Preface

The police organization of India is one of the most visible service organizations of the government. The challenges before this crucial component of the country’s governance are manifold and have increasingly become more and more complex. They range from different aspects of police reform, training and equipping the police forces to meet the increasingly complex and daunting challenges on the fronts of law and order, public order, countering terrorism and extremism and the whole area of internal security in a rapidly changing socio economic and political environment. There is an increasing awareness among practicing administrators in India for the need to incorporate modern management principles into public administration or government service.

A country like India needs a professional police service which is efficient, effective and responsive to the needs of the people. At the same time the police must remain accountable to the rule of law at all times so as to foster conditions for welfare of the citizens. The police force needs to be friendly, corruption free, responsible, tolerant of ambiguity and pressure, and must have compassion and empathy for the people. Thus there is an urgent need to study and create mechanisms and processes which will help the police perform its functions more efficiently as also enhance its credibility in the eyes of the public.

This study conducted a systematic study of the managerial issues in police administration in the state of Assam. A study of the managerial issues in police administration is expected to provide solutions from a different perspective and help to contribute to develop an efficient, responsive and professional police service. There are several managerial issues in police administration which require serious study. Some specific issues of focus could be organizational behavior of the police organization as a whole, personal leadership, attitude and response of police personnel to the problems of community, professional contact with the people, service orientation, individual specialization and professionalization growth, performance evaluation and appraisal, training and development among others.
However, there is very less academic research literature on studies pertaining to various managerial issues of police administration in Assam police organization specifically. In view of this, a humble effort is being made to make a systematic study of some relevant managerial issues in Assam police administration. This study is a humble attempt to contribute in a small way to the existing body of knowledge of police administration and also to management studies.

The study was conducted under the able guidance of Dr.(Ms.) Ajanta Borgohain Rajkonwar, Professor, Department of Commerce, Director i/c, Centre for Management Studies, Dibrugarh University.

Guwahati

28 August, 2015

(Sanjib Raj)
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