

CHAPTER - VI

CONCLUSION AND FURTHER SUGGESTIONS

The present investigative study is a valuable addition to the new emerging field of emotional intelligence and job satisfaction. The study provides excellent evidences, how emotional intelligence is affected and related to various types of personal, social and professional factors. The present study also provides sufficient effect of different professions on the level of job satisfaction.

The study also reveals the effect of various kind of hospitals (government and private) on the level of emotional intelligence and job satisfaction. The study also concludes the effect of length of service on the level of emotional intelligence and job satisfaction.

In relation to both concept, it has been found that kind of profession (doctors and nurses) has its profound impact on the level of emotional intelligence and job satisfaction. Nurses have more emotional intelligence as compared to doctors and doctors have more job satisfaction as compared to nurses.

Further, types of hospitals (government and private) have profound effect on emotional intelligence and job satisfaction. The services provided by private hospitals due to advance facilities have more positive impact on emotional intelligence and job satisfaction as compared to services provided by Govt. organizations.

The next finding is related to the effect of length of service on emotional intelligence and job satisfaction. As long as the time duration of service increases, the level of emotional intelligence and the level of job satisfaction also increase.

To sum up, the findings of the study constitute and contribute to existing scientific knowledge about factors affecting emotional intelligence and job satisfaction. It is hoped that it would be fruitful for the researchers who are interested in doing research in this emerging field of emotional intelligence and job satisfaction.

FURTHER SUGGESTIONS:

The present study however, has its own utility, but with limitations also. The study has not included several other variables. The value of research lies not only in what has been explored, but also what can be proposed for further investigations, so that, the gaps found during the present research may be filled. The following are several interesting problems that need attention and further exploration in the field of emotional intelligence and job satisfaction.

The present study has investigated only the effect of profession, type of hospital and length of services. These independent variables do not complete by cover all the affecting variables of emotional intelligence and job satisfaction. So including other variables may be good to carry out further investigation, like profession may be varied

at different kind teachers, engineers, managers, administrative officers, police officers, army officers and so forth.

Length of service may also exceed like more than 10 years, 15 years or 20 years and so forth. In relation to job satisfaction some other variables may also be revealed like – working hours, communication effectiveness, position in the organization, leadership, salary and so forth. The number of subjects may be increased to achieve a scope of generalization. For further research sample size, areas may be widened.

Finally, though there are a number of suggestions, meant for further investigation, the present study provides a solid background and source material against which further investigation can be carried out, on the important aspects of emotional intelligence and job satisfaction.