CHAPTER PLAN

1. Chapter I
   This chapter includes the Introduction to the topic under study, need for the study, conceptual framework, statement of problem, objectives, operational definition, hypothesis, delimitations and scope of the study.

2. Chapter II
   This chapter deals with review of Literature. To review literature on communication skills, the researcher referred to books and journals and also search engines like Google search, Google scholar, pub med, CINHALS etc, Science direct etc. Key words were used. The review will highlight various research studies that are relevant to the study that the researcher undertook as part of PhD program in nursing. The topics in this literature review will be organized under the sub headings.

3. Chapter III
   This chapter deals with Research Methodology used in this study. It includes the research approach, research design, variables in the study, setting, population, sample, sample size, selection criteria, sampling technique, tool and techniques used to collect data, process used for validity and reliability, IRB approval, pilot study and data collection process.

4. Chapter IV
   This chapter deals with the analysis of data and research finding. Descriptive and inferential statistics will be used to interpret and present findings.

5. Chapter V
   This chapter deals with the summary, conclusions, discussion and implications for nursing practice and suggestions for future research.

6. Bibliography and Appendices
   Each chapter will have references at the end of the chapter. All books, journals, articles, internet refered URLs will be documented in the bibliography. The tool, IRB approval, self instructional module, translated tools, detailed table of analysis will be placed in the appendices.