Appendices: Two

Questionners
CONSUMER'S EFFECTIVITY IN
CHANGING INFORMATION TECHNOLOGICAL SCENARIO AT
THE LIBRARIES OF THE STATE UNIVERSITIES IN U.P.

1. NAME AND YEAR OF ESTABLISHMENT OF UNIVERSITY
2. YEAR OF ESTABLISHMENT OF LIBRARY
3. AREA OF LIBRARY (Sq.Mts)
4. COST OF LIBRARY BUILDING
5. WORKING DAYS OF LIBRARY IN A YEAR
6. OPENING HOURS OF THE LIBRARY
   6.1 ON WEEK DAYS FROM-----------am TO ----------pm.
   6.2 ON HOLIDAYS FROM---------am TO---------pm.
   6.3 IN EXAM DAYS FROM----------am TO ---------pm

7. MEMBERSHIP
   7.1 TEACHERS
   7.2 RESEARCHERS
   7.3 P.G.STUDENTS
   7.4 U.G.STUDENTS
   7.5 OTHERS
   7.6 TOTAL MEMBERSHIP

|---------|---------|---------|---------|---------|---------|

8. COLLECTIONS
   8.1 MANUSCRIPTS
   8.2 BOUND
   PERIODICALS
   8.3 CURRENT
   PERIODICALS
   8.4 BOOKS
   8.5 REPORTS
   8.6 MICROFORMS
   8.7 COMPUTER
   READABLE MATERIALS
   8.8 OTHERS (PLEASE SPECIFY)
   8.9 TOTAL COLLECTIONS

|---------|---------|---------|---------|---------|---------|
9. TICK MARK THE RELEVANT
   9.1 OPEN ACCESS
   9.2 CLOSE ACCESS
   9.3 PARTIALLY OPEN ACCESS
   (IF YES, THEN TYPE OF DOCUMENTS FOR WHICH IT IS OPENS)
      9.3.1 TEXT BOOKS
      9.3.2 REFERENCE BOOKS
      9.3.3 PERIODICALS
      9.3.4 OTHERS(PLEASE SPECIFY)

10. SELECTION OF BOOKS FOR THE LIBRARY
    10.1 LIBRARY STAFF-ASSTI LIBRARIAN/DY .LIBRARIAN/TECHNICAL
         STAFF
    10.2 LIBRARIAN
    10.3 TEACHERS
    10.4 LIBRARIAN AND TEACHERS
    10.5 USER'S PARTICIPATION

11. WHAT HAS BEEN THE TOTAL BUDGED OF THE UNIVERSITY DURING
    1993-94
    1994-95
    1995-96
    1996-97
    1997-98

12. WHAT HAS BEEN THE TOTAL BUDGET OF LIBRARY DURING
    1993-94
    1994-95
    1995-96
    1996-97
    1997-98

13. MUCH OF LIBRARY DUDGET HAS BUDGET HAS BEEN SPENT
    13.1 STAFF SALARY
    13.2 READING MATERIALS
    13.3 OTHHRS

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14. HOW MUCH AMOUNT HAS BEEN PROVIDED FOR PURCHASING OF BOOKS PERIODICALS AND OTHER READING MATERIAL BY

14.1 U.G.C.
14.2 STATE GOVT.
14.3 UNIVERSITY
14.4 OTHER IF ANY

15. PERSONS TRAINED IN COMPUTER APPLICATION
(IF POSSIBLE INDICATE THE COURSE THEY HAVE COMPLETED)

16. PLEASE TICK THE SERVICES/OPERATIONS FOR WHICH THE COMPUTER IS USED
16.1 ACQUISITION
16.2 CIRCULATIONG
16.3 INDEXING
16.4 ABSTRACTING
16.5 S.D.I
16.6 SUBJECT BIBLIOGRAPHY (ON DEMAND)

17. PLEASE NAME THE HARDWARE BEING USED IN LIBRARY

18. PLEASE NAME THE SOFTWARE BEING USEG USED IN LIBRARY

19 DO YOU HAVE THE FOLLOWING FACILITIEN IN LIBRARY

   YES    NO
19.1 FASCIMILE TRANSMISSON (FAX) SERVICES
19.2 TELEX
19.2 ELECTRONIC MAIL
19.3 TELECONFERENCING
19.4 VIDEO TEXT/TELETEXT

20 IF YOUR LIBRARY PARTICIPATE IN NETWORK PROGRAMME

   PLEASE NAME THE NETWORK WITH WHICH YOUR LIBRARY IS CONNECTED
21. IF DOES THE LIBRARY MAINTAIN SEPARATE STATISTICS IN THE FOLLOWING AREAS
   (IF YES, KINDLY MENTION)
   21.1 VISITORS
   21.2 CIRCULATIONS(EXCEPT/ILL)
   21.3 INTER LIBRARY LOAN
   21.4 REPROGRAPHY

22. NUMBER OF DOCUMENTS TECHICALLY PROCURED DURING
   1993-94
   1994-95
   1995-96
   1996-97
   1997-98

23. NUMBER OF PUBLICATION BROUGHT OUT BY THE LIBRARY DURING
   1993-94
   1994-95
   1995-96
   1996-97
   1997-98

24. NUMBER OF SUBJECT BIBLIOGRAPHY PREPARED & SUPPLIED
   1993-94
   1994-95
   1995-96
   1996-97
   1997-98

   (SIGNATURE OF LIBRARIAN)

KINDLY MAIL THE FILLED QUESTIONNAIRE AT THE ADDRESS GIVEN BELOW:-
Mr. S.K. SHARMA,
127, NEW VIJAY NAGAR COLONY
AGRA-282004 (U.P.)
CONSUMER'S EFFECTIVITY
IN CHANGING INFORMATION TECHNOLOGICAL SCENARIO
IN THE STATE UNIVERSITIES OF U.P.
(USER'S SURVEY)

1. NAME Prof./Dr./Mr./Ms.-----------------------------------------------
2. PLEASE INDICATE YOUR GENDER  MALE [ ]  FEMALE [ ]
3. STATUS
   3.1 RESEARCHER
   3.2 TEACH
   3.3 STUDENT
   3.4 ADMINISTRATE SAFF
   3.5 OTHERS (PLEASE SPECIFY)
4. NAME OF THE DEPARTMENT & UNIVERSITY
5. FIELD OF SPECIALISATION
6. FOR HOW LONG YOU HAVE BEEN USING THE UNIVERSITY LIBRARY
   a. LESS THAN 6 MONTHS
   b. 6 MONTHS TO 1 YEAR
   c. 1-2 YEARS
   d. 2-5 YEARS
   e. 5-10 YEARS
   f. 10 YEARS & ABOVE
7. HOW OFTEN DO YOU VISIT THE LIBRARY
   a. DAILY
   b. TWICE A WEEK
   c. ONE A WEEK
   d. OCCASIONALLY
8. IF YOU ARE NOT A REGULAR USER OF THE LIBRARY, PLEASE
   INDICATE THE REASON
   a. UNSUITABILITY OF LIBRARY'S WORKING HOURS
   b. LIBRARY DOES NOT OPEN NO HOLIDAYS
   c. ORGANISATION (CLASSIFICATION, CATALOGING SHELF
      ARRANGEMENT IS NOT SATISFACTORY)
   d. LIBRARY LACKS PROPER READING FACILITIES
   e. LIBRARY STAFF IS NOT HELPFUL
   f. ANY OTHERS PLEASE SPECIFY

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9. HOW FAR THE LIBRARY'S COLLECTIONS MEET YOUR INFORMATION REQUIREMENTS IN RESPECT OF YOUR AREA OF STUDY/RESEARCH.
   9.1 MOST ADEQUATELY.
   9.2 ADEQUATELY.
   9.3 SATISFACTORY.
   9.4 LESS SATISFACTORILY.

10. DO YOU REQUEST/RECOMMEND THE LIBRARY TO ACQUIRE PUBLICATIONS OF YOUR SPECIFIC INTEREST.
    10.1 YES
    10.2 NO

11. IF YES, THE RESPONSE OF THE LIBRARY HAS BEEN
    11.1 HIGHLY SATISFACTORY
    11.2 SATISFACTORY
    11.3 NOT SATISFACTORY
    11.4 POOR

12. HOW DO YOU COME TO KNOW ABOUT A NEW PUBLICATION ACQUIRED BY THE LIBRARY(KINDLY INDICATE THE ORDER IN WHICH YOU COME TO KNOW)
    12.1 DISPLAY IN THE LIBRARY
    12.2 DIST OF ADDITIONS
    12.3 LIBRARY CATALOGUE
    12.4 INFORMALLY THROUGH OTHER STUDENTS/ RESEARCHERS/ TEACHER
    12.5 INFORMALLY THROUGH THE LIBRARIAN/LIBRARIAN STAFF
    12.6 ANY OTHER SOURCE (PLEASE SPECIFY)

13. FREQUENCY OF USE OF VARIOUS TYPE OF PUBLICATIONS/ COLLECTIONS BY YOU

    
    13.1 MANUSCRIPT
    13.2 BOUND PERIODICALS
    13.3 CURRENT PERIODICALS
    13.4 BOOKS
    13.5 REPORTS/PATENTS/STANDARDS
    13.6 MICROFORMS
    13.7 COMPUTER READABLE MATERIALS
    13.8 ALL THE ABOVE INDIAN PUBLICATION
13.9 ALL THE ABOVE FOREIGN PUBLICATION

14. FOR WHICH OF THE FOLLOWING PURPOSES YOU PRIMARILY USE THE LIBRARY

14.1 TEACHING
14.2 RESEARCH
14.3 SCHOLARLY WRITING
14.4 SELF KNOWLEDGE
14.5 PRESCRIBED COURSE
14.6 CURRENT AWARE SERVICE
14.7 SPECIFI INFORMATION
14.8 STUDY/CONSULTATION
14.9 PHOTOCOPYING
14.10 TO MEET FRIENDS
14.11 SCANNING LATEST JOURNALS/NEWSPAPERS
14.12 ISSUE/RETURN OF BOOKS

15. PLEASE INDICATE HOW MUCH OF LIBRARY COLLECTION IS USED IN YOUR

15.1 OVER 90% USED
15.2 UPTO 90% USED
15.3 UPTO 57% USED
15.4 UPTO 50% USED
15.5 UPTO 25% USED
15.6 LESS THAN 25% USED

16. PLEASE INDICATE WITH YOUR OPINION REGARDING THE USE OF VARIOUS TYPE LIBRARY COLLECTION IN PARTICULAR

90% 75% 50% 25% BELOW 25%

16.1 BOOKS
16.2 MSS
16.3 BOUND PERIODICAL
16.4 CURRENT PERIODICAL
16.5 REPORT/PATENT/STANDARDS
16.6 MICROFORMS
16.7 COMPUTER READABLE MATERIALS
16.8 ALL ABOVE INDIAN PUBLICATION
16.9 ALL ABOVE FOREIGN PUBLICATION
17. KINDLY INDICATE ABOUT YOUR OPINION ABOUT THE CHARGES AGAINST THE SERVICES
17.1 YES
17.2 NO

18. MENTION THE SERVICES FOR WHICH YOU ARE READY TO PAY PROFIT NO-PROFIT—NO-LOSS LOSS
18.1 USER'S EDUCATION
18.2 REFERENCE SERVICES
18.3 LIST OF ADDITIONS
18.4 S.D.I.
18.5 C.A.S.
18.6 REPROGRAPHICAL SERVICES
18.7 TRANSLATION SERVICES
18.8 NEWSPAPER CLIPPING
18.9 SUBJECT BIBLIOGRAPHY
18.10 BOOKS DISPLAY OF PUBLICATION
18.11 INTER-NET ACCESS SERVICES
18.12 ON-LINE LITERATURE SEARCH
18.13 INDEXING SERVICES
18.14 INTER-LIBRARY LOANS SERVICES
18.15 CD-ROM SEARCH
18.16 ORIENTATION SERVICE i.e. TRAINING COURSE ON USE OF INFORMATION TECHNOLOGY
18.17 PATENTS INFORMATION SERVICES
18.18 NOTIFICATION ABOUT CONFERENCES/SEMINAR/WORKSHOPS
18.19 STANDARDS INFORMATION SERVICES

19. PLEASE INDICATE YOUR OPINION ABOUT SERVICES
19.1 HIGHLY SATISFACTORY
19.2 SATISFACTORY
19.3 NOT SATISFACTORY
19.4 AVERAGE
19.5 BELOW AVERAGE
20. PLEASE INDICATE THE ATTITUDE OF LIBRARY STAFF REGARDING

AGREE   DISAGREE

20.1 IMPROVES QUALITY OF LIS
20.2 IMPROVES EFFICIENCY OF LIBRARY
20.3 ENHANCE KNOWLEDGE AND EXPERTISE
20.4 MAKES INTEGRATION WITHIN THE LIBRARY
20.5 ESSENTIAL TO IMPROVE THE COMMUNICATION
20.6 HELPFUL TO OBTAIN RIGHT INFORMATION AT
     RIGHT TIME AND THE RIGHT PLACE
20.7 IMPROVES THE STATUS OF LIBRARY
20.8 DISTURB THE Routine WORK OF THE LIBRARY
20.9 REDUCES THE WORK LOAD OF LIBRARY STAFF
20.10 TAKES OVER THE TRADITIONAL WAY OF WORKING
20.11 SPOIL THE LIBRARY'S IMAGE

21. WHICH OF THE FOLLOWING IT TOOLS ARE AVAILABLE IN YOUR LIBRARY

YES       NO

21.1 INTER-GENET
21.2 CD-ROM
21.3 REPRORAPHY SERVICES
21.4 MICRO-FILMS
21.5 MICRO-FICHES
21.6 OVER-HEAD PROJECTOR
21.7 LAN
21.8 COMPUTERIZED DATABASE
21.9 BAR-CODE
21.10 FAX
21.11 TELEPHONE

22. PLEASE TICK THE OPEN ION ABOUT THE FAILURE OF IT

AGREE   DISAGREE

22.1 LACK OF LIBRARY GRANT
22.2 LACK OF ADEQUATE PROVISION OF RECURRING FUNDS
22.3 LACK OF INTEREST IN LIBRARY PROFESSIONAL
22.4 LACK OF ADEQUATE TRAINED LIBRARY PROFESSIONAL
22.5 LACK OF COORDINATION AMONG LIBRARY PROFESSIONAL
22.6 LACK OF SUPPORT FROM UNIVERSITY AUTHORITY
22.7 LACK OF INITIATIVE BY LIBRARY PROFESSIONAL
22.8 LACK OF INTEREST ON THE PART OF LIBRARY USERS
22.9 LACK OF SCOPE FOR LIBRARY PROFESSIONAL
22.10 LACK OF CAPABILITY OF LIBRARY PROFESSIONAL TO LEARN NEW INFORMATION TECHNOLOGY
22.11 FEAR OF MODERN INFORMATION TECHNOLOGY