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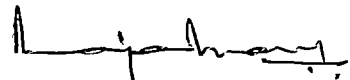
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Declaration

I hereby declare that the thesis entitled '*Business Excellence Through Total Quality Management(TQM) in Supplier, Purchaser and Customer Management System*' submitted for the Degree of Doctor of Philosophy (Management) is my original work carried out under the guidance of Dr.N.Subramani, Research Advisor and the thesis has not formed the basis for the award of any degree, associateship, fellowship or any other similar titles.

Place : Trichy

Date : 02.04.07



Signature of the scholar