APPENDIX-I

QUESTIONNAIRE / SCHEDULE
QUESTIONNAIRE FOR THE TOURISTS

Name of the Researcher: (Rais Ahmad Kuchay)
Name of the Supervisor: (Dr. Mahesha. M.)

Sir/Madam, I am coming from the University of Mysore, DOS in Economics and Co-operation. I am conducting this survey for my research purpose. Please spare few minutes to provide the following details.

1. **General Information:**
   1.1 Tourist place: ______________________
   1.2 District: \(^1\) (use code) ______________
   1.3 State: \(^2\) (use code) ______________

2. **Profile of the tourist:**
   2.1 Name: __________________________
   2.2 Gender: \(^3\) (use code) ______________
   2.3 Age (yrs): _______________________  
   2.4 Education: \(^4\) (use code) ____________
   2.5 Occupation: \(^5\) (use code): ___________  
   2.6 Tourist type: \(^6\) (use code) ____________
   2.7 Country: \(^7\) (use code) ______________
   2.8 State within a Country: \(^8\) (use code) ____________

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\(^1\) District code: Srinagar = 1, other district = 2  
\(^2\) State code: J&K = 1, other state = 2  
\(^3\) Male = 1, Female = 2  
\(^4\) 1 = Below Matriculation, 2 = Intermediate, 3 = Graduate, 4 = Post graduate or above, 5 = Illiterate.  
\(^5\) 1 = Agriculture, 2 = Business? Industry, 3 = Private, 4 = Govt. Service, 5 = Student/researcher, 6 = Housewife, 7 = Retired, 8 = others.  
\(^6\) Domestic =1, International = 2  
\(^7\) India =1, Other Country =2
3. General Tour Profile:

3.1. How many times do you go for holiday in a year? \(^9\) (use code)

___________________________________________________________________

3.2. What percentage (%) of your income you spend on holidays/tourist place visits per year? (use code) ____ %.

3.3. What do you consider as the most important factors when deciding on your holiday? \(^10\) (use code)

<table>
<thead>
<tr>
<th>Factors</th>
<th>Rank</th>
</tr>
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<tbody>
<tr>
<td>Destination</td>
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<td>Cost</td>
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<td>Referrals</td>
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<td>Popularity</td>
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<td>Conservation Interest</td>
<td></td>
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<td>Others</td>
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</tbody>
</table>

4. Current tour details:

4.1. How long are you planning to stay this time in this spot? __________

4.2. Expenditure for current trip (i.e. for travel, boarding, shopping, local transport, entertainment etc.) In Rs__________ (for Domestic), In $US________ (for International).

4.3. What is the major purpose for visit this time? \(^11\) (use code) __________

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\(^8\) West Bengal =1, Gujarat = 2, Maharashtra = 3, Karnataka = 4, Delhi = 5, Haryana = 6, Punjab = 7, U.P = 8, Bihar = 9, Kerala = 10, Madras =11, Rajasthan =12, A.P = 12, M.P = 14, Tamil Nadu = 15, Himachal Pradesh = 16, Chandigarh = 17, Other country states = 18.

\(^9\) Once = 1, Twice = 2, Thrice = 3, More than thrice = 4, Others specify = 5

\(^10\) Most important = 1, Least Important =5

\(^11\) Business = 1, Leisure/Holiday = 2, Religious/Pilgrimage = 3, Education/research = 4, Social = 5, Health & Treatment = 6, Others specify = 7.
4.4. Please tell with whom you are visiting the place?\(^{12}\) (use code)

5. Experience on different services:

5.1. Where do you get the information about this place?\(^{13}\) (use code)

5.2. Perception on different service providers.

<table>
<thead>
<tr>
<th>PARAMETERS</th>
<th>EXPERIENCE</th>
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<tbody>
<tr>
<td></td>
<td>Very satisfied</td>
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<tr>
<td>Information service providers</td>
<td>5</td>
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<tr>
<td>Travel service providers</td>
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<td>Hospitality</td>
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<td>Food service providers</td>
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<td>Others support service</td>
<td>5</td>
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<tr>
<td>providers</td>
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</tbody>
</table>

Encircle the no’s.

5.3. Please give your valuable suggestion to improve the service quality.

\(^{12}\) Alone = 1, with business partners = 2, with relatives/friends = 3, with group = 4, others specify = 5.

\(^{13}\) Website = 1, News paper = 2, Friends/relatives = 3, Tourism advertisement = 4, Information centre = 5, others specify = 6.
5.4. Please tell us about your overall satisfaction on different services availed in this place\(^{14}\) (use code) ____________

5.5. How do you rate this place as a value for money proposition? \(^{15}\)(use code)__________

5.6. Will you come to this place again?\(^{16}\) (use code)____________________

5.7. Will you recommend this place to your friend? \(^{17}\) (use code)____________

5.8. Personal observation of the interviewer.
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________

\(^{14}\) Very satisfied = 5, Satisfied = 4, Neutral = 3, Dissatisfied = 2, Very dissatisfied = 1.
\(^{15}\) Very good = 5, Good = 4, Average = 3, Poor = 2, Very poor = 1.
\(^{16}\) Yes = 1, No = 2.
\(^{17}\) Yes = 1, No = 2.
QUESTIONNAIRE FOR SERVICE PROVIDERS AT HIGHER LEVEL ENGAGED IN TOURSIM INDUSTRY

Name of the Researcher                                Name of the Supervisor
(Rais Ahmad Kuchay)                        (Dr. Mahesha. M.)

Sir/Madam, I am coming from the University of Mysore, DOS in Economics and Co-operation. I am conducting this survey for my research purpose. Please spare few minutes to provide the following details.

1. General information:

   1.1. Place location _________________________
   1.2. District\(^{18}\) (use code) __________________
   1.3. State\(^{19}\) (use code) __________________
   1.4. Established year ________________________.
   1.5. Service area\(^{20}\) (use code) ______________
   1.6. Rank _____________

2. Respondent profile:

   2.1. Respondent type \(^{21}\) (use code) ______________
   2.2. Name ________________________________
   2.3. Gender \(^{22}\) (use code) __________________
   2.4. Age (Yrs) ______________

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\(^{18}\) District code: Srinagar = 1, other district = 2.
\(^{19}\) State code: J&K = 1, other state = 2.
\(^{20}\) Guest house =1, Hotel =2, Dhaba = 3, Restaurant =4, Travel agency =5, Shikara = 6, Photo studio = 7, Handicraft Showroom = 8, Tata Sumo = 9, Showroom of Shawls = 10, Kashmiri Arts Showroom = 11, Cold drinks shop = 12, Medical Shop = 13, others specify = 14.
\(^{21}\) Manager = 1, Front office(receptionist) = 2, Bakers and confectioners = 4, Catering = 5, Travel agent = 6, Photographer = 7, Ticketing Executive = 8, Sale Man = 9, Sales Manager = 10, Shikara Rider = 11, Driver/owner = 12, Cook = 13, Driver = 14, Shikara Rider = 15, Chemist = 16, Others specify = 17.
\(^{22}\) Male = 1, Female = 2.
2.5. Educational qualification (use code) __________________
2.6. Professional qualification (use code) __________________
2.7. Experience (Yrs) __________________

3. Tourist related information:
3.1. Total number of tourists served by you approximately

3.2. Tourists preference for different regions of the state (use code)

3.3. Leading states from where tourists approaches maximum (use code)

3.4. Leading countries from where tourists approaches maximum (use code)

3.5. In which month there is more tourist inflow to this place? (use code)

3.6. Out of the total tourist visit to your service area, please tell the percentage of domestic and foreign tourist visited; Domestic ______%, International ______%.

3.7. What is the average spending of a tourist in a day approximately?

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23 Below Matriculation = 1, Intermediate = 2, Graduate = 3, Post-graduate = 4, Illiterate = 5, others specify = 6.
24 Yes = 1, No = 2.
25 Jammu = 1, Kashmir = 2, Ladakh = 3.
26 West Bengal = 1, Gujarat = 2, Maharashtra = 3, Karnataka = 4, Delhi = 5, Haryana = 6, Punjab = 7, U.P = 8, Bihar = 9, Kerala = 10, Madras = 11, Rajasthan = 12, A.P = 12, M.P = 14, Tamil Nadu = 15, Himachal Pradesh = 16, Chandigarh = 17, South India = 18, Other country states = 19.
27 European countries = 1, USA = 2, UK = 3, Australia = 4, Japan = 5, Canada = 6, China = 7, Taiwan = 8, Russia = 9, Israel = 10, Sweden = 11, France = 12, Korea = 13, Italy = 14, Thailand = 15, Germany = 6, Chile = 17, Belgium = 18, Nepal = 19, Sri Lanka = 20, Spain = 21, Malaysia = 23. Others specify = 24.
28 January = 1, February = 2, March = 3, April = 4, May = 5, June = 6, July = 7, August = 8, September = 9, October = 10, November = 11, December = 12
3.8. Are you satisfied with the present infrastructure for tourism industry in the state? 29 (use code) __________?

3.9. What kind of facilities or information from the department of tourism Government of Jammu and Kashmir from the development point of view is being provided time to time please mention?
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

3.10. Problems faced by tourists in Jammu and Kashmir 30 (use code)
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

3.11. What according to you is the growth of tourist arrival to the state increasing? Or decreasing, please mention?
_____________________________________________________________________
_____________________________________________________________________

3.12. Personal suggestion for the development of the tourism industry.
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

29 Yes = 1, No = 2
30 Unfavorable security climate = 1, Electricity shortage = 2, Lack of facility available to tourists = 3, Communication problem = 4 any other specify = 5.
3.13. Personal observation of the interviewer.

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________
QUESTIONNAIRE FOR SERVICE PROVIDERS AT LOWER LEVEL
ENGAGED IN TOURISM INDUSTRY

Name of the Researcher       Name of the Supervisor
(Rais Ahmad Kuchay)           (Dr. Mahesha. M.)

Sir/Madam, I am coming from the University of Mysore, DOS in Economics and
Co-operation. I am conducting this survey for my research purpose. Please spare few
minutes to provide the following details.

1. General information:
   1.1. Place / Location ________________
   1.2. District 31 (use code) __________
   1.3. State32 (use code) _______________
   1.4. Established yr. ________________
   1.5. Service area33 (use code) ______

2. Respondent profile:
   2.1. Respondent Type34 (use code) ______
   2.2. Name _____________________________
   2.3. Gender35 (use code) _______________
   2.4. Age (Yrs) __________________________
   2.5. Educational qualification36 (use code) ________

31 Srinagar = 1, other district = 2.
32 State code: J&K = 1, other state = 2.
33 Handicraft = 1, Tourism department = 2, Hotel & restaurant = 3, Tea stall = 4, Papier-mâché industry = 5,
Vendor = 6, Tourism department owned restaurant = 7, others specify = 8.
34 Worker = 1, Tea maker = 2, Waiter = 3, eatable seller = 4, Room delivery boy = 5, Ticket collector = 6, Casual
labor = 7, Gardener = 8, Head Gardener = 9, Sweeper = 10, Papier-mâché worker = 11, Shawl maker = 12, Others
specify = 13.
35 Male = 1, Female = 2
2.6. Professional qualification 37(use code)__________

2.7. Experience in (Yrs) __________

3. Tourism related information:

3.1. What is average spending of a tourist in a day / month / year?
________

3.2. Are you satisfied with the present infrastructure for tourism industry in the state? 38(use code) __________

3.3. How much are you earning in a day?Rs/-____________

3.4. Is your all family dependent on the earnings from tourism?39(use code)_______

3.5. Are you satisfied with your work? Please give reasons.
_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

3.6. Do you have pucca house?40(use code)_______

3.7. Luxuries having at home for family usage or consumption 41(use code)
_____________________________________________________________________

3.8. Are your children studying or studied in Government or Private Institution?42 (use code)

3.9. Do you meet all your family expenditures out of the earnings from your work?

36 Below matriculation = 1, Intermediate = 2, Graduate = 3, Post-graduate = 4, Illiterate = 5, others specify = 6.
37 Yes =1, No= 2.
38 Yes = 1, No = 2.
39 Yes = 1, No = 2.
40 Yes = 1, No = 2.
41 Television = 1, Radio = 2, Scooter = 3, Mobile phones/land line connection = 4, Computer = 5, Cycle = 6.
42 Government institution = 1, Private institution = 2.
3.10. If you are having a bank account, then approximately how much you are saving in your bank account every month.

3.11. Do your family is having any other source of income or any other property, please mention?

3.12. Are your family members employed or unemployed please give some details?

3.13. Please give some suggestions so that the standard of living of the poor people could be improved and poverty could be alleviated.
Sir/Madam, I am coming from the University of Mysore, DOS in Economics and Co-operation. I am conducting this survey for my research purpose. Please spare few minutes to provide the following details.

1. Name of the respondent. __________________________
2. Name of the Department. __________________________
3. Place / District. _________________________________
4. Do you think there is a remarkable improvement in the growth of tourism over the years in the state?
5. Where you see the J&K tourism industry when compared with other states of India. Is the trend and growth pattern of J&K tourism industry satisfactory or not?

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

6. Do you think tourism has a pervasive impact on all sectors in the J&K?

_____________________________________________________________________
_____________________________________________________________________
_____________________________________________________________________

Name of the Researcher: (Rais Ahmad Kuchay)
Name of the Supervisor: (Dr. Mahesha. M.)
7. What about the development prospects of tourism in J&K and its likely impact on the income of the people?

_____________________________________________________________________

_____________________________________________________________________

_____________________________________________________________________

8. Does the tourism have the impact on the socio-economic development?

_____________________________________________________________________

_____________________________________________________________________
APPENDIX - II

GLOSSARY
1. **Adventure/recreation Activity Centre**: Means a facility for learning as well as undertaking various adventure activities such as mountaineering, rock climbing, Para-sailing, hot air-balloon, rafting, kayaking, yachting, Skiing, angling, golfing, etc. The centre must provide complete technical equipment, expert instructors and rescue arrangements for the activities which it offers. The activity centre should be operated in accordance with International safety standards and regulations for these activities. It may provide in–house boarding and lodging facilities.

2. **Amusement park**: Means an open area developed for recreational facilities for people of all ages. It should contain various kinds of fun / joy rides. It should also contain facilities for entertainment activities permissible under law, magic shows and science fiction (sci-fi) shows. Meals, toilets, telecommunications, first aid and adequate parking etc.

3. **Accommodation**: Facilities for the lodging of visitors to a destination. The most common forms are hotels, motels, campgrounds, bed and breakfasts, dormitories, the homes of friends and relatives and guest houses.

4. **Attraction**: A place, event, building or area which tourists want to visit.

5. **Business Travel**: Includes Conventions and Meetings; Incentive Travel.

6. **Cultural Tourism**: Travel for the purpose of learning about cultures or aspects of cultures.

7. **Culture**: People’s customs, clothing, food, houses, language, dance, music, drama, literature and religion.

8. **Cable/Car/Gandola/Chair-lift/Ski-lift**: Means a facility of aerial transportation by rope way for general amusement or recreation or as a means of transport from lower to higher altitudes for undertaking adventure activities.
i.e. skiing, Para-gliding, hand gliding etc. Facility can also be used for point to point normal transportation of tourists across rivers, mountain valleys or from lower to higher slopes. The equipment used and the operation of the facility would be as per Internationally prescribed specification, to be certified by the relevant organization in the field. The facility must have fool-proof safety and rescue arrangement.

9. **Cafeteria:** Means an eating place which can accommodate a minimum of 30 people seated at a time where customers fetch food and drinks from the counter. The unit must have a separate hygienically maintained kitchen besides separate sanitary fitted hygienically maintained toilets for ladies and gents.

10. **Conference/Convention Centre:** Means provision of an additional facility within an existing hotel or an independent establishment where conferences, seminars, convention, meetings, cultural events etc. can be organized for paying customers. It should have a Conference hall/Auditorium with minimum seating capacity of 150 persons at a time. The Centre should be equipped with build in Audio-Visual system, meeting rooms, documentation, translation and communication facilities, secretarial services, in-house covering public areas, toilet facilities and adequate parking space.

11. **Conversion:** Means conversion of an existing residential house into a paying guest house by making available some rooms for paying customers. Conversion may also include, if necessary up gradation or alteration or addition to the existing structure including provision of sanitary fitted bath rooms/toilets. A unit converting into a paying guest house must provide sanitary fitted bath rooms/toilets.
12. **Destination:** The end point of a journey. The place to which a traveler is going. In the travel industry, any city, area, or country which can be marketed as a single entity for tourists.

13. **Development:** A process of economic and social transformation. Though often viewed as a strictly economic process involving growth and diversification of a country’s economy, development is a qualitative concept that entails complex social, cultural, and environmental changes. There are many models of what ‘development’ should look like and many different standards of what constitutes ‘successes’.

14. **Diversity:** Variety; Multiplicity; range; assortment.

15. **Domestic Tourism:** Holidays taken within the tourist’s own country. The volume of domestic tourism is hard to quantify but has been estimated at three to five times greater than International tourism.

16. **Domestic:** Within one’s own country. A domestic tourist is a person who engages in tourism in his/her own country.

17. **‘Equipments’ Hire Shop:** Means a facility providing various types of equipment for undertaking adventure/Recreation Activities within the State. The facility may stock equipment such as skies, kayaks, rafts, tents of various types, trekking equipment, mountaineering equipment, angling equipment, golfing equipment etc. for hiring out to paying customers. The quality and specification of the equipment should conform to those prescribed by International Union of Alpine Association (U.I.A.A.) the Indian Mountaineering Foundation and other Internationally/Nationally recognized regulatory organizations for respective activities.
18. **Economy**: An economy consists of the economic system of a country or other area; the labor, capital and land resources; and the manufacturing, trade, distribution, and consumption of goods and services of that area. An economy may also be described as a spatially limited and social network where goods and services are exchanged according to demand and supply between participants by barter or a medium of exchange with a credit or debit value accepted within the network.

19. **Entertainment**: That which entertains, or with which one is entertained; as:
   
   (a) Hospitality; hospitable provision for the wants of a guest; especially, provision for the table; a hospitable repast; a feast; a formal or elegant meal.
   (b) That which engages the attention agreeably, amuses or diverts, whether in private, as by conversation, etc., or in public, by performances of some kind; amusement.

20. **Event**: That which comes, arrives, or happens; that which falls out; any incident, good or bad.

21. **Excursion**: A short outward and return journey, especially for relaxation, sightseeing, etc.

22. **Economic Development**: Process whereby simple, low-income national economies are transformed into modern industrial economies. Theories of economic development — the evolution of poor countries dependent on agriculture or resource extraction into prosperous countries with diversified economies — are of critical importance to developing nations. Economic development projects have typically involved large capital investments in infrastructure (roads, irrigation networks, etc.), industry, education, and financial institutions. More recently, the realization that creating capital-
intensive industrial sectors provides only limited employment and can disrupt
the rest of the economy has led to smaller-scale economic development
programs that aim to utilize the specific resources and natural advantages of
developing countries and to avoid disruption of their social and economic
structures.

23. **Front Office:** Office situated in the lobby of a hotel, the main function of
which are 1) control/sale of guest rooms, 2) providing keys, mail and
information, 3) keeping guest accounts, rendering bills/payments, and 4)
providing information to other departments.

24. **Gateway:** The point of access to a country or region, usually an airport or
seaport, although certain frontier points and railway station can be given the
designation.

25. **Global:** Worldwide.

26. **Guided Tour:** A local sightseeing trip conducted by a guide.

27. **Health Club:** Means a facility within an existing hotel or an independent
complex catering to physical exercise and other activities beneficial for the up-
keep of health of a minimum of 20 paying customers at a time. The facility
should include standard mechanized/electronic equipment for undertaking
various types of physical exercises. It shall include the supervisory services of
a doctor, a dietician and a physio-therapist. It may include sauna-bath,
massage parlour, jaccuzi etc. complete with services of experts in the field.

28. **Hotel:** Means a boarding and lodging unit providing a minimum of 30 fully
furnished beds in double or single rooms each attached with sanitary fitted
toilets and bath rooms, with adequate dining, reception and public areas: or a
cluster of huts with similar attached facilities in each hut and located in a
tourist resort, each cluster equipped with adequate dining, reception and public areas: or a permanently fixed tented tourist camp with all modern amenities including sanitary fitted common bathrooms and toilets, one after every four beds, with adequate dining, receptions and public areas: or a lodging unit providing a minimum of 50 fully furnished beds in rooms with the capacity from 2 to 6 beds provided with sanitary fitted bathrooms and toilets, one for six beds with adequate dining reception and public areas.

29. **House Boat:** Meaning a boarding-cum-lodging facility available on the water body such as a lake or river system having at least two properly furnished bedrooms with attached sanitary fitted bathrooms and toilets and independent dining and drawing rooms and served by a separate kitchen boat.

30. **Impacts:** Effects, which may be either positive or negative, felt as a result of tourism-associated activity. Tourists have at least three kinds of impacts on a destination: economic, social-cultural and environment. Tourism also has effects on tourists, in terms of possible attitude and behavior changes.

31. **Inbound Tourist:** Tourist coming into a country from another country.

32. **Information System:** System that use information technology to capture, transmit, store, retrieve, manipulate, or display information.

33. **Infrastructure:** The facilities, equipment, and installations needed for the basic functioning and daily lives of the residents of a region. These include communication system, water and sewage facilities, public protection, health, transportation, and education system.

34. **International Tourist:** Tourist travelling to and between foreign countries.

35. **Ice-Skating Rink:** Means a facility, open or enclosed, developed for learning or leisure skating provided with all requisite equipment, change-rooms and
toilets. The Ice-Skating Rink should have a size of at least 20 by 40 meters. The facility should be equipped with appropriate safety measure against injuries. A natural water-body which freezes over in winter and is used for skating will not fall within the purview of these rules.

36. **Length of Stay:** No of nights spent in one destination. Most tourist boards seek to find ways of increasing visitor’s length of stay.

37. **Local:** Belonging to a particular place or region.

38. **Motel:** Means a lodging facility available by the road side of a highway providing a minimum of 20 furnished beds with dining facilities in double or single rooms each with attached sanitary fitted toilets and bath rooms where motorists and their vehicles can be accommodated. The unit shall be located adjacent to a service station with refueling arrangements and adequate communication facilities.

39. **Mass Tourism:** Traditional, large scale tourism commonly, but loosely used to refer to popular forms of leisure tourism pioneered in Southern Europe, the Caribbean, and North America in the 1960s and 1970s.

40. **Motivation:** Internal and external forces and influences that drive an individual to achieving certain goals.

41. **Natural Attraction:** A Tourist attraction that has not been made or created by people.

42. **Outbound Tourist:** A tourist departing to a destination beyond the borders of the country of residence.

43. **Paying Guest House:** Means a boarding lodging facility in an existing residential house created by making available some rooms within the house or by addition on one or two rooms to the existing structure and provided to
tourists on payment with a view to afford to them an opportunity of staying as part of the family. The accommodation can be up to 8 beds in singly, double or three to four bedded rooms with attached or common sanitary fitted bathroom/toilet facility.

44. **People:** Those humans who reside in or visit a tourist destination.

45. **Pleasure/Leisure Travel:** Includes group travel and fully independent travel from their daily routine work for leisure and pleasure.

46. **Restaurant:** Means an eating place provided with chairs, tables, crockery, cutlery and linen to accommodate a minimum of 40 customers properly seated at a given time where meals are served. The unit must have a separate hygienically maintained kitchen with modern equipment as well as separate toilet facilities for ladies and gents.

47. **Region:** An area of land having more or less definable boundaries.

48. **Sector:** A part or branch of the whole industry that provides particular goods and/or services.

49. **Service:** Non-physical, intangible attributes that management controls, including friendliness, efficiency, attitude, professionalism, and responsiveness.

50. **Tourist Coach:** Means an air conditioned/centrally heated luxury coach with push back seats for the normal transportation of tourists to different tourist resorts and for general sight-seeing of various resorts/tourist places with a minimum seating capacity of 10 seats. It should be operated by valid permit holders registered in the state of Jammu and Kashmir.

51. **Tour Operator:** A company that creates and/or markets inclusive tours and/or performs tour services.
52. **Tour:** Any prearranged (but not necessarily prepaid) journey to one or more places.

53. **Tourism:** It comprises the activities of persons travelling to and staying in places outside their usual environment for not more than one consecutive year for leisure, business and other purposes not related to the exercises of an activity remunerated from within the place visited.

54. **Tourism Industry:** A group of business that provide services and facilities for consumption by tourists.

55. **Tourist Infrastructure:** Roads, railway lines, harbors, airport runways, water, electricity, other power supplies, sewerages disposal system and other utilities to serve not only the local residents but also the tourist influx (suitable accommodation, restaurants and passenger transport terminals form the super structure of the region).

56. **Tourist facility:** A feature created for utilization by tourists.

57. **Tourist:** The person who is supposed to leave his/her hometown in order to visit a different areas for the purpose of leaving an experience of shopping, entertainment, visiting cultural and historical activities having fun and so on, the condition that (subject to) he/she should return to his/her own place, stay no longer than 12 months, make use of a tourist activity and spend his/her on money.

58. **Travel:** Travel is the movement of people or objects (such as airplanes, boats, trains and other conveyances) between relatively distant geographical locations. Travel can also include relatively short stay between successive movements. The person who travels is spelled as “traveler” in the United States, and “traveller” in the United Kingdom.
59. **Transportation:** The act or process of carrying or moving people or goods, or both from one location to another.

60. **Visitors:** One who visits; one who comes or goes to see another, as in civility or friendship.