ACKNOWLEDGEMENTS

I am most grateful to Dr. R.K. Rout, Head, P.G. Department of Library and Information Science, Sambalpur University, Orissa, under whose expert guidance and supervision this research work could be conducted. He was a source of inspiration for conceiving the design of the present research work and his continuous encouragement provided me all the opportunities to complete the work.

I am highly obliged to Prof. J.S. Yadava, Director, Indian Institute of Mass Communication, who helped me make an in-depth study of dimensions of mass communication in relation to public library system. It is only due to the efforts of Prof. Yadava that the facility of study leave was made available to me during the Silver Jubilee year of the Institute.

I have immensely benefitted from consultations at different stages of my work with eminent faculty members of the Institute, Prof. B.B. Mohanty, Prof. M.R. Dua, and Prof. Pradeep Mathur have rendered me valuable advice and suggestions from time to time. I am also thankful to Shri S. Sankaranarayanan, Registrar, and Shri B.K. Prasad, Senior Librarian of the Institute, for providing me all the institutional support.

The work could not have been completed without the assistance on my professional colleagues in the Delhi Public library System. Their experience in the organization provided me
useful insights and helped me develop the research theme of my work. On this account I am thankful to the Director, Deputy Directors, Shri Mahander Pal Sharma, Reference Librarian and Shri Manorath Prasad Sharma, Head Clerk.

I would be failing in my duty if I don’t mention about the sustained support received from elders and colleagues in the profession specially Dr. P. K. Jayaswal, Deputy Librarian, J.N.U., Shri Radhe Shyam Kataria of Nehru Memorial Museum and Library, Shri Ramesh R. Arya of Bhubaneshwar, Shri Rajendra Kumar Thaty, Shri Santosh Kumar Kanoongo of Sambalpur University Library, and Shri Satish Kumar Awasthi from C.D.C.

I am grateful to my elder brother Shri Braham Singh Nigam who initiated me to the amazing field of Library and Information Science. I record my full appreciation for my wife Smt. Parveen Bala Nigam, who shared most of the odd jobs of the family, and my kids - Victor De Nigam and Portia Nigam for providing me peaceful environment during my writing work. I am also thankful to my brother Sita Ram Arya and his wife Smt. Kiran Arya for their cooperation.

(B.S. NIGAM)