Railways play a vital role in the economic development of the country. The Madurai Division is the biggest of all the divisions of the Southern Railway and consists of a considerable number of women employees. The success of the organization depends upon their active participation and involvement in their respective jobs. It is very important to look into their grievances and to redress them to make them content at their work. It is the duty of the organization to keep them cheerful and comfortable in their work. A positive response from the women employees may be reflected in the performance of the job. As a result, the organization will gain in attaining the goals and, in turn, it may keep its employees happy and provide them satisfactory working conditions. The planners can do the needful based upon the environment. If this study is found useful by the planners, employees and scholars, the researcher shall feel happy for her contribution to the field.

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