You are asked to complete and return this survey. The information from the survey will help me to improve the online version of management education that is the subject of study for my Ph.D. Participation in the survey is voluntary and your responses will be kept strictly confidential. The information will be reported in general terms without specific reference to individual responses.

Personal Data

1. Name:

2. Gender: Male / Female

3. Age:

4. Educational Qualification: Major in ________

5. Profession:

6. Marital Status:

7. Native area:

8. Your background: Rural / Urban

9. Do you own a computer at home.
   Yes [ ] No [ ]

10. If yes in Q. No. 11, do you have an internet connection also.
    Yes [ ] No [ ]

11. What is your level of computer knowledge?
    ___ No knowledge
    ___ Some knowledge
    ___ Reasonable knowledge
    ___ Very knowledgeable
    ___ Expert

12. How long have you been using computers?
    ___ Less than 1 year
    ___ 1 – 2 years
    ___ 3 – 5 years
Rating of technical / application skills at the beginning and end of the online course:
Please tick your rating on a scale of 1 to 5 {1 being poor, 2 being average, 3 being good; 4 being very good, and 5 being excellent}.

13. Rate your skill for constructing web pages (e.g. Front Page)
   1 --- 2 --- 3 --- 4 --- 5 ---

14. Rate your skill for having Group Discussion (e.g. Chat)
   1 --- 2 --- 3 --- 4 --- 5 ---

15. Rate your skill for using spreadsheet software
   1 --- 2 --- 3 --- 4 --- 5 ---

16. Rate your skill for using presentation software
   1 --- 2 --- 3 --- 4 --- 5 ---

17. Rate your skill of sending and receiving e-mail messages
   1 --- 2 --- 3 --- 4 --- 5 ---

18. Rate your skill of using CD-ROM reference software
   1 --- 2 --- 3 --- 4 --- 5 ---

19. Rate your skill of Word Processing
   1 --- 2 --- 3 --- 4 --- 5 ---

20. Rate your skill of using Multimedia
   1 --- 2 --- 3 --- 4 --- 5 ---

21. Rate your skill for accessing audio from WWW using Plug-ins such as RealPlayer
   1 --- 2 --- 3 --- 4 --- 5 ---

22. Rate your skill for accessing video from WWW using Plug-ins such as RealPlayer
   1 --- 2 --- 3 --- 4 --- 5 ---

23. Rate your skill for navigating the Internet
   1 --- 2 --- 3 --- 4 --- 5 ---

24. Rate your skill for downloading programs from the Internet
   1 --- 2 --- 3 --- 4 --- 5 ---

25. Rate your skill for using Acrobat Reader to open and read document “pdf” files
   1 --- 2 --- 3 --- 4 --- 5 ---
26. Rate your skill for using Bookmark sites
   1 --- 2 --- 3 --- 4 --- 5 ---

27. I enjoy using a computer in general.
   1 --- 2 --- 3 --- 4 --- 5 ---

28. I do not enjoy using the Internet.
   1 --- 2 --- 3 --- 4 --- 5 ---

29. I am not motivated to use new technologies.
   1 --- 2 --- 3 --- 4 --- 5 ---

30. I do well with network based communication.
   1 --- 2 --- 3 --- 4 --- 5 ---

31. When I am asked to use new technologies, I will try them even if I feel a bit apprehensive.
   1 --- 2 --- 3 --- 4 --- 5 ---

Please tick your choice for the below mentioned statements: {1 = Strongly Disagree; 2 = Disagree; 3 = Neither Agree nor Disagree; 4 = Agree; 5 = Strongly Agree}.

32. Working on my own is the most effective way to learn.
   1 --- 2 --- 3 --- 4 --- 5 ---

33. Working in groups is the most effective way to learn
   1 --- 2 --- 3 --- 4 --- 5 ---

34. I learn best when the teacher uses a lecture format.
   1 --- 2 --- 3 --- 4 --- 5 ---

35. I learn best when working on projects.
   1 --- 2 --- 3 --- 4 --- 5 ---

36. I enjoy learning by reading.
   1 --- 2 --- 3 --- 4 --- 5 ---
37. I enjoy working independently and seldom need reassurance that I am doing things correctly.
   1 — 2 — 3 — 4 — 5 —

38. I can budget my time well and prioritize activities effectively.
   1 — 2 — 3 — 4 — 5 —

39. It is very important that the teacher and the taught are in the same room.
   1 — 2 — 3 — 4 — 5 —

40. If this master's degree program were to use a traditional format, it would be better.
   1 — 2 — 3 — 4 — 5 —

41. It is not necessary to be in a traditional classroom environment to learn.
   1 — 2 — 3 — 4 — 5 —

42. I believe computer-based training via the web is not as effective as traditional training.
   1 — 2 — 3 — 4 — 5 —

43. Learning about online learning technology supports my career goals.
   1 — 2 — 3 — 4 — 5 —

Student expectations of the online management programme at the end of the two year period.
Please tick your choice of expectations on a scale of 1 to 5 (where 1 = Low and 5 = High), for the statements given below.

44. The Online program exceeded my expectations.
   1 — 2 — 3 — 4 — 5 —

45. The amount of time I spent working toward my Masters degree was about what I expected.
   1 — 2 — 3 — 4 — 5 —

46. Grade the Online Management program
   1 — 2 — 3 — 4 — 5 —

Thank you for your help!