CITIZENS' INTERVIEW SCHEDULE

1. How long are you living in this town?

2. Were your father born in Medinipur / Did he live here since his early childhood?

3. What are the major problems you face in your town?

4. Are any of the following issues a problem for your town?

<table>
<thead>
<tr>
<th>Issue</th>
<th>Very serious</th>
<th>Somewhat Serious</th>
<th>No problem</th>
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<tbody>
<tr>
<td>(a) Water Supply</td>
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<tr>
<td>(b) Housing</td>
<td>( )</td>
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<tr>
<td>(c) Transport</td>
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<td>(d) Street conditions/lighting</td>
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<td>(e) Sewage/Sanitation</td>
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<td>(f) Recreation &amp; Culture</td>
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5. Do you think that the problems have

   (a) remained the same ( )

   (b) increased in intensity ( )

   (c) been effectively controlled ( )

   during the past 10/15 years.
(6) If (a) or (b)
What do you think is the reason behind?
If (c)
how, you think, it has been possible?

7. Can you mention some of the specific problems in the area you live in?

8. Have you yourself faced any of these problems? How?

9. What have you done about it?

10. How do you let the municipal authority know about your problems/grievances:-

(a) personally –
   i) meeting any commissioner / official known to you ( )
   ii) approaching your own ward councilor ( )
   iii) bringing into the notice of the local press ( )
   iv) approaching any political partyman ( )
   v) by any other way ( )

(b) collectively –
   i) by talking to your neighbours and by influencing them to act with you ( )
   ii) through any groups and associations that you have in your neighbourhood ( )

11. Do you think your neighbours are also conscious enough about these problems?
   Not at all ( ), Sometimes ( ), Very much ( ).
12. Do you think that the municipal government tries to do anything about the problems of the town people?
   (a) tries seriously
   (b) shows awareness in words but not in deeds
   (c) the government is ineffective

13. If (b) or (c) Why?

14. How does the municipal authority normally respond when you meet it with your demands/problems?

15. Do you think, this sort of response to you, is due to
   (a) your socio-economic status
   (b) your political influence/its absence
   (c) for any other reason
      Please specify:

16. Then, to be more clear, who in your town get things more easily done and why? Please elaborate.

17. Is it they who really control the city government?

18. Do you think your local government is capable enough to act effectively?
   Yes ( ), No ( ).

19. If No,
   What, according to you, are the reasons behind its inefficiency?
Lack of—

(a) Statutory powers/jurisdictions ( )
(b) Finance ( )
(c) Manpower/Effective management ( )
(d) Autonomy ( )
(e) Anything else (Please specify) ( )

20. Would you suggest anything to make your city government more efficient?

21. There was a period when a state government-nominated body functioned in place of the elected city government. How were things managed then?
(a) Better ( ), (b) Same ( ), (c) Worse ( ).
In either case, please explain why?

22. Do you think that for the improvement of city life the city-government is useless and the state should take over the functions of the city government?

23. Did you vote in all the elections to the municipality held since 1980?
(a) All ( ), (b) Some of them ( ), (c) None ( ).

24. If (b) and (c)
Why was your participation like that?

25. Do you think that to utilize the city government more effectively there should be other ways of participation in city politics than voting? What are these?

26. As a citizen, in which of these ways you yourself prefer to be more active?
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<th>01. NAME</th>
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<tr>
<td>02. AGE</td>
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<td>04. EDUCATION</td>
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<td>05. OCCUPATION</td>
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<td>06. INCOME</td>
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