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Certificate

This is to certify that the thesis entitled '*Business Excellence Through Total Quality Management (TQM) in Supplier, Purchaser and Customer Management ent System*' is the bonafide research work carried out by Mr. K.RAJENDRAN, scholar of Degree of Doctor of Philosophy (Management) in part time, Bharathidasan University, Tiruchirappalli, during the year 2004 - 2007 for the award of the Degree of Doctor of Philosophy and that the thesis has not formed the basis for the award previously of any degree, diploma, associateship, fellowship or any other similar title.

Place : Trichy

Date : 02.04.07.


Signature of the Research Adviser

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