BIBLIOGRAPHY

10. Amarchand D and R Ramesh Kumar, "Towards a new cultural orientation", *Indian Management*, vol 34, No.8, Sep.1995, p. 18
17. Basu, S.K., *Commercial Bank And Agricultural Credit, A Study In Regional Disparity In India*, Allied Publications, New Delhi


24. Brenda major and Ellen Konar and investigation of sex differences in pay expectation and their possible causes academy of management journal December 1984


34. Central Bank Zonal Office, Chandigarh. L. "DeveJopment Administration: Current Approaches and Trends in Public

35. Chawla A S (1987), Nationalization and growth of Indian Banking, New Delhi, Deep and Deep publication.

36. Copyright © 1998 Indian Express Newspapers (Bombay) Ltd. This story was printed from Net Express located at http://www.expressindia.com. Net Express provides a portal to India, with news from The Indian Express and The Financial Express along with sites on travel and tourism, the entertainment industry, the power sector, the environment and much more.


46. Donald D. White and David A. Bednar, Organizational Behavior, Understanding and Managing People at Work, Boston; Allan and Bacon Inc., 1986, p. 126.


51. Elton Mayo. The Social Problem, of all Industrial Civilization (Boston: Harvard University. Graduate School of Business Administration, 1945).
65. Herzberg, F. Work and the Nature of Man, Cleveland World, 1966
pp. 271-90; and H. M. Weiss and R. Cropanzano, "Affective Events
Theory: A Theoretical Discussion of the Structure, Causes and
Consequences of Affective Experiences at Work," in B. M. Staw and L.
L. Cummings (eds.), Research in Organizational Behavior, vol. 18
Differences and Worker Responses. 'Psychological Bulletin, 41 - 55.)
68. Hulin, C.L. 1966, Job Satisfaction and Turnover in a Female Clerical
69. India, Administrative Reforms Commission, "Report on
Personnel Administration" (New Delhi, 1969), p. 62
70. India, Banking Regulation Act, 1949.
71. India, Working Group on Customer Service in Banks, "Final Report"
(Bombay, 1977), p. 32.
72. India. Banking Companies (Acquisition and Transfer of Undertakings)
Act, 1970, Preamble
73. Indian Banking Commission. First Report of the Study Group
Reviewing Legislation Affecting Banking (Bombay, Banking
74. Jit S. Chandan, Organizational Behavior, Vikas Publishing House PVT
LTD; p.87.
1974), pp. 139-144; and Laurence D. Plybil. "Job Satisfaction in Relation
to Job Performance and Occupational Level", Personnel Journal
February 1973), pp. 94-1001 Adapted from Edward E. Lawler III and
L.W. Porter "The effect of Performance On Job Satisfaction", Human
Relation. October, 1967 p. 23
78. Keith Davis and J.W. 1 Vroom, Victor H., Work and Motivation, New
79. Keith Davis and J.W. Newstrom, Human Behavior at Work
(Ed.) Psychology in India: The-State-of-the-Art (Volume 3, pp. 97-216),
Sage, New Delhi. and Jain, Jayanti Lal, 'Economies of Scale in Banking:
81. Kopelman, Richard E.: Managing Productivity Organizations,
82. Kornhauser, A.W., "Mental Health of the Industrial Worker: A Detroit
Study," John Wiley, New York, 1965
83. L.A. Witt and L.G. Nye," Gender and the Relationship Between
Perceived Fairness of Pay or Promotion and Job Satisfaction, " Journal
86. Letter of the Chairman of IBA,K.M.D. Thakery addressed to the Prime Minister of India, and quoted in N. Kumar, Bank Nationalization in India, Lalvani Publishing.
95. Madhuri Sheth, "Training by, Objectives;’ The Economic Times, March 25, 1986


102. Memorandum of Settlement between IBA and AIBEA on Computerization, October 29, 1993.

103. Memorandum of Settlement between IBA and AIBEA on Computerization, October 29, 1993.


109. Organization for European economic cooperation, terminology of productivity, Paris, 1950, p.4


117. Resolution adopted by the 1964 Annual Conference of AIBEA at Trivandrum.' Report of the 1964 Conference

127. Shailendra Singh. 'Frustrations in Organizations: Relationship with organizational Climate?', *Indian Journal of Industrial Relations*, vol 23, no. 4, April 1988, pp. 446-460
132. State Bank Of India-Annual Reports
136. The national-level committee, known as the Committee of Director for Formulation and Implementation of Training Programs in Public
Sector Banks (set-up by the banking division in the Department of Economic Affairs)

137. The preamble of the Banking Companies (Acquisition and Transfer of Undertakings) Act. 1970

138. This is part of an understanding arrived at by members of WTO including India, Economic Times, July 28, 1995


140. Trice HM and Beyer JM, "Studying Organizational Cultures through rites and ceremonies", Academy of Management Review, 9, pp.653-669.


