UNITED NATION SYSTEM


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Right to Information Act, 1997, Government of Tamil Nadu, 1997


Right to Information Bill, 2005,

Government of India, Right to Information Act, 2005 Parliamentary Debate

BOOKS


India, Report on Right to Information: Master Key to Good Governance First Report of Administrative Reforms Commission on Right to Information: Master Key to Good Governance, New Delhi: Administrative Reforms Commission (Second), 2006.


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INTERVIEW SCHEDULE FOR OFFICIALS

Sir/Madam

For understanding a study on RTI act, 2005 in the Department of Secondary Education Haryana I take this opportunity to request you to kindly give your valuable views and suggestions on the below mentioned interviewed schedule. The researcher assures you that your views and suggestions will be used only for the research purpose and kept strictly confidential.

Name:

1. Designation:
2. Department:
3. Level of knowledge:
4. Level of knowledge about RTI Act
   (1) Complete (2) Incomplete
5. How do you know about RTI Act?
   (1) Television (2) Newspaper (3) Training (4) Others
6. Have you undergone any training programme on RTI Act?
   (1) Agree (2) Disagree
7. What are key areas in which training has been provided?
   (1) Behavioural (2) Technological (3) Motivational
   (4) Information law (5) Others
8. Do you agree that the training programme is helpful?  
   (1) Agree  (2) Disagree

9. Do you have complete infrastructure for RTI Act in your department?  
   (1) Agree  (2) Disagree

10. Do you have special cell for RTI Act in your Department?  
    (1) Agree  (2) Disagree

11. Do you feel that RTI Act is additional burden on your Department?  
    (1) Agree  (2) Disagree

12. Do you feel RTI Act is hindering the efficiency of your department?  
    (1) Agree  (2) Disagree

13. Does your department get special allocation for RTI related activities?  
    (1) Agree  (2) Disagree

14. How do you disseminate information?  
    (1) Documentation form  (2) Compact Disk  (3) Floppy Disk  (4) Others

15. Does the Department use any software application for processing RTI request?  
    (1) Agree  (2) Disagree  (3) Others

16. What are the different channels through which people can seek information?  
    (1) Online/Website  (2) By hand  (3) By Post

17. Do citizens use a standard format for filing RTI Applications at the Department?  
    (1) Agree  (2) Disagree  (3) Others
18. Do you think that the form is adequate and citizen friendly?
   (1) Definitely Agree   (2) Slightly Agree
   (3) Neither agree nor disagree   (4) Slightly disagree

19. What is the mode of accepting fee payments?
   (1) Cash   (2) Cheque   (3) Postal Order   (4) Credit Card

20. What is behavioural pattern of information seekers?
   (1) Cooperative   (2) Non-cooperative   (3) Indifferent

21. What is the response of information seekers while demanding more money for extra information?
   (1) Cooperative   (2) Non cooperative   (3) Indifferent

22. Is your department fully digitalized?
   (1) Fully   (2) Partly   (3) Non-digital system

23. Do you have website of the department?
   If Agree, Do the Department website has a complete and update list of APIOs, PIOs and other Appellate Authority
   (1) Agree   (2) Disagree

24. Are you aware of the record management guidelines issued in your state?
   (1) Agree   (2) Disagree   (3) Don’t Know

25. Does your public authority maintains all records?
   (1) Agree   (2) Disagree

26. Has your public authority computerized all records?
   (1) Agree   (2) Disagree
27. Does your public authority update its information?
   (1) Agree       (2) Disagree

28. Do you feel RTI Act is competent to fight corruption?
   (1) Agree       (2) Disagree       (3) Indifferent

29. Do you think that RTI Act has made the department/administration more people friendly?
   (1) Agree       (2) Disagree       (3) Indifferent

30. Do you think due to RTI Act you became more aware of your function, which has brought more efficiency in your Department.
   (1) Agree       (2) Disagree       (3) Indifferent

31. Which methods has your Department used for promoting the use of RTI Act?
   (1) Newspaper   (2) Pamphlets     (3) Awareness Programs
   (4) Notice Board

32. Are there any guidelines/manuals issued by the Department for information seekers?
   (1) Agree       (2) Disagree

33. Do you feel some constraints for effective implementation of the RTI Act?
   (1) Agree       (2) Disagree

34. What steps have been taken to ensure complaint of RTI Act by your department?

35. Please give your suggestions for making RTI Act more effective and result oriented?

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INTERVIEW SCHEDULE FOR RESPONDENTS

Sir/Madam

For undertaking a study on RTI act, 2005 in the Department of Secondary Education Haryana, I take this opportunity to request you to kindly give your valuable views and suggestions on the below mentioned interviewed schedule. The researcher assures you that your views and suggestions will be used only for the research purpose and kept strictly confidential.

1. Name
2. Age
3. Address:
4. Area
5. Educational Qualification
6. Department
7. How you came to know about RTI Act?
   (1) Television
   (2) Radio Broadcasts
   (3) Newspapers/Print Media/Magazines
   (4) Internet/Website/online sources
   (5) Words of mouth (friends, family)
   (6) Others
8. Level of your knowledge about RTI Act.
   (1) Complete
   (2) Incomplete
9. Do you know about the proper procedure to obtain information?
   (1) Agree
   (2) Disagree
10. For which purpose you obtained information?
   (1) Admission    (2) Recruitment    (3) Attendance
   (4) Scholarship  (5) Others

11. Was there any person/guidelines/manual available to assist you while filing RTI in the department?
   (1) Person available to assist  (2) Guide/Manual
   (3) No help was present

12. Have you filed RTI on prescribed format?
   (1) Agree    (2) Disagree

13. Did you face any problem while seeking information?
   (1) Agree    (2) Disagree

14. What was the behavior of officials?
   (1) Cooperative  (2) Non-Cooperative

15. Was the information sought provided within stipulated time period?
   (1) Agree    (2) Disagree

16. Were you satisfied with the information provided by the department?
   (1) Agree    (2) Disagree

17. If Disagree, then have you appealed to First Appellate Authority (F.A.A.).
   (1) Agree    (2) Disagree
18. What was the behavior of F.A.A.?
   (1) Cooperative        (2) Non-cooperative

19. Are you satisfied with the information provided you by F.A.A.
   (1) Agree           (2) Disagree

20. If Disagree, then have you appealed to 2nd Appellate Authority?
   (1) Agree           (2) Disagree

21. Did you get sufficient information by 2nd appellate authority?
   (1) Agree           (2) Disagree

22. Do you think that RTI Act is useful for common man?
   (1) Agree           (2) Disagree

23. Did the State Information Commission (SIC) penalise the Public Information Officer?
   (1) Agree           (2) Disagree

24. What was the penalty?
   (1) Monetary        (2) Disciplinary        (3) Both

25. Do you think that accountability of employees has increased after implementation of RTI Act?
   (1) Agree           (2) Disagree

26. Do you think that transparency has increased after implementation of RTI Act?
   (1) Agree           (2) Disagree
27. Do you think that corruption has come down after the implementation of RTI Act?

(1) Agree  (2) Disagree

28. Is the stipulated period of time to supply the information sufficient?

(1) Agree  (2) Disagree

29. Do you agree with the provisions of RTI Act?

(1) Agree  (2) Disagree

30. Did the concerned PIO/APIO have a good knowledge about RTI Act and its procedure? Please rate them on a five point scale with E being ‘poor’ and A being ‘Excellent’.

(1) Poor  (2) Fair  
(3) Good  (4) Very Good  (5) Excellent

31. Do you think that institutional arrangement for RTI Act in the department is up to the required level?

(1) Agree  (2) Disagree

32. Do you think that it should be set up at local level?

(1) Agree  (2) Disagree

33. Do you think that while obtaining information or filing RTI people feel unsafe?

(1) Agree  (2) Disagree

34. Do you think that government should introduce any legislation to protect them?

(1) Agree  (2) Disagree
35. In your opinion, what are the suggestions to make RTI Act more result oriented?

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