LIST OF ABBREVIATIONS:

1. HRM - HUMAN RESOURCE MANAGEMENT  
2. SHRM - STRATEGIC HUMAN RESOUCE MANAGEMENT  
3. IT - INFORMATION TECHNOLOGY  
4. ITeS - INFORMATION TECHNOLOGY ENABLED SERVICES  
5. STP - SOFTWARE TECHNOLOGY PARKS  
6. STPI - SOFTWARE TECHNOLOGY PARKS OF INDIA  
7. SEZ - SPECIAL ECONOMIC ZONE  
8. EPS - EXPORT PROMOTION SCHEME  
9. CMM - CAPABILITY MATURITY MODEL  
10. OECD - ORGANIZATIO FOR ECONOMIC CO-OPERATION & DEVELOPMENT  
11. IIT - INDIAN INSTITUTE OF TECHNOLOGY  
12. IIM - INDIAN INSTITUTE OF MANAGEMENT  
13. IIIT - INDIAN INSTITUTE OF INFORMATION TECHNOLOGY  
14. NIT - NATIONAL INSTITUTE OF TECHNOLOGY  
15. AIMA - ALL INDIA MANAGEMENT ASSOCIATION  
16. MNCs - MULTI NATIONAL COMPANIES