FINANCIAL PERFORMANCE OF URBAN COOPERATIVE BANKS IN CHENNAI DISTRICT, TAMILNADU

Interview Schedule for the Respondents

1. Name of the Respondent

2. Address of the Respondent

3. Sex
   a. Male
   b. Female

4. Age

5. Community
   a. SC
   b. MBC
   d. BC
   e. Others

6. Education
   a. No formal education
   b. Primary
   c. Secondary
   d. Higher Secondary
   e. Degree
   f. Others

7. Marital Status
   a. Unmarried
   b. Married

8. Type of family
   a. Joint
   b. Nuclear

9. Total number of members in the family

10. Membership with other organizations
    a. Social Organizations
    b. Political Parties
    c. Community Organizations
    d. Religious Organizations
    e) Nil

11. Main Occupations
    a. Business
    b. Government Employee
    c. Private Employee
    d. Others

12. Accommodations
    a. Own House
    b. Rental House
13 Period of Membership
   a. Up to 5 Years b. 6-10 Years c. 11 to 15 Years d. Above 15 Years
   ☐

14 Mode of Joining
   a. own occurred b. through Friedens c. Through Relatives
      ☐
   d. Board of Directors e. President

15. Purpose of joining a bank
   a. Get Loans and Advances b. Utilize the services c. Deposit the
      Money d. Prestige e. Others
   ☐

16. Utilization of Services
      ☐
   e. Others

17 Extended of Deposits Contributed
   a. Up to 10000 b. 10001 to 20000 c. 20001 to 30000 d. Above 30000
   e. No Deposits
   ☐

18 Loans and Advances received
      working capital e. SSI loan f. Others g. Not getting any loan
   ☐

19. Participation in Management
   a. Attended General Body b. Casting Voting Rights c. participating in
      the election d. No awareness
   ☐

20. Satisfaction of Service
      Satisfied
## 21 Members' Perception towards the Performance of the Bank

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<tr>
<th>Sl.No</th>
<th>Particulars</th>
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<td>Easy and quick financial dealings</td>
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<td>Loans on mortgage</td>
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<td>Helping to the poor and needy</td>
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<td>Eradicating the private money lenders</td>
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<td>Regulating the distribution of money to the public</td>
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<td>Channalising the government schemes to the public</td>
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<td>Promoting small and medium scale enterprises</td>
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<td>Advisory services on deposit schemes</td>
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<td>Awareness on upgrading pass book</td>
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<td>Inducing for prompt repayment</td>
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<td>Providing guidelines to promote new enterprises</td>
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<td>Payment of Bills</td>
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<td>Issue of DD and Cheques</td>
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<td>Safety locker facility</td>
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<td><strong>Suggestion for improvements of the members' satisfaction</strong></td>
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