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Appendix A - User Survey Questionnaire

<table>
<thead>
<tr>
<th>OP1. Overall, I am …. about the course</th>
<th>Very Dissatisfied</th>
<th>Very Satisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>I. My opinion about (OP2…6) is</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OP2. Quality of the teaching</td>
<td></td>
<td></td>
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<tr>
<td>OP3. Access to teaching faculty</td>
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<tr>
<td>OP4. Access to Internet</td>
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<td>OP5. Quality of the course</td>
<td></td>
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<tr>
<td>OP6. Academic advice</td>
<td></td>
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<tr>
<td>II. I feel … about</td>
<td></td>
<td></td>
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<tr>
<td>OP7. Definition of objectives and expectations of module</td>
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<tr>
<td>OP8. Ease of navigation</td>
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<tr>
<td>OP9. Menu Options</td>
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<tr>
<td>OP10. Text, font size and color</td>
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<tr>
<td>OP11. Provision of graphical user interface</td>
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<td>OP12. Provision of animation and video</td>
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<tr>
<td>OP13. Feedback from the Instructor</td>
<td></td>
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<tr>
<td>OP14. Appropriate use of technologies to enhance learning</td>
<td></td>
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<tr>
<td>OP15. Facilitating submission of assignments and activities</td>
<td></td>
<td></td>
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<tr>
<td>OP16. Facilitating participation/ communication among students</td>
<td></td>
<td></td>
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<tr>
<td>OP17. Provision of Supplementary resources for reference</td>
<td></td>
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<tr>
<td>III. I feel …… regarding the following items</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OP18. User Control and Freedom</td>
<td></td>
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<tr>
<td>OP19. Aesthetic and minimalist design in use</td>
<td></td>
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<tr>
<td>OP20. Provision of Help and documentation</td>
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<td>OP21. Module Length</td>
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<td>OP22. Consistency and Standards</td>
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<tr>
<td>IV. I am …. about</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OP23. Online access to tutor/mentor</td>
<td></td>
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<tr>
<td>OP24. E-mail interaction with tutor/mentor</td>
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<tr>
<td>OP25. Tutor/mentor response to queries</td>
<td></td>
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<tr>
<td>OP26. Feedback from tutor/mentor</td>
<td></td>
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<tr>
<td>OP27. Download/Upload time for files/documents/.zip/.rar format</td>
<td></td>
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</tbody>
</table>

Very Dissatisfied □ □ □ □ □ □
Very Satisfied □ □ □ □ □ □

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Appendix B - Simulation Activity

B.1 Snapshot of simulated values for Requirement defect, Design defect and Rework effort

![Snapshot of Requirements Defects- Generated During Simulation](image1)

![Snapshot of Design Defects- Generated During Simulation](image2)
Snapshot of Rework Effort-Generated During Simulation