LIST OF ABBREVIATIONS

AHRD- Academic Human Resource Development
ASTD – American Society for Training and Development
BHEL – Bharat Heavy Electricals Limited.
BPO – Business Process Outsourcing
BSC – Balanced Score Cord
CLW - Chittaranjan Locomotive Workshop
CPD - Continuing Professional Development
CRM - Customer Relationship Management
DEPT. - Department
DGM – Deputy General Manager
DY.MANAGER – Deputy Manager
EE - Employee Engagement
E-Learning – Electronic Learning
EMS - Emergency Management Service
GM – General Manager
GOSL- The Government of St.Lucia.
HR - Human Resource
HRD – Human Resource Development.
HRDC - Human Resource Development Climate
HRIS - Human Resource Information System
HRM – Human Resource Management
HRMD - Human Resource Management & Development
IPS – Indian Police Service
IS - Information System
ISO – International Organizations for Standards
IT – Information Technology
JR. – Junior
KAMCO – Kerala Agro Machineries Corporation
KRA – Key Result Areas
L & T – Larson & Turbo
LIC – Life Insurance Corporation
LPG – Liberalisation, Privatisation and Globalisation
M Phil – Master of Philosophy.
MBO – Management By Objective
Mgr – Manager
NCERT – National Council for Education Research and Training
NGO – Non-Gazetted Officers
NHRD – National Human Resource Development
OCB – Organisational Citizenship Behaviour
OCTAPACE – Openness, Collaboration, Trust, Authenticity, Proactivity, Autonomy, Confrontation and Experimentation.
OPR – Occupancy Ratio.
PDCA – Plan – Do – Check – Action.
PNPP – Preparing New Principals’ Program
PRD – Performance Review Development
PRD – Performance Review Discussions
QCFI – Quality Circle Forum of India.
SAIL – Steel Authority of India.
SKIMS – Shari Kashmir Institute of Medical Sciences
SPSS – Statistical Packages for Social Sciences
SR. – Senior
SREB – Southern Regional Education Board
TISCO – Tata Iron and Steel Corporation
TPM – Total Personnel Management
TQM – Total Quality Management
US – United States.
UWES – Utrecht Work Engagement Scale
VTI – Voluntary Turnover Intentions
VTPS – Vijayawada Thermal Power Station.