ACKNOWLEDGEMENT

I would like to thank my research supervisor Dr. R. Balasubramanian, Dean, Computer Applications, ETBT Group of Institutions, Erode for his inspiring and stimulating guidance, insightful critical comments and warm encouragement. I learned many important things of being a good researcher from him such as being patient, persistence, remaining modest and prudent, keeping open mindedness, as well as being positive.

My sincere thanks goes to Dr. A.Solairaju, Associate Professor, JMC College, Tiruchirappalli and Dr. B.Gayathiri, Associate Professor in Mathematics, PG Department of Mathematics, Periyar E.V.R. College (Autonomous) Trichy, members of Doctoral committee, for their advice, support and help during my study.

I would like to thank , the principal and all faculty members and supportive staff members of Department of Computer Science, H.H The Rajah’s College, Pudukkottai who extended their full support enabling me to carry out my research work successfully.

During the course of my studies, there are various institutions which provided work opportunities, learning materials extended intellectual support and allowed me to collect necessary data. In particular, I am very much grateful to the institutions, National Institute of Technical Teachers’ Training and Research
I am also indebted to all the respondents and students for their support and active participation in the phases of data collection and evaluation.

I would like to thank my fellow research scholars with whom I shared friendship, ideas and much debate during my time.

My special thanks to my wife for being there and supporting me patiently during my research work. She shared her experience in IT that helped me a lot during the development of a framework and working version of system.

Many people have contributed in diverse ways to my studies that lead to the completion of this work, including the staff and colleagues in the Department of Computer Science, Govt. Arts college, Chennai and National Institute of Technical Teachers’ Training and Research, Chennai given their time to listen my ideas, shared their experience, reviewed my writing and provided significant suggestions.

I would like to thank my brother Mr. C. Ravichandran, who have always supported and encouraged all my work.

More importantly I would like to thank my father, mother, sister and the almighty for showing me the right directions out of the blue and help me to stay calm in the oddest of times and keep moving even at times when there was no hope.