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DECLARATION

I declare that the thesis, “A STUDY ON CUSTOMER SERVICES RENDERED BY PUBLIC SECTOR BANKS IN THENI DISTRICT” is the result of a study originally carried out by me under guidance and supervision of Dr.S.Ganesan, M.Com., M.Phil., Ph.D., Associate Professor, PG Department of Commerce and Research Centre, Mannar Thirumalai Naicker College, Madurai. This work has not been submitted earlier, in full or in part for any Diploma, Degree, Associateship, Fellowship or other university.

I also declare that no part of the thesis is a reproduction from any other source published or unpublished, without acknowledgement.

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