Chapter VI

BIBLIOGRAPHY


8. Shejwalkar PC. ‘Total Quality Management in Higher Education’, *University News* 37 (38), 20 September 1999, pp 12-17


*Quality Assurance in Education*, Vol. 6, No. 4, 1998

32. Kanji GK., Bin AM, Tambi A. ‘Total Quality Management in UK Higher Education 

33. Andrews HA. ‘TQM and Faculty Evaluation’, *ERIC Digest*, 1997

34. Newby P. ‘Culture and Quality in Higher Education’, *Higher Education Policy*
12, 1999

35. Mathew G. ‘Teachers’ Attitude Towards Evaluation of Teachers by Students’,

36. Sharma D., Kamat R. ‘Quality Circles in Education: An Experiment’, *University 
News*, 41 (42), October 20-26, 2003


38. Mannivannan DG. ‘Engineering Education: The Indian Perspectives for Global 
Leadership’, *University News*, Sept- Oct 26-2, 2005

News*, 43 (38), September 19-25, 2005, p 1-6

40. Mohitkar VM., Nagarnaik PB., Wakde DG. ‘Quality Concepts and Application of 
TQM to Engineering Education’ *University News*, 43 (39), 26 September 2005, pp 
131-132

41. Palit SK. ‘ The Development of Engineering and Technical Education in India’,

43. Gambhir PB. ‘TQM in Higher Education’, *The Indian Express*, 3rd February 2007

44. Ghatol AA. ‘150 Years of Glorious Service to the Technical Education (1854-2004), College of Engineering Pune - *Souvenir*, pp7-10


72. Ghatol AA. ‘ 150 Years of Glorious Service to the Technical Education (1854-2004), College of Engineering Pune- Souvenir, pp13-18

73. AICTE norms for the governance of Engineering Institutions available at www.aicte.ernet.in, 2008


77. Fong D. ‘Using the Self Stated Importance Questionnaire to Interpret Kano Questionnaire Results ’, The Centre for Quality of Management Journal, 5, no.3, 1996, pp21-23


98. Uusipaikka E. ‘Exact Simultaneous Confidence Intervals for Multiple Comparisons among Three or Four Mean Values’, The Journal of the American Statistical Association, 80, 1985, pp 196 - 201


103. Hsu JC. ‘Constrained Two-Sided Simultaneous Confidence Intervals for Multiple Comparisons with the Best’, Annals of Statistics, 12, 1984, pp1136-1144
