A STUDY ON KNOWLEDGE MANAGEMENT AND ITS IMPACT ON ORGANIZATIONAL PERFORMANCE IN PUBLIC SECTOR WITH SPECIAL REFERENCE TO BHARAT HEAVY ELECTRICALS LIMITED, TIRUCHIRAPPALLI

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Submitted By
U. SYED AKTHARSHA, M.B.A., M.Phil.

Under the guidance of
Dr. M. SHEIK MOHAMED
M.Com., M.Phil., Ph.D., PGDCA., FICWA., FMSPI., PGDFM., Dip.M.A., M.B.A., M.Phil(Mgmt)
Principal & Director

PG & RESEARCH DEPARTMENT OF MANAGEMENT STUDIES
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