To maintain and growing up of business in this competitive environment, how technology be helpful to shape the most need of source of business, i.e. Human Resource Development.

We will be studying the difficulties of Human Resource Development by adopting the new technological implementation.

**INDEX**

<table>
<thead>
<tr>
<th>Chapter</th>
<th>Title</th>
<th>Page No</th>
</tr>
</thead>
<tbody>
<tr>
<td>-01</td>
<td>overview of technology and hrm</td>
<td>15-38</td>
</tr>
<tr>
<td></td>
<td>1.1. Introduction:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.2. India trends: out sourced services</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.3. India trends: computing, internet and broadband</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.4. Insurance sector to drive indian crm market</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.5. Current market scenario</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.6. Spending on crm</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.7. The opportunity</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.8. Business drivers</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.9. using analytical crm insurance companies</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1.10. Technology in banking (The new face of banking)</td>
<td></td>
</tr>
</tbody>
</table>
Chapter - 2 Concept of Technology and its Effect on Human Resources 39-44

2.1. INTRODUCTION

2.2. HUMAN RESOURCE INFORMATION SYSTEMS (HRIS)

2.3. JOB SATISFACTION AND ORGANIZATIONAL COMMITMENT

2.4. SEVEN EMERGING TECHNOLOGY TRENDS THAT WILL IMPACT BANKING

2.5 SUMMARY

Page No

CHAPTER – 3 RESEARCH METHODOLOGY 48-58

3.1 INTRODUCTION

3.2 SUBJECT OF THE STUDY

3.3 OBJECTIVES OF STUDY

3.4 HYPOTHESIS OF THE STUDY

3.5 VARIABLES USED IN THE STUDY

3.6 UNIVERSE OF THE STUDY

3.7 SAMPLING DESIGN

3.8 PERIOD OF STUDY

3.9 DATA ANALYSIS

3.10 LIMITATION OF STUDY

3.11 CONCLUSION
CHAPTER- 4 The Analysis of Effect of Technology on HRM And Hypothesis Testing  59-103

4.1. INTRODUCTION

4.2 TESTS OF HYPOTHESIS

4.3. SOME RELATED TERMS AND CONCEPTS

4.4. CHI-SQUARE TEST

4.5 DATA ANALYSIS BEFORE ADOPTION OF TECHNOLOGY

4.6 DATA ANALYSIS AFTER ADOPTION OF TECHNOLOGY

4.7. GRAPHS

4.8 CONCLUSIONS

CHAPTER- 5 ANALYSIS OF HRM COMPONENTS BEFORE AND AFTER ADOPTION OF TECHNOLOGY (Non-Parametric test) 104-162

5.0 INTRODUCTION

5.1 CULTURE

5.2 QUALITY OF WORK LIFE

5.3 MOTIVATION

5.4 STRESS

5.5 WILCOXON SIGNED – RANK TEST
5.6 CONCLUSION

6.0 INTRODUCTION
6.1 SOME EXAMPLES OF FACTOR-ANALYSIS PROBLEMS
6.2 THE GOAL: UNDERSTANDING OF CAUSES
6.3 ABSOLUTE VERSUS HEURISTIC USES OF FACTOR ANALYSIS
6.4 FACTOR ANALYSIS OBJECTIVE
6.5 FACTOR ANALYSIS VERSUS CLUSTERING AND MULTIDIMENSIONAL SCALING
6.6 FACTORS "DIFFERENTIATING" VARIABLES VERSUS FACTORS "UNDERLYING" VARIABLES
6.7 ROTATION
6.8 PRINCIPAL COMPONENT ANALYSIS (PCA)
6.9 EIGENVALUE-BASED RULES FOR SELECTING THE NUMBER OF FACTORS
6.10 COMPARING TWO FACTOR ANALYSES
6.11 FACTOR AND COMPONENT ANALYSIS IN PUBLIC SECTOR BANK

6.12 FACTOR ANALYSIS: AGE-WISE
6.13 FACTOR ANALYSIS: MALE-FEMALE-WISE
6.14 FACTOR ANALYSIS: CADER-WISE
6.15 FACTOR ANALYSIS: CITY-WISE
6.16 FACTOR ANALYSIS: SERVICE-SPAN-WISE
6.17 FINDING FROM FACTOR ANALYSIS

CHAPTER -07 FINDINGS, CONCLUSION AND SUGGESTIONS: 214-234

7.1 FINDINGS

7.2 CONCLUSION

7.2.1 ON BASIS OF CHI-SQUARE TEST
7.2.2 ON BASIS OF WILCOXON SIGN TEST
7.2.3 ON BASIS OF FACTOR ANALYSIS TEST

7.3 SUGGESTIONS

APPENDIX A AND B 235-242

BIBLIOGRAPHY 243-246