Preface

This study aimed to identify the impact of human capital in crisis management in the health and interior ministries in Jordan. The significance of the study has even been provided, giving the reader an idea about how the paper would be beneficial for future studies as well. The limitations of the paper along with the research hypothesis have been provided that aids the researcher to undertake the analysis in an effective manner. The introduction section has even provided a research methodology and has explained various articles that would be beneficial for the reader to understand the topic and what other researchers who had undertaken similar researches previously, the principle of crisis management and its various phases are even cited in this section of the paper. The methods of crisis management and the obstacles related to it are even discussed in a structured manner. All these aspects have been discussed so that the crisis management process can be analysed with respect to the country Jordan can be evaluated in an effective manner.

Based on the interpretations made from the first and second hypothesis it can be clearly seen that Leadership Practices and Workforce Optimization directly influences the efficiency of Crisis Management Activities, also the third hypothesis it can be clearly seen that Knowledge Accessibility directly influences the efficiency of Crisis Management Activities in Jordanian Health and Interior Ministries. The fourth hypothesis of the research has been able to show how Employee Engagement directly influences the efficiency of Crisis Management Activities in Jordanian Health and Interior Ministries. The fifth hypothesis of the study has been further able to depict that Learning Capacity directly influences the efficiency of Crisis Management Activities in Jordanian Health and Interior Ministries. Based on the considerations of the six hypothesis can be clearly stated that Human Capital Management directly influences the efficiency of Crisis Management Activities in Jordanian Health and Interior Ministries.

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