SCOPE FOR FURTHER RESEARCH
Scope for further Research

Further research can be undertaken in the future in this field of study with respect to the following areas:

- the impact of QC on Quality of Work Life (QWL) in the HEIs
- the impediments in the process of institutionalisation of QCs in the HEIs
- the functioning of QCs in the post-implementation phase
- the potential of QCs in HEIs, vis-à-vis 5S and Total Quality Management
- examining the potential and/or functioning of QCs in other different sub-sectors of the Service Sector
- the perception of students, teaching staff, non-teaching staff and the government towards institutionalising QCs in HEIs in order to improve the quality of HEIs