Originality Declaration Form

Indian Institute of Foreign Trade
IIFT Bhawan, B-21, Qutab Institutional Area, New Delhi - 110016
Phone - 91 11 26965124, 26965051, Fax - 91 11 26853956, 26867841,
web-page: www.iift.edu

Date: 10th September 2015

Declaration

I hereby declare that the Thesis entitled “Globalization of Indian Outsourcing Industry – A Study on BPO Sector” submitted by me for the award of the degree of Doctor of Philosophy of Indian Institute of Foreign trade is my own work. The Thesis has not been submitted for any other degree of this University or any other University.

.........................................................
Candidate - Snigdha Majumder

Certificate

I recommend that this Thesis be placed before the external examiners for evaluation.

.........................................................
Chairperson
Dr R. M. Joshi

.........................................................
Supervisor
Dr R. P. Sharma