APPENDIX-II

Sample of Questionnaire

1. Name :
2. Age :
3. Gender :
4. Educational qualification :
5. Organization :
6. Area of employment :
   A. Software Design and Development [ ]
   B. Hardware development
   C. I.T.E.S. [ ]
   D. B.P.O [ ]
   E. Banks and Financial Institutions [ ]
   F. Others (Specify)
7. Are you aware of ‘Information Technology’ (IT) Act 2000
   Yes [ ]  No [ ]
8. Sec.43 of the IT Act provides penalty for damage to computer, computer systems etc.,
such as illegal access to computer systems, downloading or copying data, inducing virus
attack on it, damaging the computer, its stored data or network etc shall be liable to pay
by way of compensation up to Rs.1 Crore. Do you think that this is:
   A. Adequate and substantial [ ]
   B. Should be enhanced [ ]
   C. Excessive and should be reduced [ ]
9. Sec.65 of the IT Act provides for punishment for ‘Tampering with computer source
documents’ with imprisonment up to three years or with fine up to Rs.Two lakhs or with
both. Do you think that this is:
   A. Adequate and substantial [ ]
   B. Should be enhanced [ ]
   C. Excessive and should be reduced [ ]
10. ‘Hacking’ is punishable under Sec. 66 of the IT Act with imprisonment up to 3 years or with fine of Rs. Two lakhs, or with both. Do you think that this is:
   A. Adequate and substantial [ ]
   B. Should be enhanced [ ]
   C. Excessive and should be reduced [ ]

11. ‘Publishing of information which is obscene in electronic form’ under Sec. 67 of the IT Act with imprisonment up to 10 years or with fine of Rs. Two lakhs, or with both. Do you think that this is:
   A. Adequate and substantial [ ]
   B. Should be enhanced [ ]
   C. Excessive and should be reduced [ ]

12. ‘Breach of confidentiality and privacy’ under Sec. 72 of the IT Act with imprisonment up to 2 years or with fine of Rs. One lakh, or with both. In addition to this, it is proposed to amend this clause and bring about by way of compensation for breach of confidentiality; capturing or broadcasting an image of a person without consent, to a sum of Rs. 25 Lakhs Do you think that this is:
   A. Adequate and substantial [ ]
   B. Should be enhanced [ ]
   C. Excessive and should be reduced [ ]

13. As provided under Sec. 85 ‘offences by companies’, all persons, who were in charge of, and were responsible to, the company for the conduct of business at the time of the breach of any provision of the IT Act shall be liable to be proceeded against and punished accordingly; with the exception of any one proving beyond reasonable doubt that the incident took place without his knowledge or that the had exercised “due Diligence” to prevent it. Do you agree with this clause?
   Yes [ ]  No [ ]

14. Sec. 79 provides that ‘Network service providers not to be liable in certain cases’, in instances where the service provider proves that the contravention was committed without his knowledge or that he had exercised all due diligence to prevent its
commission. It is proposed to amend this limiting the liability of such intermediaries. Do you agree to this?

Yes [ ] No [ ]

15. Do you think the IT Act 2000 is capable of preventing cyber Crime?

Yes [ ] No [ x ]

16. Cyber crimes are committed beyond international boundaries. Do you think that an international law, rather than a law specific to a nation’s jurisdiction is more beneficial to face future challenges such as international fraud, money laundering and terrorism?

Yes [ ] No [ ]

17. Do you think that some aspects of intellectual property right protection, trademark and copyright infringements should also be incorporated within IT Act?

Yes [ ] No [ ]

17-A. Which of these cyber crimes that are most frequently encountered by you?

A. E-mail bombing [ ]
B. Data diddling [ ]
C. Salami attacks [ ]
D. Virus/Worm Attacks [ ]
E. Logic bombs [ ]
F. Trojan attacks [ ]
G. Internet time thefts [ ]
H. Web jacking [ ]
I. Obscene Mail [ ]

18. Have come across any cyber crime during your occupation?

Yes [ ] No [ ]

19. If you come across a cyber crime in your line of work how would you respond to it?

A. Inform Superior personnel within the organization [ ]
B. Inform the Police [ ]
C. React to it on your own initiative [ ]
D. Ignore it [ ]

20. Does your organization have a specific protocol in preventing such instances?
   Yes [ ] No [ ]

21. Should every organization have its own cyber security system?
   Yes [ ] No [ ]

22. Should law alone particularly the government worry about cyber crime?
   Yes [ ] No [ ]

23. Most of the cyber crime is by insiders or disgruntled ex-employees do you agree with this?
   Yes [ ] No [ ]

24. Do you think that women and children are more prone to obscene cyber crimes?
   Yes [ ] No [ ]

25. Do you opine that proper education in the use of cyberspace by women and children would prevent cyber crime to a certain extent?
   Yes [ ] No [ ]

26. The Department of Justice and the Information Technology Association of America (I T A A) has initiated a joint campaign to educate and raise awareness of responsibility among computer users. Do you think that India should have a similar campaign, particularly originating from Bangalore?
   Yes [ ] No [ ]

27. Do you think that the personnel in the Cyber Crime Police Station, Bangalore are competent and adequately equipped to investigate and detect cyber crime?
   Yes [ ] No [ ]

28. Which is the most common loss due cyber crime?
   a. Money.
   b. Service Quality.
   c. Credibility and reputation.
   d. Competitive Edge.
   f. All of the above.