

Contents

Chapter No.	Title	Page No.
	Acknowledgements	
	List of Tables	
	List of Figures	
I.	INTRODUCTION	1
II.	PROFILE OF BHEL	38
III.	REVIEW OF LITERATURE	100
IV.	ANALYSIS AND INTERPRETATIONS	104
V.	RÉSUMÉ	178
	Bibliography	226
	Annexure :	
	i. Questionnaire	