

**APPENDIX-1 -QUESTIONNAIRE (For Librarians)**

**[Please Put the tick (✓) mark in the box(s) and write on the --- spaces.  
If necessary, put tick mark in more than one box]**

1. Name of the Library:-----

2. Name of the Institution: -----

3. Mode of communication

Location site/Address:-----

Phone and Fax: -----

Email Address: -----

Web Address: -----

4. Year of Establishment:-----

5. Total Strength of students-----

6. Do you have Internet Connectivity?

Yes  No  Planned to establish

7. State the type of Internet connectivity do you have in your library.

7.1 Dial-up

7.2 Leased Line

7.3 V-SAT

7.4 Microwave Link

7.5 Over LAN

7.6 Others (Pl. Specify)

8. Which of the following telephone/network line(s) is being used for your Internet connection:

8.1 PSTN

8.2 ISDN

9. Has the Internet Services been extended to the users of your library?
- 9.1 Yes
- 9.2 No
10. If yes, which of the following categories of users are provided Internet service in your library?
- 10.1 Faculty Members
- 10.2 Research Scholars
- 10.3 Students
- 10.4 Others (Pl. Specify)
11. If no, reasons for exclusion from Internet service:
- 11.1 Dedicated to library Activities only
- 11.2 Internet Services are being provided by other department(s)
12. Who is your Internet Service Provider (ISP)?
- 12.1 VSNL
- 12.2 DoT/BSNL
- 12.3 Satyam Info
- 12.4 Any Other
13. Do you provide password to each member?
- Yes  No
14. What Softwares are you using for your system?
- 14.1 Operating System**
- 14.1.1 MS-DOS
- 14.1.2 UNIX
- 14.1.3 Window's 98
- 14.1.4 Window's 2000
- 14.1.5 Window's XP
- 14.1.6 LINUX

**14.2 Application Software**

- 14.2.1 MS-Word
- 14.2.2 MS-Office
- 14.2.3 Excel
- 14.2.4 Power Point
- 14.2.5 Others -----

15. Which of the following browsers are being used?

- 15.1 Windows Explorer
- 15.2 MSN
- 15.3 Netscape Navigator
- 15.4 Mosaic
- 15.5 Any Other-----

16. Please state the most frequently used search engines (SEs) by your users to browse information through Internet.

- 16.1 Google
- 16.2 Yahoo
- 16.3 Altavista
- 16.4 Rediff
- 16.5 Hotboot
- 16.6 MSN
- 16.7 Lycos
- 16.8 Sify
- 16.9 Any other Search Engines  -----

17. How frequently the Internet Service is being used/provided to your users?

- 17.1 Everyday
- 17.2 2-3 times a week
- 17.3 Once a month
- 17.4 2-3 times a month
- 17.5 Any other frequency, (please mention)-----

18. What amount of time are being offered by the library for use of Internet by the library users?

- 18.1 0-3 hours a week
- 18.2 4-7 hours a week
- 18.3 8-11 hours a week
- 18.4 12-15 hours a week
- 18.5 16-18 hours a week
- 18.6 More than 18 hours a week

19. Indicate the purpose of having Internet connectivity in the library.

- 19.1 It is a part of curriculum/practical course(s) taught in the parent institution
- 19.2 To provide online demonstration/hands-on experience to faculty members/students/scholars
- 19.3 To facilitate communication/E-mail
- 19.4 To provide bibliographical information to users community
- 19.5 To facilitate user for career planning/job related information
- 19.6 Any other purpose

20. Check the activities/services your library provides to users through Internet connectivity of your institute. (Plz. circle one close to the frequency)

	<b>Not at all</b>	<b>To some extent</b>	<b>To a greater extent</b>	<b>To full extent</b>
20.1 In-house library activities	1	2	3	4
20.2 Internet/E-mail service	1	2	3	4
20.3 Current Awareness Service	1	2	3	4
20.4 Reference Services	1	2	3	4
20.5 Electronic Document Delivery	1	2	3	4
20.6 Current Alert Service	1	2	3	4

20.7 Forum for Discussion	1	2	3	4
20.8 Literature Search	1	2	3	4
20.9 Hosting Home Page	1	2	3	4
20.10 Accessing online databases	1	2	3	4
20.11 Downloading programs/files	1	2	3	4
20.12 Access to Catalogues	1	2	3	4
20.13 Subscribe E-journals	1	2	3	4
20.14 Purchase online books	1	2	3	4
20.15 Getting Reprints	1	2	3	4

21. Type of search strategy provided by the library authority for in-house database services/your users usually adhere to?

21.1 Boolean Logic

21.2 Wild Card

21.3 Truncation

21.4 Any Other (Please Specify) -----

22. What type of demand would you normally get from users for using Internet?

22.1 Bibliographical Information

22.2 Product Profile

22.3 Patents and Standards

22.4 Research articles

22.5 Reference queries

22.6 Research Reports

22.7 Educational Information

22.8 Career Planning and Placements

22.9 Fellowships/Scholarship

22.10 Project Reports

22.11 E-Journals

22.12 Exploratory Search

23. Which of the following information sources are being preferred by users of your library for searching information?

<b>Information Sources</b>	<b>Internet</b>	<b>Library</b>	<b>Both</b>
23.1 Books	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.2 Encyclopedias	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.3 Scientific Journals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.4 Bibliographies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.5 Abstracting and Indexing journals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.6 Conference Papers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.7 Research/Project Reports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.8 Dissertations/Theses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.9 Patents/Standards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.10 Mailing Lists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.11 Open Achieves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23.12 Free (Open) Resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

24. Do you consider the existing Internet service or browsing facilities are adequate?

Yes  No

What are the problems, which you normally encounter in providing Internet services to your users (Please circle one close to the frequency for each of the following)?

	<b>Not at All</b>	<b>To some extent</b>	<b>To a greater extent</b>	<b>To full extent</b>
25.1 Getting connected	1	2	3	4
25.2 Slow access speed	1	2	3	4
25.3 Frequent disconnection	1	2	3	4

25.4 Virus attack	1	2	3	4
25.5 Power Fluctuation/ failure	1	2	3	4
25.6 Lack of training in using Internet	1	2	3	4
25.7 Unwanted web-links	1	2	3	4
25.8 Server down	1	2	3	4
25.9 Slow downloading speed	1	2	3	4
25.10 Institutional timings	1	2	3	4
25.11 Printers	1	2	3	4
25.12 Difficulty in finding relevant information	1	2	3	4
25.13 Privacy problem	1	2	3	4

26. State the benefit of Internet over conventional documents.

- 26.1 Easy to use
- 26.2 More informative
- 26.3 Time saving
- 26.4 Easy to update
- 26.5 Less expensive
- 26.6 Most nascent
- 26.7 Global sources at one place
- 26.8 Crawler-based searching  
facilities for full text search
- 26.9 Effective communication
- 26.10 Any other benefit

27. What is your level of satisfaction for the following Internet services?  
(Please circle one close to the frequency for each of the following).

	<b>Partly satisfied</b>	<b>Satisfied</b>	<b>Fully- satisfied</b>	<b>Not satisfied</b>
27.1 WWW	1	2	3	4
27.2 E-mail	1	2	3	4

27.3 News Groups	1	2	3	4
27.4 Discussion Forum	1	2	3	4
27.5 FTP	1	2	3	4
27.6 Bulletin Board Service (BBS)	1	2	3	4
27.7 Chatting	1	2	3	4
27.8 Frequently Asked Question (FAQ)	1	2	3	4
27.9 List Servers (E-mail server) <sup>1</sup> /Discussion Groups		2	3	4

28. Do you feel Internet provides special facilities to the library in scholarly information seeking?

Yes  No

29. Please give your opinion/experience on the comparative value of the following attributes:

	<b>Internet</b>	<b>Library</b>	<b>Both</b>
29.1 Easy convenience to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29.2 Easy accessibility	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29.3 Comprehensiveness/ well coverage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29.4 Nascent Thoughts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29.5 Cost effective	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29.6 User-friendly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

30. How do you protect the students/or unauthorized users from the unwanted/or prohibited Internet sites? Please check the softwares if you use to prevent/lock the use of such sites.

- 30.1 Firewalls
- 30.2 Surf watch
- 30.3 Cyber Patrol
- 30.4 Net Snitch
- 30.5 Any Other  -----



31. Do you feel, Internet is going to replace the traditional libraries in future?  
Please give your opinion in this regard.

Yes  No  Don't Know

If Yes, Justify (in brief):-----

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If No, indicate the reason(in brief) :-----

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32. If you have any suggestion(s) for improvement of Internet use/service, please state below:

(a) -----

(b) -----

(c) -----

(d) -----

Date:-----

**Signature of the Respondent  
Designation with seal**