

ACKNOWLEDGMENT

The writing of this project is made possible with the help of many individuals. I am grateful to the VC, Dr. D. D. Agarwal, JJTU University for permitting me to undertake this study and providing me facilities for my research work. Sincere thanks are due to whole faculty and non-teaching staff of the University for their co-operation and timely help. I would also like to pay my profound sense of gratitude to them for providing me the necessary facilities during the course of the study.

I sincerely acknowledge the guidance given to me by my esteem guides Dr. C. S. Shrimali, Principal, SESOMU Girls College, Shri Dungargarh, Bikaner, Rajasthan and Dr. (Mrs.) Reecha Ranjan Singh, HOD (Mgt.) JJTU, Jhunjhunu, Raj... The multi-dimensional and comprehensive nature of the ensuring research owes much to their able guidance, their knowledge; advice, help and constructive criticism have been generously sought and readily given in this work.

No word would suffice to acknowledge to ever willing help, co-operation, good counsel and inspiration given to me by my husband, Mr. Arun Agarwal, without which it was not possible to carry out this work. I would also thank my son, Master Dhruv Agarwal, for being the gift of God and radiating fragrance of love, affection and happiness in my life whose moral support has contributed considerably to the successful completion of this academic project.

I would like to place on record gratitude to my parents for their love, help, inspiration and blessing. I would also thank to all my family members for their blessing and love.

Words can hardly express my feelings for the institutions of Chennai city concerned for their co-operation in the administration of tests and collection of the relevant information.

I would also thank to all the respondents of this study for their co-operation. Finally, I would like to bow to the almighty that did all the things through me.