QUESTIONNAIRE FOR THE BENEFICIARIES

Q.1. It has been claimed by the proponents of Lok Adalat system that this culture is in keeping with Indian tradition. So it easily catches their imagination and becomes acceptable. What do you think?
   i) Yes
   ii) No
   iii) Don't know.

Q.2. Do you think this Lok Adalat system of dispensing Justice is more convenient for you than the traditional litigation process?
   i) Yes
   ii) No
   iii) There is no great difference between the two.
   iv) Can't say.

Q.3. Why do you prefer Lok Adalat to the courts?
   i) It is less expensive
   ii) It gives speedy justice.
   iii) Have been brain-washed by the volunteers.
   iv) Don't prefer, but are quite indifferent to any system of dispensing justice.
   v) Any other.

Q.4. Do you believe that the present system of Judicial process is inadequate?
   i) Yes
   ii) No.
   iii) Don't know.
0.5. In these Lok Adalat too many cases are being solved in each sitting. Do you feel your case is heard properly and the decisions given are proper and due?

i) Yes proper care and attention is given to each individual case.

ii) No cases are just hastily dashed off.

iii) Don't know

iv) Justice given is not upto expectation.

v) Any other.

0.6. Do you think Lok Adalats are right fora for solving matrimonial and Motor Accident Tribunal cases?

i) Yes

ii) No

iii) Don't know

iv) Any other.

0.7. Are the compensations people get in MACT settlements in keeping with their loss?

i) Yes

ii) No.

0.8. Do the Insurance Companies really oblige to the decisions of Lok Adalats?

i) Yes

ii) No

iii) Not all the time.

iv) If any other.

(PLEASE SPECIFY)

0.9. In their anxiety to get compensation quickly are the people being cajoled or pressurised to accept meagre compensation out of proportion to what they are entitled?

i) Yes
Do you feel that in order to show Lok Adalat is a success, a large number of cases is manipulated and shown as being subject of compromise?

- i) Yes
- ii) No
- iii) Don't know
- iv) Can't say.

Is this system of Lok Adalat is free of corruption?

- i) Yes
- ii) No
- iii) Corruption is almost negligible.
- iv) Any other.

It is often alleged that lawyers engaged by the Legal Aid Committee are fleeting money from the parties on whose behalf they have been engaged and holding their cases to ransom by delaying tactics. What is your opinion?

As it is wellknown that a litigant in a case in a Lok Adalat, has no lower to choose his lawyer. Don't you think it undermines Justice and fairplay?

- i) Yes
- ii) No
- iii) Can't say.
- iv) If any other, please specify.
Q.14. Would it be beneficial to appoint female Judges or lawyers in matrimonial cases?
   i) Yes
   ii) No
   iii) It won't make any difference.
   iv) Don't know.

Q.15. In Lok Adalats, should the quick solving of the problems of Female litigants be given more attention?
   i) Yes, because when a woman is rightly set up we feel a needy and poor person gets justice.
   ii) No, there need not be any discrimination between male and female litigants.

Q.16. A large number of Lok Adalats are seen to be held at the cities or sub-urban areas. Do the people of remote areas for whose benefit the Lok Adalat concept was conceived are being able to get it's benefits?
   i) Yes
   ii) No
   iii) To a certain extent
   iv) The benefits are very negligible
   v) Don't know.

Q.17. Do you think Lok Adalat system has been successfully in achieving it's purpose of providing inexpensive and quick justice to the economically weaker section in Orissa?
   i) Yes
   ii) No
   iii) To some extent
   iv) Can't say.
Q.18. How do you come to know that a Lok Adalat is going to be held near your place?
   i) Through social workers.
   ii) Through Newspapers.
   iii) Through notices.
   iv) By any other way.

Q.19. Do you think the number of voluntary organisations working in your area is sufficient?
   i) Yes
   ii) No
   iii) Don't know
   iv) Can't say.

Q.20. Do the mass media help you and way to know about the Legal Aid and Lok Adalat movement?
   i) Yes to a large extent.
   ii) Not at all
   iii) to a little extent
   iv) There should be more publicity
   v) If any other (Specify)

Q.21. It has been one of the Jobs of state legal Aid & Advice Board is to publish legal literature for generating legal awareness. Do the people get the booklets and Brochures containing and relevant knowledge?
   i) Yes
   ii) No
   iii) Don't know
   iv) Can't say.

Q.22. Informally the essence of Legal Aid is to ease social tension. Do the Lok Adalats cater to it's purpose?
Q.23. Do you feel that legal Aid measures have helped in creating legal awareness and competence among the people?

i) Yes
ii) No
iii) Only to a certain extent.
iv) Can't say.

Q.24. Do you think after the case is settled, amicably in the Lok Adalat, there remains the ill feelings no more?

i) Yes
ii) No
iii) Don't know.
iv) Not in all cases.

Q.25. Have you been able to get the desirable service qualitatively?

i) Yes
ii) No
iii) To some extent
iv) Can't say.

Q.26. Does it any way affect you that the Lok Adalats are held on holidays?

i) Yes
ii) No

Q.27. Is the settlement at the doorstep of people through their participation is really better acceptable to people and more enduring?
Q.28. It is also claimed that the Lok Adalat movement has achieved the status of a people's movement. What is your opinion?
   i) If yes, what do you think are the factors behind it?

Q.29. Do you feel the Lok Adalat system with it's growing popularity (as claimed) is going to substitute the present Judicial system?
   i) Yes there is every possibility of it's happening.
   ii) No, it can never substitute the present system.
   iii) It is too soon to comment.
   iv) Don't know
   v) Any other.

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