QUESTIONNAIRE FOR ELICITING DATA/ ELECTRONIC INFORMATION SOURCES AND SERVICES IN NATIONAL INSTITUTE OF TECHNOLOGY LIBRARIES IN SOUTH INDIA - A STUDY

Note: Please put a (✓) mark against the appropriate items.

1. General Information

<table>
<thead>
<tr>
<th>Age</th>
<th>Sex: Male [ ] Female [ ]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status</td>
<td>Faculty/Student/Staff/Others</td>
</tr>
<tr>
<td>Programme</td>
<td>Subject/Group</td>
</tr>
<tr>
<td>Year of Study/Research/Experience</td>
<td></td>
</tr>
</tbody>
</table>

1. How regularly do you visit the library?

<table>
<thead>
<tr>
<th>Option</th>
<th>Mark</th>
</tr>
</thead>
<tbody>
<tr>
<td>(1) Daily</td>
<td></td>
</tr>
<tr>
<td>(2) 2 or 3 times in a week</td>
<td></td>
</tr>
<tr>
<td>(3) Once in a week</td>
<td></td>
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<tr>
<td>(4) 2 or 3 times in a month</td>
<td></td>
</tr>
<tr>
<td>(5) Once in a month</td>
<td></td>
</tr>
<tr>
<td>(6) Occasionally</td>
<td></td>
</tr>
</tbody>
</table>

2. Knowledge of computer handling/Internet access

YES/NO

3. Awareness about e resource services

YES/NO

If yes what more services are expected by you (Please Specify?)

(1)
(2)
(3)
(4)
4. Do you require basic training on use of e-resources services?  
   YES/NO

5. If you have Access to the following on e-resources awareness, library training, how useful was it? Answer all that apply and rate according to the usefulness of the instruction method.

<table>
<thead>
<tr>
<th>Service</th>
<th>Useful</th>
<th>Somewhat useful</th>
<th>Not useful</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) Printed guides</td>
<td>(      )</td>
<td>(      )</td>
<td>(      )</td>
</tr>
<tr>
<td>(b) Face to face reference desk</td>
<td>(      )</td>
<td>(      )</td>
<td>(      )</td>
</tr>
<tr>
<td>(c) Freshman seminar tours</td>
<td>(      )</td>
<td>(      )</td>
<td>(      )</td>
</tr>
<tr>
<td>(d) Instruction as part of class</td>
<td>(      )</td>
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</tr>
</tbody>
</table>

(II) Services received by users

1. Please express your preference of use of the following Internet services?  
   (Please mark (1-5) in the order of maximum use to least use)

   1. Email                                    | (      ) |
   2. Web search                               | (      ) |
   3. E-journals: e-books; e-documents          | (      ) |
   4. Online data bases                        | (      ) |
   5. Any other purpose.                       | (      ) |

2. How is the present services of internet for Browsing and downloading?  

   (1) Sufficient                              | (      ) |
   (2) Insufficient                            | (      ) |
   (3) Poor                                    | (      ) |
   (4) Very poor                               | (      ) |
3. How often have you used the following Electronic Information Services?

<table>
<thead>
<tr>
<th>Resources</th>
<th>Daily 2 or 3 times</th>
<th>Once in 2 or 3 times</th>
<th>Once in a week</th>
<th>Once in a month</th>
<th>Rarely</th>
</tr>
</thead>
<tbody>
<tr>
<td>CDROM</td>
<td>( )</td>
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<td>( )</td>
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<tr>
<td>CD-Data</td>
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<tr>
<td>Bases</td>
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<tr>
<td>Online</td>
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<tr>
<td>Database Online</td>
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<td>( )</td>
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<tr>
<td>Journals Internet</td>
<td>( )</td>
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<tr>
<td>Intranet</td>
<td>( )</td>
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<tr>
<td>OPAC</td>
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</tr>
</tbody>
</table>

4. How do you rate the importance of the Electronic Information Resources to your work?

<table>
<thead>
<tr>
<th>Resources</th>
<th>High Importance</th>
<th>Importance</th>
<th>Some what Importance</th>
<th>Little Importance</th>
<th>No Importance</th>
<th>Don't Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>CDROM Databases</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
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</tr>
<tr>
<td>Online Databases</td>
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<tr>
<td>Online Journals</td>
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<tr>
<td>Online Books</td>
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<tr>
<td>Intranet</td>
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<tr>
<td>Internet</td>
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<td>( )</td>
<td>( )</td>
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<td>( )</td>
</tr>
<tr>
<td>Search Engines</td>
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<td>( )</td>
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<tr>
<td>OPAC</td>
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</tr>
</tbody>
</table>

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5. Which of the following Network information sources is fulfilling most of your information needs?

(1) DELNET Services
(2) AICTE-INDEST
(3) Digital Library
(4) UGC INFONET services general Consortia (INFLIBNET)

(III) Perceptions

(1) How do you learn to use electronic information resources?

(1) Self learning
(2) Colleagues or friends
(3) Formal Courses
(4) Library Training

2. Please express your preference for the following audio-visual devices to present information effectively?

1. LCD Projector
2. Overhead Projector
3. Touch screen
4. Films strips
5. Slide Projector

3. Which of the following format on the internet best suited to your requirement (Please rank your choices in order of priority)?

1. Full text Journal articles
2. Abstracts
3. Reference/Referral
4. Bibliographies/Books lists
4. How relevant and useful are the following internet activities for your academic work?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Most useful</th>
<th>Useful</th>
<th>Not useful</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bulletin Board</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Discussion/New groups</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Web catalogues</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Access to and downloading text</td>
<td>( )</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Electronic Journals</td>
<td>( )</td>
<td>( )</td>
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</tr>
<tr>
<td>News/On going research reports</td>
<td>( )</td>
<td>( )</td>
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</tr>
<tr>
<td>Chatting/discussion with peers</td>
<td>( )</td>
<td>( )</td>
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</tr>
</tbody>
</table>

5. Do you use internet for any of the following recreational purposes?

<table>
<thead>
<tr>
<th>Purpose</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entertainment</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Games</td>
<td>( )</td>
<td>( )</td>
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<tr>
<td>News</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Movies</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Chatting</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Greetings</td>
<td>( )</td>
<td>( )</td>
</tr>
</tbody>
</table>

6. How did you become acquainted with your favorite search engines?

- Recommend by the library staff
- Recommend by classmates/colleagues
- Recommend during a course
- Read about it in documents/news papers
Please name three you often consult websites

(1)
(2)
(3)

7. Are you satisfied with electronic collection and access to on-line sources?

YES ( ) No ( )

If no please give the reasons for your dissatisfaction?

(1) Inadequate e-resources ( )
(2) Lack of adequate access to computer ( )
(3) Technical Problems ( )
(4) Poor connectivity ( )
(5) Any others ( )

8. Please indicate your methods to search the internet?

(1) Search engine ( )
(2) Subject gateways ( )
(3) Through Online services ( )

9. Which of the following browsers do you use regularly?

(1) Net scape ( )
(2) Mo saic ( )
(3) Linux ( )
(4) Microsoft Internet explorer ( )
10. Which of the following internet search engines is more familiar to you?

(Please tick)

(1) Lycos
(2) Yahoo
(3) Alta vista
(4) Google
(5) Info seek
(6) BUBL

11. Do you think the internet has changed the way you used the library

(1) Agree
(2) Disagree
(3) No opinion

12. Are you aware of institutional repository (IR) concept?

YES ( ) NO ( )

13. How comfortable do you find the library on an average?

(1) Excellent
(2) Very good
(3) Good
(4) Fair
(5) Poor
(6) Unable to rate
IV. Difficulties:

1. Do you encounter any problem in the use Digital Information services? YES/NO

If yes, what are they (Please mark the following?)

   (1) Lack of computer knowledge on terminology
   (2) Limited number of computer mechanics
   (3) Information is not updated
   (4) Do not understand the process
   (5) Not aware of the services available
   (6) System is not user friendly
   (7) Access to limited information

2. How do you over come these difficulties?

   (1) Consulting with library staff
   (2) Assistance from colleagues or friends
   (3) Changing approach

V. Feed back

1. Are you using any of the following consortia services?

   1.1 UGC INFONET e-journals of academic nature of institutes by INFLIBNET YES/NO

   If so.... Comprehensively/Partially

   1.2 Commercial consortia e-journals from

      (1) Elsevier
      (2) Emerald
      (3) Cambridge University Press
      (4) Chemical Abstracts
1.3. INDEST consortia

Selected/comprehensive

2. Do you use any of the following DELNET – Services?

   (1) Inter library loan ( )
   (2) Document delivery services ( )
   (3) Union catalogue ( )
   (4) Translation services ( )
   (5) Full text articles ( )

3. Do you use CSIR consortia services?

   YES/NO

4. Do you recommend e-books subscription in library?

   YES/NO

5. Are you familiar with any foreign consortia which you consider that library should subscribe?

   YES/NO

VI. Suggestions

1. What will be the priority areas for the libraries in you opinion during next two years? (You may tick more than one answer)

   (1) Online access to more journals ( )
   (2) Online access to older journals ( )
3. Increase hours of opening for libraries
4. Extend wireless capability in campus libraries
5. Maintain quality of print collection
6. Preserve library material from deterioration
7. Build an archival repository of faculty research
8. Integrate library information and services in the Campus website
9. Provide instruction in using library and web resources
10. Offer librarian support in course planning and teaching

2. What do you expect from your library with regard to e-resources? please specify
   (1) __________________________
   (2) __________________________
   (3) __________________________
   (4) __________________________

3. Please suggest if any for the overall improvement of all the services
   (5) __________________________
   (6) __________________________
   (7) __________________________
   (8) __________________________

Thanking You