

ABBREVIATIONS AND ACRONYMS

Related to Performance Measurement areas

PMS	Performance measurement/ management system.
EPMS	Enterprise Performance Management System.
EFQM	European Foundation for Quality Management.
TQM	Total Quality Management
BSC	Balanced Scorecard
EFQMBEX	European Foundation for Quality Management Business Excellence Model
KPI	Key Performance Indicator.
SMART	Specific, Measurable, Attainable, Relevant and Time-bound.
EVA	Economic value added.
ROI	Return on Investment.
SP	Strategy Planning
SI	Strategy Monitoring
SM	EPMS design
PR	Performance Reporting and Feedback
MI	EPMS Implementation Issues
ESA	Strategic Alignment effectiveness
ESM	Strategic Monitoring effectiveness
EFP	Financial Perspective effectiveness
ECP	Customer Perspective effectiveness
EBP	Internal Business Process Perspective effectiveness
ELP	Learning and Growth Perspective effectiveness

Related to Flexibility areas

SF	Strategic Flexibility.
IF	Information System Flexibility.

Related to Upstream Oil Industry

NELP	New Exploratory Licensing Policy, Government of India.
DGH	Directorate General of Hydrocarbons, Government of India
MOPNG	Ministry of Petroleum and Natural Gas, Government of India

The details of technical terminology related to upstream oil industry is given in Appendix VIII.

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