Acknowledgement

"The person who influences me the most is not he who does great deeds but he who makes me feel that I can do great deeds."

No words are enough to the intellectual support and guidance I have received from my guides Dr. A. S. Chhillar, Reader, Dept. of Commerce, Maharshi Dayanand University, Rohtak and Dr. H. L. Verma, Professor, Dept. of Business Management, Guru Jambheshwar University, Hisar. They have been painstakingly with me throughout the completion of the present work. I have no hesitation in mentioning that without their constant support both academic and morale, it would not have been possible for me to complete this research work which is the first of its kind relating to the state of Haryana.

I must express my gratitude to all my teachers in the Dept. of Commerce especially Prof. S. N. Mittal, Head of the Department for providing me all help in the completion of this work. This work would have never been completed without whole-hearted cooperation of Sh. A. S. Pawar, DFSO, Rohtak, who rendered all possible help in data collection and field survey while pursuing this research work. I am highly indebted to him.
I would like to acknowledge the help rendered by my father, Prof. L. N. Dahiya, Pro-Vice-Chancellor, Maharshi Dayanand University, Rohtak, who had a profound influence on me since my childhood.

I feel gratitude to the officials of the Food and Civil Supplies Department, Government of Haryana, Food Corporation of India, Haryana Region and all other agencies engaged in the PDS in Haryana who provided all cooperation to me in the execution of this research work.

The librarians and staff of several universities and institutes particularly Kurukshetra University, Maharshi Dayanand University, Guru Jambheshwar University, CCS Haryana Agriculture University, I.C.S.S.R., New Delhi, Rattan Tata Library, Delhi School of Economics and Indian Institute of Public Administration, New Delhi deserve my special thanks.

I am also grateful to the heads of households, respondents and all other people who responded promptly enabling me to successfully complete the field survey for this study. The scholarship granted by the Maharshi Dayanand University, Rohtak is also duly acknowledged.

I am also beholden to my nearers and dearers especially my mother Smt. Shakuntala Dahiya, my mother-in-law Smt. Kishni Devi, my father-in-law Sh. Chander Singh, my sisters Kusum and Seema and my brother-in-law Advocate Satpal Singh who constantly encouraged me so
affectionately during the period of stress and strain in the process of this research work.

I shall be failing in my duty if I do not mention the name of my husband Dr. Karam Pal Singh, Lecturer, Dept. of Business Management, Guru Jambheshwar University, Hisar for his stimulus encouragement, motivation, love and affection which, perhaps, made this research work a reality. I don't have to thank him, instead, I have to bow my head before him in reverence. The patience shown by my infant son Tushar (Golu), who very badly needed my attention and time, was remarkable throughout the course of this study.

I further wish to express my heartfelt appreciation to many others who have contributed to this study both explicitly and implicitly.

The Almighty always blessed me with all the inner strength which I so badly required at moments when I felt slightly exhausted due to overwork.

Last but not least, Sh. Omprakash Gupta, Hisar Photostate and Typing Centre, Hisar, who has taken all the pains to type the thesis neatly and beautifully, in record time, deserve my special thanks.