ANNEXURE

Police, Policing and the New Technology: A study of Kolkata Police

Interview Schedule

1.1 For how many years are you in the police force?
1.2 Were you yourself interested in joining the police force?
1.3 If yes – why were you interested in joining the police force?
1.4 If no – who encouraged you to join the police force? Why?
1.5 Name any two professions (other than police) of your liking?
1.6 What are the differences according to you between police work and these two professions
1.7 What are the holidays that you get in your service?
1.8 How do spend your leisure?
1.9 Do you think your job offers you the chance to take part in household chores?
1.10 Do you take part in household chores?
1.11 If yes – what are they?
1.12 When do you do them?
1.13 Do you want your children to join the police force when they grow up?
1.14 If yes- why?
1.15 If no – what is the reason?
1.16 Have you been able to pursue your favourite subjects at the higher level?
1.17 If no – which were your favourite subjects?
1.18 Why were you not able to study the subjects of your choice?
1.19 Will you allow your children to pursue their choiceable subjects for higher education?
1.20 If yes- why
1.21 If no - why?
2.1 What is your designation?
2.2 For how many years are you in this post?
2.3 Have you been assigned any special responsibility?
2.4 What do you understand by Information and Communication Technologies?
2.5.1 Name some of the ICTs that the Kolkata Police use?
2.5.2 Which among these do you have to use in police work?
2.6 How long have you been using these ICTs?
2.7 Have you been imparted any training concerning the operation of these technologies?
2.8 If yes – what is it all about?
2.9 Did the training help you in operating the ICTs?
2.10 If yes – how?
2.11 If no – how are you tackling the obstacles?
2.12 In what ways does Kolkata Police use the ICTs?
2.13 Do the ICTs affect work?
2.14 If yes – in what ways?
2.15 What is your opinion about using ICTs in police work?
2.16 In the last six months have any new technologies been introduced in police work? If yes - what are they?
2.17 If yes – have you been imparted any training to use the ICTs?
2.18 What is your opinion about cyber crime?
2.19.1 Have you been imparted any training to detect cyber crime?
2.19.2 If yes – what is it all about?
2.20 Is there any Cyber Crime Cell of the Kolkata Police?
2.21 If yes – what is it all about?
2.22 Have you heard about the IT Act 2000?
2.23 Have you read the IT Act 2000?
2.24 If yes- which section of the IT Act do you find the most appealing?
2.25 Which section in the IT Act 2000 is the most debatable?
2.26 Do you think that the common people are aware about the IT Act 2000?
2.27 Tell me something about the SMS service that the Kolkata Police has recently initiated?
2.28 Which section of the public has responded to it?
2.29 Which section of the public has responded more to the Internet service of the Kolkata Police?
2.30 Which section of the public has responded more to the website of the Kolkata Police?
2.31 What are the functions of this website?
2.32 Have the new technologies affected the relationship between police and the public?
2.33 If yes – in what ways?
2.34 If no – why?
2.35 Which section of the society will mostly benefit from the use of these ICTs by the police?
2.36 If yes – in what ways?
2.37 If no – why?
2.38 Can these technologies help you to reach the marginalized sections of the society?
2.39 If yes – how?
2.40 If no – why?
2.41 What are your personal experiences in communicating with people through ICTs?
2.42 What are your views about Community Policing?
2.43 What are the Community Policing programmes that the Kolkata Police has initiated?
2.44 Do the ICTs affect Community Policing?
2.45 If yes – in what ways?
2.46 Has the Kolkata Police adopted the policy of Restorative Policing?
2.47 If yes – how are Restorative Policing and ICTs related?

3.1 Have you heard about these New Technologies?

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<thead>
<tr>
<th>New Technologies</th>
<th>Yes</th>
<th>No</th>
<th>Source</th>
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<tbody>
<tr>
<td>1. Mobile data</td>
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<td>2. Mobile Printers</td>
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<td>3. Mobile Camera</td>
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<td>4. Global Positioning System</td>
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<td>5. Night Vision System</td>
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<td>6. Laser Radar</td>
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<td>7. Electronic Breath Alcohol Test</td>
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<td>8. DNA Sample Kit</td>
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<td>9. Internet</td>
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<td>10. Photo Radar</td>
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<td>11. Computers</td>
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<td>12. Mobile Telephones</td>
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3.2.1 Which among these technologies do you use in police work?
3.2.2 In what circumstances do you use them?
3.3 Which among these does the Kolkata Police use?
3.4 Which other ICTs does the Kolkata Police use?
3.5 How much does the Kolkata Police spend annually on ICTs?
3.6 Do all the police officers have their individual email addresses?
3.7 Do all the police officers have access to the Internet?
3.8 Does the Kolkata Police possess computerized cars?
3.9.1 Does the Kolkata Police have data bank of criminals?
3.9.2 If yes – what kind of a data bank is it and how is it prepared?
3.10 In what ways do you use ICTs to detect criminal incidents in other government departments?
3.11.1 What is your idea about e-governance?
3.11.2 Has e governance been introduced in Kolkata police?
3.11.3 If yes – in which spheres?
3.12 What is your personal experience with people who contact you through email, Internet and mobile phones?
3.13 Which new technologies is the Kolkata police planning to introduce in the next six months?
3.14 Which other technologies do you believe should be introduced in police work?

(If a police woman)
4.1 As a woman what is your opinion about police work?
4.2 What is your opinion about you being in the police in a male dominated society?
4.3 The ratio of women in the police force compared to men is relatively less – what advantages and disadvantages do you have to face
4.4 If more women join the police force, do you think there will be any difference in police work?
4.5 If yes – in what ways?
4.6 If no why?
4.7 In what ways can the women police force be made more efficient?
4.8 As a policewoman would you like to see more women joining the police force?
4.9 If yes – why?
4.10 If no – why?
4.11 Do you think that women’s working in the police is different from any other profession?
4.12 If yes – why?
4.13 If no – why?