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INTERVIEW SCHEDULE FOR OFFICIALS

Sir/Madam

For undertaking a study on Janani Suvidha Yojana in the Department of Health, Haryana I take this opportunity to request you to kindly give your valuable views and suggestions on the below mentioned interview schedule. The researcher assures you that your views and suggestions will be used only for the research purpose and kept strictly confidential.

1. Designation:
2. Department:
3. Age:
4. Level of Knowledge about Janani Suvidha Yojana.
   (1) Complete   (2) Incomplete
5. Are you completely aware about institutional arrangement made for Janani Suvidha Yojana?
   (1) Aware      (2) Unaware
6. Do you agree about adequacy of institutional arrangement made for Janani Suvidha Yojana?
   (1) Adequate   (2) Inadequate
7. Do you have complete awareness of NGOs under JSY?
   (1) Aware      (2) Unaware
8. Do you agree with performance of NGOs under JSY?
   (1) Satisfied   (2) Dissatisfied
9. Are the NGOs counseling to women registered under JSY?
   (1) Satisfied   (2) Dissatisfied
10. Are the NGOs distributing the medicines among women registered under JSY?
   (1) Satisfied   (2) Dissatisfied

11. Do the doctors empanelled under JSY have adequate qualification and Experience?
    (1) Adequate       (2) Inadequate

12. Are the NGOs providing Pre-natal and Post-natal care to the women registered under JSY?
    (1) Agree      (2) Disagree

13. Are you getting performance report of JSY through DSOs on appropriate time?
    (1) Appropriate (2) Inappropriate (3) Indifferent

14. Do the DSOs under JSY have adequate qualification and Experience?
    (1) Adequate       (2) Inadequate     (3) Indifferent

15. Has the JSY been reduced successfully IMR and MMR?
    (1) Successful   (2) Unsuccessful

16. Is the Chief Medical Officer playing adequate role in coordination and supervision of JSY?
    (1) Agree       (2) Disagree       (3) Indifferent

17. Has the government allocated the funds properly and in timely manner for implementation of JSY?
    (1) Satisfied     (2) Dissatisfied

18. Do you get the allocated funds in timely manner?
    (1) Satisfied     (2) Dissatisfied
19. Are the NGOs utilizing the allocated funds efficiently?
   (1) Agree               (2) Disagree

20. Is Coordination between NGO and Government at required level?
   (1) Satisfied           (2) Dissatisfied

21. Has JSY been achieving its defined objectives?
   (1) Yes                (2) No

22. Has the JSY improved the motherhood experience?
   (1) Agree    (2) Disagree (3) Indifferent

23. Do the doctors have required infrastructure facilities at their clinic?
   (1) Satisfied   (2) Dissatisfied

24. Have NGOs been instilling overall Hygienic habits in the lives of Urban Slum Dwellers?
   (1) Agree               (2) Disagree

25. Have NGOs been giving importance to hygiene while giving counseling through NGO?
   (1) Agree               (2) Disagree

26. Opinion of Official regarding response of Urban Slum Dwellers towards JSY?
   (1) Very Good   (2) Good   (3) Average   (4) Poor

27. Which methods has your Department used for promoting the use of Janani Suvidha Yojana?
   (1) Newspaper (2) Pamphlets (3) Awareness Programmes
   (4) Notice Board
28. Do you feel some constraints for effective implementation of the JSY?

(1) Agree          (2) Disagree

29. What steps have been taken to resolve complaints of JSY by your department?

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30. Please give your suggestions for making JSY more effective and result oriented?

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INTERVIEW SCHEDULE FOR RESPONDENTS

Sir/Madam

For undertaking a study on Janani Suvidha Yojana in the Department of Health, Haryana, I take this opportunity to request you to kindly give your valuable views and suggestions on the below mentioned interviewed schedule. The researcher assures you that your views and suggestions will be used only for the research purpose and kept strictly confidential.

1. Age:

2. Address:

3. Area:

4. District:

5. How you came to know about JSY?
   (1) NGOs   (2) Doctors
   (3) DSOs   (4) Others

6. Level of your knowledge about JSY.
   (1) Complete   (2) Incomplete

7. Are you aware of institutional arrangements made for JSY?
   (1) Aware   (2) Unaware

8. Are you satisfied with the adequacy of institutional arrangement for the service deliveries under Janani Suvidha Yojana?
   (1) Adequate   (2) Inadequate
   (3) Indifferent

9. Are the facilities provided under JSY appropriate?
   (1) Appropriate   (2) Inappropriate
10. Do the NGOs facilitate you on time?
   (1) Agree     (2) Disagree

11. Who is prime component in the delivery of services under JSY?
   (1) Sakhi   (2) Doctor   (3) DSO   (4) Other

12. Are you satisfied with the role and responsibilities of Sakhi under JSY?
   (1) Satisfied     (2) Dissatisfied

13. Does the Sakhi provide you with timely health checkup?
   (1) Agree     (2) Disagree

14. Does the doctor demand the fee from you while routine checkup?
   (1) Agree     (2) Disagree

15. Does the doctor attend you with the adequate attention?
   (1) Adequate   (2) Inadequate

16. Are you satisfied with doctor’s behavior?
   (1) Cooperative   (2) Non-cooperative

17. Does the NGO counsel you in timely manner about maternity benefits?
   (1) Satisfied     (2) Dissatisfied

18. Have you benefited from these counseling?
   (1) Satisfied     (2) Dissatisfied

19. Do the NGOs distribute you medicines like folic acid, iron, calcium etc in timely manner?
   (1) Satisfied     (2) Dissatisfied
20. Do the NGOs perform its duties and responsibilities appropriately under JSY?
   (1) Satisfied (2) Dissatisfied

21. Are you satisfied from these services?
   (1) Yes (2) No

22. Does the DSO meet you through Sakhi in timely manner?
   (1) Agree (2) Disagree

23. Did you complain to DSO?
   (1) Yes (2) No

24. Has DSO been able to resolve these complained?
   (1) Yes (2) No

25. Are you satisfied with the role of DSO?
   (1) Satisfied (2) Dissatisfied

26. Are you satisfied with the level of coordination between NGO and DSO?
   (1) Satisfied (2) Dissatisfied

27. Has the JSY improved your motherhood experiences through their service delivery?
   (1) Very Good (2) Good
   (3) Average (4) No improvement (5) Poor

28. Has the JSY enhanced institutional delivery system?
   (1) Satisfied (2) Dissatisfied

29. Do you agree with the provisions of JSY?
   (1) Agree (2) Disagree
30. In your opinion, what are the suggestions to make JSY more result oriented?

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