REFERENCES


Antoniou, A.S; Polychroni, F; and Walters, B. (2000). *Sources of Stress and Professional Burnout of Teachers of Special Educational Needs in Greece*. Presented at the International Special Education Congress. University of Manchester.


Bakker, A.B; Schaufeli, W.B; Demerouti, E; Janssen, P.P.M; Van der Hulst, R; and Brouwer, J. (2000). Using equity theory to examine the difference between burnout and depression. *Anxiety, Stress and Coping*, 13 (3), 247-268.


Baruch-Feldman, C; Brondolo, E; Ben-Dayan, D; and Schwartz, J. (2002). Sources of social support and burnout job satisfaction and productivity. *Journal of Occupational Health Psychology*, 7(1), 84-93.


Bauer, J; Stamm, A; Virnich, K; Wissing, K; Müller, U; Wirsching, M; and Schaarschmidt, U. (2006). Correlation between burnout syndrome and psychological and psychosomatic symptoms among teachers. *International Archives of Occupational and Environmental Health*, 79 (3), 199-204.


Carson, J; Maal. S; Roche, S; Fagin, L; De Villiers, N; O'Malley, P; Brown, P; Leary, J; and Holloway, F. (1999). Burnout in mental health nurses: Much ado about nothing? *Stress Medicine*, 15 (2), 127-134.


Chung, M.C; and Corbett, J (1998). The burnout of nursing staff working with challenging behaviour clients in hospital-based bungalows and a community unit. *International Journal of Nursing Studies*, 35. 56-64


Davies, B; Clarke, D; Connaughty, S; Cook, K; MacKenzie. B; McCormick, J; et al. (1996). Caring for dying children: Nurses’ experiences. Pediatric Nursing, 22, 500-507.


Dimsdale, J.E; Pierce, C; Schonfeld, D; Brown, A; Zusman, R; and Graham, R. (1986). Suppressed anger and blood pressure: The effects of role, sex, social, class, obesity and age. *Psychosomatic Medicine, 48*, 430-436.


Dolan, S.L; Van-Ameringen, M R; Corbin, S, and Arsenault, A (1992) Lack of professional latitude and role problems as correlates of propensity to quit amongst nursing staff. *Journal of Advanced Nursing*, 17 (12), 1455-1459


Duxbury, M; Armstrong, G; Drew, D; and Henly, S. (1984). Head nurse leadership style with staff nurse burnout and job satisfaction in neonatal intensive care units. *Nursing Research*, 33, 97-101


Fiksenbaum, L; Marjanovic, Z; Greenglass, E.R; and Coffey, S. (2006). Emotional exhaustion and state anger in nurses who worked during the SARS outbreak: The role of perceived threat and organizational support *Canadian Journal of Community Mental Health*, 25 (2), Fall.


Gerberich, S; McGovern, P; McGovern, P; Church, T; Hansen, H; Nachreiner, N; and Geisser, M. (2000). The magnitude and consequences of work-related violence: The Minnesota nurses study. *Abstr Acad Health Serv Res Health Policy Meet, 19* (2).


Hirschfeld, R.M; Keller, M.B; Panico, S; Arons, B.S; Barlow, D; Davidoff, F; Endicott, J; Froom, J; Goldstein, M; Gorman, J.M; Marek, R.G; Maurer, T. A; Meyer, R; Phillips, K; Ross, J; Schwenk, T.L.; Sharfstein, S.S; Thase, M.E; and Wyatt, R.J. (1997). The national depressive and manic-depressive association consensus statement on the under treatment of depression. *The Journal of the American Medical Association, 277*(4), 333-340.


Hurrell, J.J; Nelson, D.L; and Simmons, B.L. (1998). Measuring job stressors and strains: Where we have been, where we are, and where we need to go. *Journal of Occupational Health Psychology*, 3 (4), 368-389.


Kirmeyer, S L; and Dougherty, T W (1988) Work load, tension and coping Moderating effects of supervisor support *Personnel Psychol*, 41. 125-139

Kleiber, D; and Enzmann, D (1990) Burnout 15 years of research. An International Bibliography. Gottingen, Germany: Hogrefe


Michailidis, M; and Georgiou, Y. (2005). Employee occupational stress in banking
*Work*, 24, (2), 123-137.

Michaud, S. (1991). Relationship between environmental work characteristics and
burnout in nurses working in emergency departments. *Unpublished Masters’
Thesis*, Universite de Montreal.

Michels, P.J; Probst, J C; Godenick, M.T; and Palesch, Y. (2003) Anxiety and anger
among family practice residents: A South Carolina family practice research
consortium study. *Acad Med*, 78 (1). 69-79

Michelsen, H; Löfvander, I; Eliasson, G; and Schulman, A. (1999). *Arbetsrelaterad

fulfillment discrepancy, attitudes and feelings of burnout and unit leadership

Miller, J.D. (1990). Mental health and the workplace An interchangeable

Miller, J.D. (1995) Stress and burnout among healthcare staff working with people

Mills, L.B; and Huebner, E.S. (1998) A prospective study of personality
characteristics, occupational stressors and burnout among school psychology
practitioners *Journal of Social Psychology*. 36 (1). 103-120

Mishra, P.C; and Somani, H R. (1993). Occupational stress in relation to mental
health supervisors *Indian Journal of Behaviour*. 17 (4). 1-4

Dissertation Centre of Advanced Study in Psychology*. Utkal University.
Bhubaneshwar, India

Mishra, P.K; Pattnayak, B; and Das, R. (1989). *Public Sector a Challenge to Social
Science*. Paper presented in First International Seminar Organized by CGI.
Bhubaneshwar, India, February 25-27


Misra, N; and Sahu, K (1993) Burnout and role stress among teachers *Indian
Journal of Behaviour*, 17 (3), 19-26


Morgan, C.A; Cho, T; Hazlett, G; Coric, V; and Morgan, J. (2002). The impact of burnout on human physiology and on operational performance: A prospective study of soldiers enrolled in the combat diver qualification course. *Journal of Biology and Medicine*, 75, 199-205.


Muscatello, M.R.A; Aragona, M; Carroccio, C; Cedro, C; Bruno, A; La Torre, D; Di Rosa, A. E; La Torre, F; and Zoccali, R. (2003). Correlation between anger and burnout in oncology staff. Session N. *Annals of Oncology*. 5th National Congress of Medical Oncology, 14 Supplement 4: iv 97, S21-24: Rome, Italy.

Muscatello, M.R.A; Bruno, A; Carroccio, C; Cedro, C; La Torre, D; Di Rosa, A.E; Zoccali, R; Aragona, M; La Torre, F; Mattei, A; Angelone, A.M; and Di Orio, F. (2006). Association between burnout and anger in oncology versus ophthalmology health care professionals. *Psychological Reports*, 99, (2), 641-650.


O’Connell, B; Young, J; Brooks, J; Hutchings, J; and Lofthouse, J. (2000). Nurses’ perception of the nature and frequency of aggression in general ward settings and high dependency areas. *Journal of Clinical Nursing*, 9 (4), 602.


Schaubroeck, J; and Jones, J R (2000). Antecedents of workplace emotional labor dimensions and moderators of their effects on physical symptoms *Journal of Organizational Behaviour,* 21, 163-183.


Schaufeli, W.B; and Buunk, B P (1996). Professional burnout. In M Schabracz; J. Winnubst; and C. Cooper (Eds.), *Handbook of Work and Health Psychology* (pp.311-346). New York John Wiley


Schaufeli, W.B; and Greenglass, E.R (2001). Introduction to special issue on burnout and health *Psychology and Health,* 16, 501-510.

Schaufeli, W.B; and Janczur, B (1994). Burnout among nurses: A Polish-Dutch comparison. *Journal of Cross-Cultural Psychology,* 25, 95-113


Schaufeli, W.B; and Buunk, B.P. (1996). Professional burnout. In M. Schabracz; J. Winnubst; and C. Cooper (Eds.), *Handbook of Work and Health Psychology* (pp.311-346). New York: John Wiley.


Spencer, L. (1994). How do nurses deal with their own grief when a patient dies on an intensive care unit, and what help can be given to enable them to overcome their grief effectively? Journal of Advance Nursing, 19, 1141-1150.


SPSS Inc. (1996). *SPSS for Windows, 7.5.1; Standard Version* Copyright ©; All rights reserved (1989-1996).


Vahey, D.C; Aiken, L.H; Sloane, D.M; Clarke, S.P; and Vargas, D. (2004). Nurse burnout and patient satisfaction. Medical Care, 42 (2 Suppl), 1157-1166.


Welner, A; Martin, S; Wochnik, E; Davis, M A; Fishman R; and Clayton, P.J. (1979). Psychiatric disorders among professional women. *Arch Gen Psychiatry*, 36, 169-172.


Wunderlich, G.S; Sloan, F.A; and Davis, C.K. (Eds.) (1996). *Nursing staff in hospitals and nursing homes. Is it adequate?* Institute of Medicine, National Academy Press, Washington, DC.


Zapf, D; Seifert, C; Schmutte, B; Mertini, H; and Holz, M. (2001). Emotion work and job stressors and their effects on burnout. *Psychology and Health*, 16, 527-545.


