

CONTENTS

List of Figures	i
List of Tables	iii
List of Abbreviations	viii
Abstract	ix
Chapters	Page No.
1 Introduction	1-9
1.1 Background	1
1.2 Problem Statement	4
1.3 Definitions of Terms	4
1.4 Purpose of Study	6
1.5 Theoretical Basis	6
1.6 Contributions of Study	7
1.7 Organisation of Remainder of Study	7
2 Literature Review	10-27
2.1 History of Cloud Computing	10
2.2 Definitions of Cloud Computing	11
2.2.1 Characteristics of Cloud Computing	13
2.2.2 Deployment Model for Cloud Computing	14
2.2.3 Cloud Service Models	15
2.3 Foundation of Cloud Computing	17
2.3.1 Autonomic Computing	17
2.3.2 Utility Computing	18
2.3.3 Grid Computing	18
2.3.4 Service-Oriented Architecture (SOA)	20
2.4 Cloud Computing and Technical Education	20
2.4.1 Legacy Systems in Technical Education	20
2.4.2 Comparison of Cloud and Own Infrastructure	22
2.4.3 Factors affecting use of Cloud Computing in Technical Education	23
2.5 Technology Diffusion	24
2.5.1 Implementation Gap and Gartner's Hype Cycle	24

3	Research Methodology	28-36
3.1	Background	28
3.2	Basic Types of Research	29
3.2.1	Descriptive vs. Analytical	29
3.2.2	Applied vs. Fundamental	29
3.2.3	Quantitative vs. Qualitative	29
3.2.4	Conceptual vs. Empirical	29
3.3	Research Approaches	29
3.4	Research Design	30
3.5	Instruments	31
3.5.1	The Questionnaire	31
3.5.2	Conducted Interviews	36
3.6	Ethical Considerations of Respondents	36
4	Analysis of the Data, Results, and Discussions	37-88
4.1	Online Questionnaire Preparation	37
4.1.1	Purpose and Requirements	37
4.1.2	Main Questions of the Survey	37
4.1.3	Designing the Survey	38
4.2	Analysis and Reporting of Results	38
4.2.1	Views of Employees of Technical Educational Institutions on Cloud Computing	39
4.2.2	Adoption of Cloud Computing in Technical Education in General	42
4.2.3	Factors Affecting the Adoption of Cloud Computing	44
4.2.4	Criterion for Selection of Cloud Service Providers	51
4.2.5	Usage of Software as a Service (SaaS) in Technical Education	54
4.2.6	Usage of Platform as a Service (PaaS) in Technical Education	63
4.2.7	Usage of Infrastructure as a Service (IaaS) in Technical Education	74
4.3	Supplementing The Online Questionnaire With Experts Interviews	84
4.4	Analysis and Presentation of Results of The Interviews	86

5	Research Outcome	89-98
5.1	Adoption of Cloud for Indian Technical Educational Institutions	89
5.1.1	Adoption of Software as a Service	90
5.1.2	Adoption of Platform as a Service	91
5.1.3	Adoption of Infrastructure as a Service	92
5.1.4	Usage of SaaS, PaaS and IaaS in Different types of Organizations and Domains of applications	93
5.2	Critical Issues That Technical Educational Institutions Should Check Before Selecting A Public Cloud Computing Vendor	94
5.3	Proposed Cloud Deployment Model for Technical Educational Institutions	97
5.3.1	Perspective of Technical Educational Institutions	97
5.3.2	Perspective of Cloud Computing Vendors	97
6	Conclusion and Further Research	99-103
6.1	Conclusion	99
6.2	Suggestions for Further Work	103
	Bibliography	104-107
	Appendices	108-153
	Annexure I - POST HOC & LSD Multiple Comparisons Test Tables	
	Annexure II - Reprint of Published Papers	
	Annexure III - Copy of Certificates of Participations	
	Annexure IV - Copy of Online Questionnaire	