ACKNOWLEDGEMENTS

I would like to express my place on record my sincere thanks to Prof. M.T.M. Khian, Dean, Faculty of Arts and Head, Department of Library and Information Science, Bundelkhand University, Jhansi, my research guide who not only inspired me to pursue this work under him but also provided me scholarly guidance, incessant encouragement with sustained interest. This association with him has left indelible impression on me. Despite his preoccupation, with more important academic pursuits, he was accessible at all times and available for discussions. I am extremely grateful to him for his guidance to me.

Dr. A. Joshi, Senior Fellow, Giri Institute of Development Studies, Lucknow is another object of my veneration. He was too generous to show me direction and give me suggestions on several occasions. I do not find suitable words to express my gratitude to him.

I am thankful to Dr. B.K, Bajpai, Director, Jhunjhunwala Business School, Faizabad, who extended all possible help in the pursuit of this research work. His help and guidance in data analysis contributed a great deal in my knowledge and this work.

I am immensely grateful to Dr. P.R. Gourami, Director, NASSDOC, Ms. Sudha Mathur and Ms Nutan John of NASSDOC who readily helped me to make available details about NASSDOC/ICSSR to me. Needless to mention, the Librarians of ICSSR Institutes’ Libraries who not only provided me the detailed questionnaire but also made certain important information on phone anytime I required in spite of their busy schedule.

I would be failing in my duties in thanking Prof. A.K. Singh, Director, Giri Institute of Development Studies, Lucknow, who inspired me to finish this work on time.

I extend my thanks to Dr. S. Nayak, Fellow, GIDS, Lucknow, Ms. Ishrat Husain, Technical Assistant, GIDS, Lucknow and Mr. Ajai Singh, who helped me in data tabulation at certain stage of this work. The analysis was done on MS-Excel and SPSS packages. My acknowledgement is especially due to the Library, Giri Institute of Development Studies, Lucknow (which is my own place of work), and its staff for being of help throughout this study.

I extend my heartfelt thanks to Dr. D.N. Kakkar, Director, Sahara Arts and Management Academy, Lucknow, who inspired me to pursue this research work and extended all support and cooperation which I required.
I owe my life's most sincere gratitude to Prof. R.C. Vyas, Ex-Dean and Head, Faculty of Law, Lucknow University (who is also my father), whose dream to fulfill this research work has now come true. He was a constant source of inspiration to me. I am also thankful to both my children who not only cooperated with me but also helped me in checking the drafts at various stages.

I express my sincere thanks to ICSSR for granting me partial assistance fellowship towards completion of this work.

Last, but not the least, I am extremely thankful to Shri K. Manoharan, who has very ably done the entire word processing of this work. His excellent and expeditious word processing of various drafts and the final work has enhanced the quality of this work. I am also thankful to all those persons who have extended me help in some way or the other during the course of this work.

(Mrs.) Anuradha Kakkar
Librarian

Giri Institute of Development Studies,
Sector O, Ahsagaj Housing Scheme
Lucknow 226 024 (U.P.)

Januury 5th, 2005.