REFERENCES


51. Frings, G. W., and Grant, L. “Who moved my Sigma… Effective implementation of the Six Sigma methodology to Hospitals”, Quality


164. Thomas, A. J., Barton, R. and Chuke-Okafor “Applying Lean Six Sigma in a small engineering company – A model for change”,


of Manufacturing Technology Management  Vol. 20 , No. 6,  pp. 817-833, 2009


