1. How do you rate your knowledge of using Computers?
   (a) Excellent   (b) Good   (b) Average   (d) Poor

2. Do you have Internet access at your:
   2.1. Work Place/Office (a) Yes   (b) No
   2.2. Home (a) Yes   (b) No

3. How do you rate your knowledge in using INTERNET?
   (a) Excellent   (b) Good   (b) Average   (d) Poor

4. Do you face difficulty in accessing INTERNET?
   (a) Yes   (b) No   (c) Can't say

4.1. If yes, the difficulty is in:
   a. Connectivity      [   ]    b. Infrastructure    [   ]
   c. Skills/Training       [   ]    d. Any Others, please specify _____________

5. How frequently do you browse/use INTERNET?
   (a) Completely online while in office    [   ]
   (b) Daily       [   ]
   (c) 1-3 times a week [   ]
   (d) Once in a fortnight [   ]
   (e) Any others, please specify __________________________

6. On which online activity do you spend most of the time? (Please rank the following)
   a. Electronic Journals [   ]
   b. Electronic Mail (e-mail) [   ]
   c. Surfing the INTERNET [   ]
   d. Chatting [   ]
   e. Online Databases (Bibliographic & Full Text) [   ]
   f. ETD’s (Electronic Theses & Dissertations) [   ]
   g. Games, Multimedia documents [   ]
   h. Others, Please Specify __________________________

7. How do you rate your knowledge of using Electronic Information Resources?
   (Electronic Information means the information available in computer readable form either Offline such as, in floppies, CD ROM's or online, such as Internet etc.)
   (a) Excellent   (b) Good   (b) Average   (d) Poor
8. Do you face any difficulty in accessing Electronic Information Resources?
   (a) Yes  (b) No  (c) Can't say

9. Do you need any help in accessing Electronic Information Resources?
   (a) Yes  (b) No  (c) Can't say

9.1 If yes, please tick mark the kind of problems you face while accessing Electronic Information Resources? (i.e., the reasons for not able to access properly the electronic information Resources)
   (a) Lack of knowledge/techniques in searching Electronic Information Resources  [ ]
   (b) Lack of Knowledge in using computers  [ ]
   (c) Lack of support from Library Staff/publishers in use of Electronic Information Resources  [ ]
   (d) Lack of Knowledge in using databases  [ ]
   (e) Non availability of needed equipment and Internet connectivity  [ ]
   (f) Any other, please specify ____________________________

10. Do you get any help in searching Electronic Information Resources from your library staff/professionals/IT experts?
    (a) Yes  (b) No  (c) Can't say

10.1 If Yes, to what extent.
    (a) Large extent  [ ]
    (b) To some extent  [ ]
    (c) Least extent  [ ]

11. Does your organization provide sufficient training in use of Electronic Information?
    (a) Yes  (b) No  (c) Can't say

11.1 If No, Do you need any training?
    (a) Yes  (b) No

12. Are you satisfied with the existing Hardware at your Organization/Library for accessing Electronic Information?
    (a) Yes  (b) No  (c) Can't say
13. Are you satisfied with the existing Software at your Organization/Library for accessing Electronic Information?
   (a) Yes  (b) No  (c) Can't say

14. Are you satisfied with the existing Electronic Information Resources available at your Organization/Library?
   (a) Yes  (b) No  (c) Can't say

15. Type of Electronic Information Resources are available in your library 
   (Please tick all that apply)
   (a) CD-ROM Titles/Databases  [ ]
   (b) Online Databases  [ ]
   (c) Electronic Journals  [ ]
   (d) Databases of Members locally  [ ]
   (e) ETD’s (Electronic Theses & Dissertations)  [ ]
   (f) Library developed publications like Bibliographies, Images, full text articles, Electronic Books etc.  [ ]
   (g) Any other, Please state ______________________________

16. Whether your library subscribes to e-journals?
   (a) Yes  (b) No  (c) Can't say

17. Do you suggest to buy/subscribe any Electronic Information Resources to your organization/Library?
   (a) Yes  (b) No  (c) Can't say

17.1 If Yes, Please specify the nature of Electronic Information resources.
   (Ex. CD-ROM databases, E-Journals, E-Books, etc.)
   (a) CDROM databases  [ ]
   (b) Online Databases  [ ]
   (c) Electronic Journals  [ ]
   (d) Databases of Members locally  [ ]
   (e) ETD’s (Electronic Theses & Dissertations)  [ ]
   (f) Any others, Please specify___________________________

18. Where do you get the information about the above mentioned resources? 
   (Please rank the following)
   (a) Through INTERNET  [ ]
   (b) Through Publishers Catalogue  [ ]
(c) Through related seminars [  ]
(d) Through experts in that field [  ]
(e) Any other, please specify ____________________________

19. Do you use Electronic Information Resources to keep up-to-date with your chosen field/research?

(a) Yes       (b) No       (c) Can't say

19.1 If yes, please specify the Electronic Information Resources that keeps you up-to-date.

(a) CDROM databases [  ]
(b) Online Databases [  ]
(c) Electronic Journals [  ]
(d) Databases of Members locally [  ]
(e) ETD’s (Electronic Theses & Dissertations) [  ]
(f) Any others, Please specify__________________________

20. What type of Electronic Information Resources do you access? (Please Rank them).

(a) Computerized Databases [  ]
(a) CDROM databases [  ]
(a) INTERNET Resources [  ]
(a) Electronic Journals [  ]
(a) ETD’s (Electronic Theses & Dissertations) [  ]
(a) Any others, Please State ____________________________

21. The most important reason for using Electronic Information Resources?
(Please rank the following if more than one is appropriate)

(a) To Update Knowledge [  ]
(b) For Entertainment [  ]
(c) For Research/Learning/Exploration [  ]
(d) For Official Work/Service to users [  ]
(d) Any others, please Specify ___________________________

22. Please state the kind of impact the Electronic Information Resources could make on your working environment?

(a) Very favorably [  ]
(b) Favorably [  ]
(c) No impact [  ]
(d) Unfavorably [  ]
(e) Very unfavorably [  ]
23. How do you locate Electronic Information Resources you are looking for?  
(Please Rank them if more than one answer is correct)

(a) Through Library Web Pages  [ ]  
(b) Through Search Engines (ex: Google, Yahoo etc)  [ ]  
(c) Through Gateways  [ ]  
(d) Through Specific references from other sources  [ ]  
(e) Through Library Catalogues (OPAC)  [ ]  
(f) Any others, Please specify __________________________

24. What are the sources that help you in using Electronic Information Resources when you need them? (Please tick all that apply)

(a) Library Web Pages  [ ]  
(b) Other Users  [ ]  
(c) Library Staff/colleagues  [ ]  
(d) IT professional  [ ]  
(e) Any others, Please specify __________________________

25. What kind of instruction/support do you get in using Electronic Information Resources?  
(Please tick all that apply)

(a) Formal Training by Experts  [ ]  
(b) Computer based tutorials  [ ]  
(c) Documentation from the Vendor  [ ]  
(d) Online support  [ ]  
(e) Online help included with the source  [ ]  
(f) Any other, please specify __________________________

26. Do you need to use Electronic Information Resources as part of your Job/Duties/Study/Research or any other purpose?  

(a) Yes  (b) No  (c) Can't say

26.1 If yes, please specify/indicate the kind of Electronic Information Resources that you need/ use.

(a) CDROM databases  [ ]  
(b) Online Databases  [ ]  
(c) Electronic Journals  [ ]  
(d) Databases of Members locally  [ ]  
(e) ETD’s (Electronic Theses & Dissertations)  [ ]  
(f) Any others, Please specify_______________________________
27. Through what means do you access Electronic Information Resources? (Please tick all that apply)

(a) Internet [ ]
(b) CD-ROM Databases [ ]
(c) Library Databases, which include Full Text articles [ ]
(d) OPAC [ ]
(e) Electronic Journals [ ]
(f) Any other, please specify ____________________________

28. Please indicate the advantages of referring to Electronic Information Resources, than of Print media?

(a) Least Cost/Cost effective [ ]
(b) Personalization [ ]
(c) Better readability [ ]
(d) Effectiveness [ ]
(e) Easy to search [ ]
(f) Time saving [ ]
(g) Any others, please specify ____________________________

29. State the disadvantages of referring to Electronic Information Resources unlike in Print media? (please rank the following).

(a) Limited Collection [ ]
(b) Readability difficulties [ ]
(c) High Costs [ ]
(d) Inconvenience [ ]
(e) Needs hardware and software [ ]
(f) Needs Computer Knowledge in accessing [ ]
(g) Any others, please specify ____________________________

30. Why should libraries/Institutions extend access to Electronic Information Resources to Users?

(a) For easy search [ ]
(b) Time Saving [ ]
(c) Cost effectiveness [ ]
(d) For easy in handling [ ]
(e) Any other, please specify ____________________________

31. Does your organization/Institution networked Nationally/Internationally in accessing Electronic Information Resources with related Institutions/Organizations/Libraries?

(a) Yes  (b) No  (c) Can't say
31.1. If yes, do you avail networked services, like:

(a) In-house database search [ ]
(b) E-Journals [ ]
(c) E-Books [ ]
(d) Web Pages [ ]
(e) Online databases [ ]
(f) Digital Libraries [ ]
(g) Any other, please specify _____________________________

32. Do you have OPAC (Online Public Access Catalogue) for your library collection?

(a) Yes (b) No (c) Can't say

32.1. If yes, do you use OPAC for information retrieval?

(a) Yes (b) No (c) Can't say

33. What information resources can you access through your OPAC?

(a) Abstracts/Indexes [ ]
(b) Circulation information [ ]
(c) Electronic Journals [ ]
(d) Full text files [ ]
(e) Electronic Books [ ]
(f) Internet Resources [ ]
(g) Any others, Please specify: _____________________________

34. How often do you search Electronic Databases?

(a) Daily (b) Weekly (c) Monthly (d) Rarely

35. Do you face any difficulty in accessing?

35.1. CD-ROM Databases (a) Yes (b) No (c) Can't say
35.2. Electronic Journals (a) Yes (b) No (c) Can't say
35.3. Online Databases (a) Yes (b) No (c) Can't say

36. To make use of/enhance the use of e-resources, according to you what are the requirements needed

____________________________________________________________________

37. Did you attend any Seminar/Conference/Symposium/Workshop, etc on Electronic Information Services/resources? (a) Yes (b) No