APPENDIX - V

QUESTIONNAIRE ON THE CAUSES OF LABOUR UNREST: TO BE ANSWERED BY THE MIDDLE MANAGEMENT

Name of the unit:

Location: Date:

1. In what particular way do the workers express their grievances and dissatisfaction? Strike, boycott, tool-down, representation to the union?

2. Do you think they are justified in going on strikes?

3. Do you feel that sometimes the workers are instigated by some political parties?

4. If you introduce any new policy, machinery or change, is there any trouble among the workers? How do they express their dissatisfaction?

5. In the formation of any new policy do the workers insist on their participation? If they are not consulted, how do they react?

6. Are the present working conditions liked by the workers?

7. What are the usual complaints about the working conditions?
8. Did the workers any time express their dissatisfaction and agitate to improve the working conditions?

9. Do workers complain about their work?

10. Do you feel that the welfare programmes implemented by you are satisfactory to the workers? If not, what else do they demand?

11. Have the workers approached you to provide them with an entertainment programme during the leisure time?

12. Do you feel that workers create troubles because they are not satisfied with their wages? Is it the prime cause for labour unrest?

13. Are they justified?

14. Do workers often ask for revision of pay scales? How do they make it known?

15. Do they demand an increment in accordance with the existing rates prevailing in similar concerns?

16. What is the method of wage payment? Are workers satisfied with the existing method?

17. Is there adequate supervision over it?

18. Are the workers satisfied with the bonus system?

19. Are the workers given sufficient credit for their work? Do you find that the workers have a feeling that they are not given due credit for their skills?
20. Has the behaviour of officers caused unrest?:

21. What is the general attitude of the top management towards the workers? Friendly, sympathetic?:

22. Do you feel that they suffer from a feeling of being exploited or victimised?:

23. If a worker is punished for misbehaviour, what is his reaction towards the management? Does it lead to trouble (sympathetic strikes etc.)?:

24. Do you generally feel that strikes take place because of the mismanagement or the fault of workers?:

25. How important a part does skill in his job play in the unit?:

26. Are the workers satisfied with their job?:

27. Are the workers adequately represented by the union?:

28. Does the trade union itself create any trouble?:

29. Do you feel that job dissatisfaction, more than anything else, leads to unrest?:

30. Do you think that the low educational level of the workers is the cause of unrest?:

Answered by:

Designation: