
<th>Pending issues</th>
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