Appendix-I

Informed Consent

I am Neelmani Jaysawal, a Research Scholar associated with Department of Social Work, Visva-Bharati University, Sriniketan (West Bengal). I am currently pursuing PhD. on theme titled “Non-Governmental Organizations (NGOs) in mobilizing social capital: A study of two districts of Jharkhand”. This research study will add to the vast body of knowledge related to impact of NGO on community in building social capital through its various intervention activities. The study is purely based on voluntary participation of its respondents from beneficiaries of respective NGOs. The interview will be both in writing form and audio recording format for the sake of effectiveness of findings from respondents. Therefore, the entire process of data collection through interview schedule will be based on informed consent of respondents. It adheres to ethics and values of research study during entire data collection process.

Therefore, I would be very grateful if you would sign on this consent form and answer my questions while confirming your knowledge about contents of this interview schedule.

Name of Respondent: ……………………………………………………………………..

Signature of the Respondent: /operators/sign

Signature of Interviewer----------------------------------------------

Date-------------------

Place: ---------------------------------------------
Appendix-II

Interview Schedule

Personal Information:

Name of the Respondent: ____________________________________________________________
…………………………………………………………………………………………………
…………………………………………………………………………………………………

Name of affiliated Organization: ______________________________________________________
……………………………………………………………………………………………………..

Village: ……………………………………………………………………………………………

Taluk (Sub-Division): ……………………………………………………………………………

District: ………………………………, State: ………………………………………………………

Age: 18-35 (1) / 36-50 (2) / 51-70 (3)

Sex: Male (1)/ Female (2)/ others (3) ……………………………………………………………

Educational Qualification: Illiterate (1)/ literate (2) / Primary level (3) / Secondary level (4) Graduate and Above (5)

Marital Status: Married (1)/ Unmarried (2)/ Divorcee (3)/ Widow(er) (4)

Caste Status: General (1)/ OBC (2)/ SC (3)/ ST (4)

Religion: Hindu (1)/ Muslim (2)/ Sikh (3)/ Christian (4)/ Others (5) ………………………

Family Type: Nuclear (1) / Joint (2)

Occupation: Agriculture (1)/ Petty Business (2)/ Unorganized Worker (3)/ Others (4)

Monthly Income Status: 2000-5000 (1)/ 5001-8000 (2)/ 8001-11000 (3)/ 11001-Above (4)

Resources in the family: Own house (1)/ Agricultural Land (2)/ Livestock (3)/ Other assets (4)
1. Mutual bonding:

1.1 Whether the relationship between people in your village harmonious?
   
i. Strongly Agree (1)
   
ii. Agree (2)
   
iii. Undecided (3)
   
iv. Disagree (4)
   
 v. Strongly Disagree (5)

1.2 Is there feeling of mutual support towards needy persons in the society?
   
i. Yes (1)
   
ii. No (2)
   
iii. Donot know (99)

1.3 In case of emergency situation at your home, how many people are willing to assist you?
   
i. No one (1)
   
ii. Two Persons (2)
   
iii. Four to Six Persons (3)
   
iv. More than Six Persons (4)
   
 v. Donot Know (99)

1.4 In case of need, there is always someone to assist you.
   
i. Strongly Agree (1)
   
ii. Agree (2)
   
iii. Undecided (3)
   
iv. Disagree (4)
   
 v. Strongly Disagree (5)
1.5 In case of need, which kinds of people assist you?

i. Affected Person will deal with problem on individual basis (1)

ii. Neighbours among themselves (2)

iii. Members of Community-based Collectives (3)

iv. Others (4)

1.6 In the previous times, how often have members of your village got together and jointly petitioned government officials for area development as their goal?

i. Very often (1)

ii. Sometimes (2)

iii. Never (3)

iv. Do not know (99)

1.7 Has there been times in the past year when you've felt isolated and cut off from society or depressed?

i. Yes (1)

ii. No (2)

iii. Donot know (99)

1.8 How often in the past few years, have you come together to address a common issue?

i. Very often (1)

ii. Sometimes (2)

iii. Never (3)

iv. Do not know (99)

1.9 In the last two years, have you gotten together with people of your village to play games, sports or other recreational activities?

i. Yes (1)

ii. No (2)

iii. Donot know (99)
2. Civic Virtue:

2.1 Is there people’s participation in raising voice before government for area development?
   i. Yes (1)
   ii. No (2)
   iii. Donot know (99)

2.2 Is there your participation in social activities and gatherings?
   i. Yes (1)
   ii. No (2)
   iii. Donot know (99)

2.3 In which social activity/gathering have you participated?
   i. Protest march or demonstration (1)
   ii. Associational gatherings (2)
   iii. Volunteering for development activities (3)
   iv. Others (4)

2.4 With which Community-based collectives, are you associated?
   i. Cooperative Society (1)
   ii. Self-Help Group (2)
   iii. Community-based organization (3)
   iv. Other Voluntary organization (4)

2.5 How do you participate in meetings of your respective community-based collectives?
   i. Mere attending meetings (1)
   ii. Participating in decision-making of organization (2)
   iii. Participating in broad debate in the organization (3)
2.6 How much time do you spend on various program activities of your respective collectives?
   i. 8 hours a month (1)
   ii. 12 hours a month (2)
   iii. More than 12 hours a month (3)

2.7 How regular is your participation in meetings of Self-Help Group (SHG)?
   i. Very frequently (1)
   ii. Frequently (2)
   iii. Occasionally (3)
   iv. Rarely (4)
   v. Never (5)

2.8 How regular is your participation in meetings of Community-based organization (CBO)?
   i. Very frequently (1)
   ii. Frequently (2)
   iii. Occasionally (3)
   iv. Rarely (4)
   v. Never (5)

2.9 How regular is your participation in meetings of Cooperative Society?
   i. Very frequently (1)
   ii. Frequently (2)
   iii. Occasionally (3)
   iv. Rarely (4)
   v. Never (5)
2.10 How regular is your participation in meetings of Other voluntary organization?
   i. Very frequently (1)
   ii. Frequently (2)
   iii. Occasionally (3)
   iv. Rarely (4)
   v. Never (5)

2.11 Is there access to information to you about programs and activities of community-based collectives?
   i. Yes (1)
   ii. No (2)
   iii. Donot know (99)

2.12 If yes, which kinds of information is accessible to you?
   i. Information related to entrepreneurship initiative (1)
   ii. Information related to meeting agenda (2)
   iii. Information related to growth of organization (3)
   iv. Information related to future plans of organization (4)

2.13 How frequent is your participation in public meetings related to development issues of area?
   i. Very frequently (1)
   ii. Frequently (2)
   iii. Occasionally (3)
   iv. Rarely (4)
   v. Never (5)
2.14. According to you, whether there is spirit of participation in your village.
   i. Very much (1)
   ii. Some (2)
   iii. Very few (3)
   iv. None (4)
   v. Do not know (99)

2.15 How do you characterize the organizational culture of your community-based collectives?
   i. Adherence to procedures and policies of organization (1)
   ii. Existence of ethics and values in decision making (2)
   iii. Consensus-based functionality of meetings (3)

3. **Trust and Confidence:**

3.1 Do you agree whether there is improvement in the level of trust among respective people in financial matters after intervention of respective NGOs?
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)

3.2 Do you agree whether there is confidence among respective people in matters of mutual lending and borrowing after intervention of respective NGOs?
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)
3.3 Whether there is inter-personal trust among respective people?

i. Strongly Agree (1)

ii. Agree (2)

iii. Undecided (3)

iv. Disagree (4)

v. Strongly Disagree (5)

3.4 What kinds of inter-personal trust is there among respective people?

i. Mutual exchange of materials (1)

ii. Interchange of ideas (2)

iii. Participation in collective activities (3)

iv. Others (4)

3.5 According to you, whether there is inter-personal trust in group relations among respective people?

i. Strongly Agree (1)

ii. Agree (2)

iii. Undecided (3)

iv. Disagree (4)

v. Strongly Disagree (5)

3.6 In case, any development project directly benefits your neighbour but has benefits for others also in the village, do you think your neighbour would contribute money towards this project?

i. Yes (1)

ii. No (2)

iii. Do not know (99)
3.7. If not, do you think people in your village are interested in their own welfare only?
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)

3.8 In the last three years, has the level of trust improved in your community?
   i. Yes (1)
   ii. No (2)
   iii. Don’t know (99)

3.9. In your village, whether you have to be conscious of your possessions otherwise people will take advantage of your unconsciousness.
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)

3.10. In case of you going outside of your village, could you hold responsibility for taking care of your house on neighbour?
    i. Yes (1)
    ii. No (2)
    iii. Don’t know (99)
4. **Social Networks:-**

4.1 In your view, whether there is encouragement among respective people to come together to address local issues after intervention of respective NGOs?

   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)

4.2 How frequently do you interact with respective people on local issues?

   i. Very frequently (1)
   ii. Frequently (2)
   iii. Occasionally (3)
   iv. Rarely (4)
   v. Never (5)

4.3 Which kinds of social network is working for growth of area?

   i. NGO-initiated Community-based Collectives (1)
   ii. Cultural groups (2)
   iii. Civic groups (3)
   iv. Others (4)

4.4 Whether there is mutual coordination between community-based collectives and other social groups?

   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)
5. Fostering Community-based Collectives:

5.1 Which kinds of community-based collectives are there in your place?
   i. Cooperative Society (1)
   ii. Self-Help Group (2)
   iii. Community-based Organization (3)
   iv. Other voluntary organization (4)

5.2 In your opinion, what are reasons behind formation of community-based collectives?
   i. Coordination in developmental work (1)
   ii. Unity in decision making (2)
   iii. Growth of inter-personal bargaining power (3)

5.3 Which strategy has been taken by respective NGOs to form community-based collectives?
   i. Through group meetings (1)
   ii. Through one-to-one contacts (2)
   iii. Through social gatherings (3)
   iv. Others (4)

5.4 Which kinds of support are NGOs providing to community-based collectives?
   i. Monitoring of regularity of its meetings (1)
   ii. Support in its Operational issues (2)
   iii. Support in resolving its internal conflicts (3)
   iv. Capacity building of its members (4)
   v. Others (5)

5.5 In this Community-based collectives, what is common nature of membership?
   i. Mostly from same extended family (1)
   ii. Mostly from same age group (2)
   iii. Mostly from same level of occupation (3)
   iv. None of the above (4)
   v. Do not know (99)
5.6 Whether Community-based collectives have assisted in leading your village people unite on certain activities?
   i. Yes (1)
   ii. No (2)
   iii. Do not Know (99)

5.7 If yes, what are those activities?

6. Solidarity:
6.1 In your view, whether there are efforts by the members of community-based collectives to improve the condition of area with coordination of people?
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)

6.2 In your area, whether there is Participation of respective people from various socio-economic sections of society in solving community problems?
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)

6.3 Whether there is concern of respective people for each other’s welfare?
   i. Strongly Agree (1)
   ii. Agree (2)
   iii. Undecided (3)
   iv. Disagree (4)
   v. Strongly Disagree (5)
6.4 In your opinion, whether community-based collectives are promoting harmonious relation among respective people?

i. Strongly Agree (1)
ii. Agree (2)
iii. Undecided (3)
iv. Disagree (4)
v. Strongly Disagree (5)

6.5 How far is there willingness of respective people to contribute towards common development goal of the area?

i. Almost Always True (1)
ii. Usually True (2)
iii. Occasionally True (3)
iv. Usually Not True (4)
v. Almost Never True (5)

6.6 In case, there is conflict between people in the village, whom do you think, would help in resolving dispute?

i. No one (1)
ii. Neighbours (2)
iii. Members of Community-based collectives (3)
iv. Religious persons (4)
v. Others (Specify)................................................................. (5)

6.7 In comparison with nearby villages, how often people in your village cooperate with each other towards formulation of a common development goal?

i. Very often (1)
ii. Sometimes (2)
iii. Never (3)
iv. Donot know (99)
6.8 What are the avenues where cooperative attitude has been developed among respective people through community-based collectives?

   i  Involvement in community welfare activities (1)
   ii Sharing of labour among group members (2)
   iii Mutual coordination in entrepreneurial work (3)
   iv Tackling of social issues through group effort (4)

7. **Building Leadership:-**

7.1 In your opinion, whether you have participation in decision-making of community-based collectives?

   i  Strongly Agree (1)
   ii Agree (2)
   iii Undecided (3)
   iv Disagree (4)
   v  Strongly Disagree (5)

7.2 How is participation of members of community-based collectives in meetings of respective NGO?

   i  Through regular invitation (1)
   ii Voluntarily (2)
   iii Others (3)

7.3 In your opinion, is there nurturing of capability and quality to resolve issues of contention in the area among members of community based collectives?

   i  Strongly Agree (1)
   ii Agree (2)
   iii Undecided (3)
   iv Disagree (4)
   v  Strongly Disagree (5)
7.4 In which sphere, is there building of self-confidence and capacity among members of community-based collectives?
   i  Decision-making related to welfare of area (1)
   ii Decision-making related to progress of enterprise (2)
   iii Managing operational and administrative affairs of respective group (3)
   iv Managing financial affairs of respective group (4)

7.5 What is pattern of changes in leadership in community-based collectives?
   i  Frequent changes in leadership (1)
   ii  Periodical changes in leadership (2)
   iii  Gradual changes in leadership (3)
   iv  No Changes (4)

7.6 In your opinion, whether there is responsibility among members of community-based collectives in both financial and non-financial matters on rotation basis?
   i  Strongly Agree (1)
   ii  Agree (2)
   iii  Undecided (3)
   iv  Disagree (4)
   v  Strongly Disagree (5)

7.7 Does respective NGO promote awareness about procedure, norms and values of its organization among members of community-based collectives?
   i  Yes (1)
   ii  No (2)
   iii  Donot know (99)

7.8 Whether you can influence the decisions of community-based collectives in your area?
   i  Strongly Agree (1)
   ii  Agree (2)
   iii  Undecided (3)
   iv  Disagree (4)
   v  Strongly Disagree (5)
7.9 In case of conflict in the village, whether you have taken steps for solving them in cooperation with others members of village.

   i  Strongly Agree (1)
   ii  Agree (2)
   iii  Undecided (3)
   iv  Disagree (4)
   v  Strongly Disagree (5)

7.10 In village level meetings, how often do you raise your voice on any particular decision of collective interest?

   i  Very frequently (1)
   ii  Frequently (2)
   iii  Occasionally (3)
   iv  Rarely (4)
   v  Never (5)

7.11 Do you feel, you have control in making decisions in your community-based collectives that may affect your everyday activities?

   i  Yes (1)
   ii  No (2)
   iii  Donot know (99)

Name of Respondent:…………………………………………

Signature of Respondent: .................................
Appendix-III

Interview Guide for Focus Group Discussion

1. Personal Identity:

2. Age:

3. Male/Female:

4. Place:

5. What do you know about the civic virtue?

6. What is your opinion about mutual bonding among people?

7. How has trust and confidence between people got developed?

8. What is nature of your participation in meetings of your respective community-based collectives?

9. How is the social networking in your society?

10. Has social networking strengthened mutual bonding between you and others in society?

11. What is the contribution of community-based collectives in enhancing trust among people?

12. What kinds of changes have been perceived in your society after intervention through respective Non-Governmental Organization (NGO)?

**********